

List of all fees for Mississippi Prepaid Card

All Fees	Amount	Details
Get Started		
Card purchase	\$0.00	There is no fee to obtain a Card account.
Spend money		
Point-of-sale (POS)	\$0.00	There is no fee for POS purchase transactions conducted in the U.S. using your signature or PIN number.
Get Cash		
ATM Withdrawal (in-network)*	\$1.75	This is our fee. You are allowed three (3) ATM cash withdrawals for no fee each calendar month, at in-network ATMs. In-network refers to Hancock, Regions, and Trustmark ATMs. You will be assessed a fee for each additional ATM withdrawal. Locations can be found at hancockwhitney.com/surcharge-free-atm , regions.com/Locator , and trustmark.com/about-us/locations ATMs. When using your Card at an ATM, the maximum total amount that may be withdrawn from your Card account per calendar day is \$500.00.
ATM withdrawal (out-of-network)	\$1.75	This is our fee. "Out-of-network" refers to all ATMs outside of the Regions, Hancock, and Trustmark Bank ATM Network. You will be assessed a fee for each ATM withdrawal conducted at an out-of-network ATM. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your Card at an ATM, the maximum total amount that may be withdrawn from your Card account per calendar day is \$500.00.
Teller-assisted cash withdrawal	\$0.00	You are allowed unlimited teller-assisted cash withdrawals for no fee at Mastercard Member Bank or Credit Union teller windows.
Information		
ATM balance inquiry (in-network)*	\$0.75	This is our fee. You are allowed three (3) ATM balance inquiries for no fee per month at in-network ATMs. A fee will be assessed for each additional inquiry.
ATM balance inquiry (out-of-network)	\$0.75	This is our fee. You will be assessed a fee for each ATM balance inquiry conducted at out-of-network ATMs.
ATM denial (in-network)*	\$0.50	This is our fee. You are allowed three (3) ATM denials for no fee each calendar month, at "in-network" (Hancock, Regions, and Trustmark Bank) ATMs. A fee is charged for each additional in-network ATM denial. A denial occurs when there are not available funds to cover your cash withdrawal request.
ATM denial (out-of-network)	\$0.50	This is our fee. You will be assessed a fee for all out-of-network ATM denials. A denial occurs when there are not available funds to cover your cash withdrawal request.
Customer service (automated or live agent)*	\$0.50	You are allowed five (5) calls for no fee each month to the automated customer service number. A fee is charged for each additional call.
Using your card outside the U.S.		
International ATM transaction	\$1.75	This is our fee. For each transaction conducted outside of the U.S. You may also be charged a fee by the ATM operator, even if you do not complete the transaction. International transaction fee also applies.
International transaction fee	3%	Conversion rate is a Mastercard fee for each transaction amount conducted outside of the U.S.
Other		
Card replacement	\$5.00	This is our fee. After receipt of your initial Card, you may receive one (1) Card replacement for no fee each 12-month period. A fee will be assessed for each additional Card replacement request. Standard delivery (7 to 10 calendar days).
Expedited card delivery	\$16.00	If you request your replacement card to be expedited rather than receiving it by regular mail, you will be assessed the expedited card delivery fee, in addition to any applicable card replacement fee. Expedited card delivery is 3 to 5 calendar days.
Funds transfer	\$1.50	This is our fee. You may transfer funds from your card account to a U.S. bank account owned by you. A fee will be assessed for each funds transfer request.

* "No Fee" transactions expire at the end of each calendar month if not used.

Your funds are eligible for FDIC insurance and will be held at or transferred to Comerica Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Comerica Bank fails, if specific deposit insurance requirements are met. See fdic.gov/deposit/deposits/prepaid.html for details.

No overdraft/credit feature.

Contact EPPICard Customer Service by calling 1-866-461-4095, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit www.EPPICard.com.

For general information about prepaid accounts, visit cfpb.gov/prepaid.

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.