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MISSISSIPPI DEPARTMENT *of* EMPLOYMENT SECURITY

Helping Mississippians Get Jobs



2018 Annual Report

STATE FISCAL YEAR 2018

JULY 1, 2017 THROUGH JUNE 30, 2018



MISSISSIPPI DEPARTMENT *of* EMPLOYMENT SECURITY

OFFICE OF THE GOVERNOR

I have the honor to submit the 2018 annual report for the Mississippi Department of Employment Security (MDES). This report highlights the agency efforts to implement programs and provide services that exceed the expectations for *Helping Mississippians Get Jobs*.

MDES continued to achieve success implementing Workforce Innovation and Opportunity Act (WIOA) strategies this year through partnerships. WIN Job Centers partnered with Local Workforce Areas to reach out to businesses to find skilled Mississippians for their open jobs. Our Office of Job Connections worked with the Mississippi Department of Human Services to help families receiving Temporary Aid to Needy Families (TANF) with training and employment needs.

Last year, MDES continued its efforts on behalf of the Mississippi Apprenticeship Program (MAP). Since its inception, the program has exceeded its goals of increasing the number of registered apprenticeships in the state, increasing the number of businesses engaged in the registered apprenticeship program, and expanding the number of registered apprenticeships available to Mississippians looking for better opportunities.

During the past year, Mississippi recorded historically high numbers of jobs available, and historically low unemployment levels in the state. This past year, 26,316 employers submitted 143,457 job orders to MDES. We served 127,195 people through our WIN Job Centers and 57,414 through our self-serve systems.

MDES continues to be a good steward of the Unemployment Insurance Trust Fund. Mississippi has one of the most solvent UI Trust Funds in the nation.

Mississippi was the first state to deploy a multi-tenant Unemployment Insurance (UI) system to the cloud. Mississippi also launched its UI Tax system and Maine's UI benefits system to the cloud, making it the first consortium to put UI benefits systems into operation for two states. In addition, MDES migrated its outdated mainframe system to an updated cloud solution.

All the programs and services delivered within our WIN Job Centers, through our WIOA partnerships, or through our advanced technology systems are designed to provide Mississippi employers with the tools necessary to find and hire skilled workers or to prepare individuals to enter the workforce.

MDES will continue to advance technology, reduce costs, increase efficiency and keep *Helping Mississippians Get Jobs*.

Mark Henry
Executive Director

MISSISSIPPI DEPARTMENT *of* EMPLOYMENT SECURITY
2018 ANNUAL REPORT

STATE FISCAL YEAR 2018
 JULY 1, 2017 THROUGH JUNE 30, 2018

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EXECUTIVE SUMMARY

This report provides an overview of the Mississippi Department of Employment Security’s (MDES) accomplishments for Fiscal Year 2018 and it explains why MDES is an essential agency dedicated to “Helping Mississippians Get Jobs.”



AT A GLANCE

NUMBER OF EMPLOYERS PLACING JOB ORDERS..... **26,316**

NUMBER OF JOB ORDERS RECEIVED **143,457**

JOB OPENINGS RECEIVED..... **274,361**

This past year, MDES has contributed to the economic growth and stability of our state by providing vital employment services to Mississippi residents and employers. We are meeting the needs of our workforce through partner services, analyzing and disseminating actionable Labor Market Information and administering Unemployment Insurance programs geared to help participants return to work sooner. As we continue to maximize our technology and innovation resources for more reliable, faster service offerings, the results have shown great reductions of considerable costs.

Also, in this fiscal year, Mississippi experienced historically low unemployment rates, a record number of people employed, and we approached the all-time low for the number of people unemployed. The information below provides a snapshot into the services of MDES.

WIN Job Centers, the local one-stop offices of the state, partnered with the Local Workforce Areas by reaching out to the business community to match employers with skilled workers. From our employment area, in FY-2018, we received 274,361 new job openings, an increase of 27% over FY-2017, and the number of employers placing job orders totaled 26,316 for FY 2018.

Partner Services: The Workforce Innovative Opportunity Act’s partnerships have grown substantially from 2017. Three grants have been provided to MS. The *USAGrant* for the *MS Apprenticeship Program*, the *Reemployment and System Integration* and the *Workforce Data Quality Initiative* grants have made it possible for the state to create a data hub, aligning partner services for participants, and we have the *Workforce Data Quality Initiative (WDQI)* supergrant from USDOL that connects the State Longitudinal Data System (SLDS) known as *LifeTracks*.

MDES Office of ReEmployment Assistance provides programs to Mississippians. The *NextJob* is one of these programs that provides online job search. It delivers an online series of training modules expanding job search skills and expediting advantages for the formerly incarcerated, taking an intuitive approach by starting the job searches before release. This report highlights the Mississippi Department of Corrections, showing how the MS Works System links from inside the prison. A success story in detail is explained in this report.

MDES’ Office of Technology Support and Innovation continues to pioneer. MDES became the 1st ever consortium system in the nation and has since streamlined Unemployment Insurance via online services with Maine, Rhode Island, and Connecticut. This vision which is now a reality is known as *ReEmployUSA* and is cloud based. Please read in detail about the many services and programs MDES provides to the citizens of the great state, Mississippi.

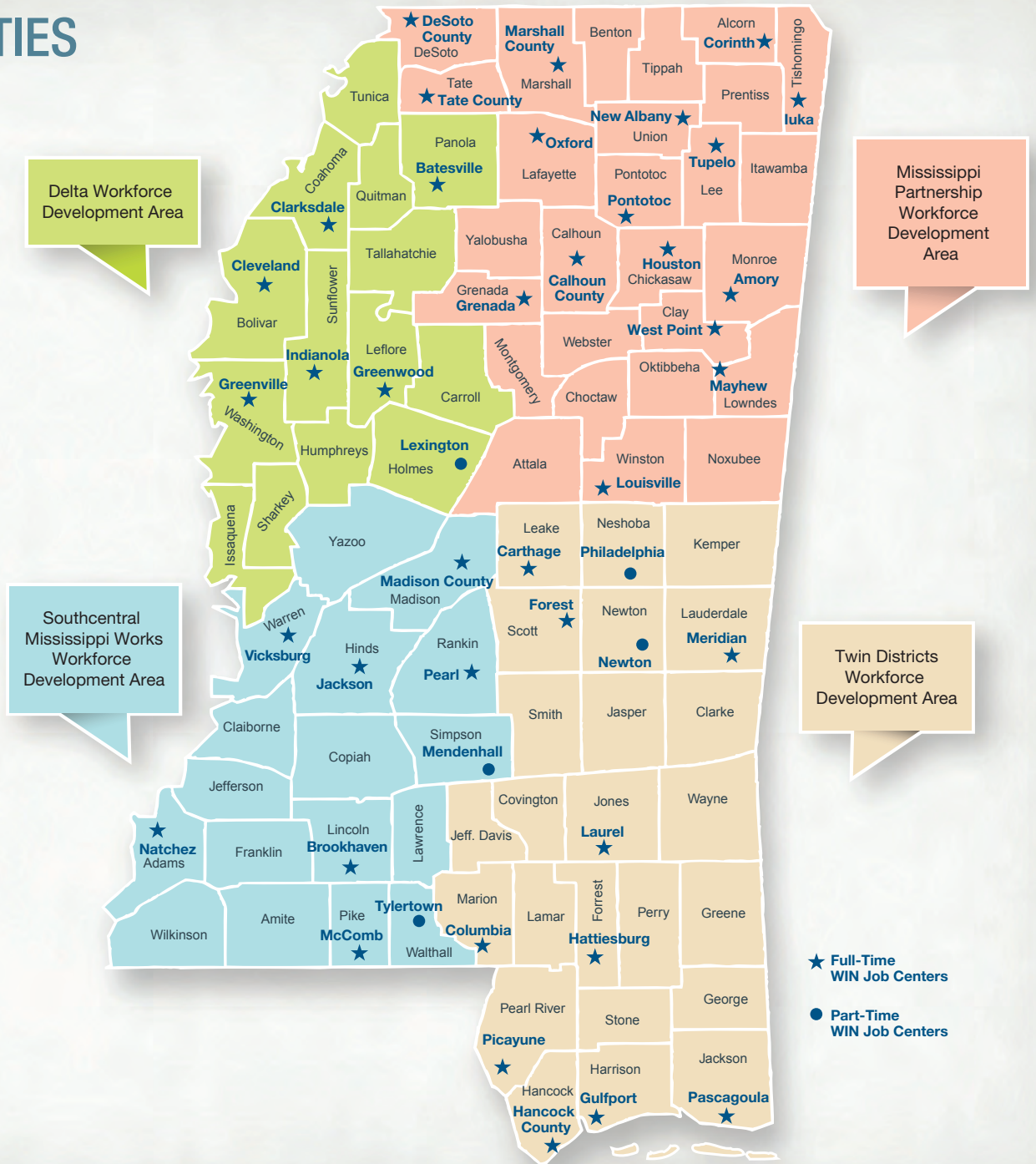
2018 HIGHLIGHTS OF ACTIVITIES



Local Workforce Development Areas and WIN Job Centers

Combining federal, state, and community workforce programs and services, the Workforce Investment Network (WIN) in Mississippi creates a system that is both convenient and user-friendly. A comprehensive network of **WIN Job Centers** is located throughout the state.

The centers offer a variety of employment services to ensure all job seekers have the resources and tools needed to secure gainful employment. The services include job placement assistance, referral to training, priority of service for veterans, career counseling, and referrals to many other workforce partner programs. WIN Job Centers reach out to the business community to match employers with the skilled workers they need to compete in the global economy.



Amory

662-256-2618 and
662-256-5617
1619 Highland Drive
P.O. Box 415
Amory, MS 38821-0415

Batesville

662-563-7318
103 Woodland Road #16
P.O. Box 1511
Batesville, MS 38606-1511

Brookhaven

601-833-3511
545 Brookway Blvd.
P.O. Box 790
Brookhaven, MS 39602-0790

Calhoun County

662-412-3170
237 S. Murphree Street
Pittsboro, MS 38951

Carthage

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202 C.O. Brooks St.
Carthage, MS 39051-4262

Clarksdale

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236 Sharkey Ave., 3rd floor
Federal Building
P.O. Box 640
Clarksdale, MS 38614-0640

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P.O. Box 1750
Cleveland, MS 38732-1750

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601-736-2628
1111 Highway 98
Columbia, MS 39429-3701

Corinth

662-696-2336
2759 S. Harper Road
Corinth, MS 38834-2050

DeSoto County

662-404-6030
5847 Getwell Road
Building B, Suite 3
Southaven, MS 38672

Forest

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Forest, MS 39074-6005

Greenville

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P.O. Box 5279
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Grenada, MS 38901

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Houston, MS 38851

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P.O. Box 963
Indianola, MS 38751-0963

Iuka

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1107 Maria Lane
Iuka, MS 38852-1120

Jackson

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5959 I-55 N, Frontage Road,
Suite C
Jackson, MS 39213

Laurel

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2139 Highway 15 N, Suite D
Laurel, MS 39440

Lexington

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303 Yazoo Street
Lexington, MS 39095

Louisville

662-773-5051
790 N. Court Ave.
Louisville, MS 39339-2059

Madison County

601-859-7609
152 Watford Parkway Drive
P.O. Box 450
Canton, MS 39046-0450

Marshall County

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Byhalia, MS 38611

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8731 South Frontage Rd
Mayhew, MS 39753

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1002 Warren Krout Road
P.O. Box 1306
McComb, MS 39648

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150 W. Court Ave.
Mendenhall, MS 39114-3550

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601-553-9511
2000 Highway 19 N
Meridian, MS 39307-4906

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Pitchford Parkway
P.O. Box 810
Natchez, MS 39121-0810

New Albany

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662-692-1501
301 North St.
New Albany, MS 38652

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601-683-2021
107 Adams St.
Newton, MS 39345-2642

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204 Colonnade Cove, Suite 1
Oxford, MS 38655-5407

Pascagoula

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1604 Denny Ave.
P.O. Box 1058
Pascagoula, MS 39568-1058

Pearl

601-321-5441
212 Saint Paul St.
Pearl, MS 39208-5134

Philadelphia

601-389-3431
1016 Saxon Airport Road
Philadelphia, MS 39350

Picayune

601-798-3472
2005 Wildwood Road
Picayune, MS 39466

Pontotoc

662-407-1226
316 Coffee Street
Pontotoc, MS 38863

Tate County

662-562-3351
NW Community College
4975 Highway 51 N
Senatobia, MS 38668

Tupelo

662-842-4371 and
662-407-1213
3200 Adams Farm Road,
Suite 4
Belden, MS 38826

Tylertown

601-222-2161
200 Ball Ave., Courthouse
Tylertown, MS 39667-2170

Vicksburg

601-638-1452
1625 Monroe Street
Vicksburg, MS 39180

West Point

662-243-2647
1899 East TVA Rd
West Point, MS 39773

*WIN Job Center locations
are subject to change. Some
locations are part-time offices.
A complete listing of offices
and their hours can be found
online at mdes.ms.gov*

AUGUST 18, 2017

July Jobs Number Highest Since May 2008.

Mississippi's seasonally adjusted unemployment rate was 5.2% in July.

Mississippi's seasonally adjusted unemployment rate was 5.2% in July, which is two-tenths of a percentage point higher than a month earlier in June when the rate was 5.0% but is seven-tenths of a percentage point lower than a year ago in July 2016, when the rate was 5.9%.

The number of people working in Mississippi decreased in July by 9,800 to 1,221,400. For the year since July 2016 employment in our state posted an increase of 16,900.

The number of unemployed Mississippians increased in July by 2,000 to 67,300. Over the year since June 2016, the number of Mississippians without jobs fell by 7,800.

SEPTEMBER 15, 2017

Number of Jobs Remains Steady but Unemployment Rate Rises.

Mississippi's seasonally adjusted unemployment rate was 5.3% in August.

This is one-tenth of a percentage point higher than a month earlier in July and half of a percentage point lower than a year ago in August 2016, when the rate was 5.8%.

The number of people working in Mississippi decreased in August by 6,700 to 1,214,900. For the year since August 2016, employment in our state increased by 8,600.

The number of unemployed Mississippians increased in August by 800 to 68,200. Over the year since August 2016, the number of Mississippians without jobs fell by 6,100.

OCTOBER 20, 2017

Number of Jobs Increases and Unemployment Rate Falls.

Mississippi's seasonally adjusted unemployment rate fell to 5.2% in September.

This is one-tenth of a percentage point lower than a month earlier in August and half of a percentage point lower than a year ago in September 2016, when the rate was 5.7%.

The number of people working in Mississippi decreased in September by 2,500 to 1,212,200. However, for the year since September 2016, employment in our state increased by 3,900.

The number of unemployed Mississippians fell by 2,300 in September to 66,000. Over the year since September 2016, the number of Mississippians without jobs decreased by 7,500.

NOVEMBER 17, 2017

Unemployment Rate Falls and Number of Jobs Increases.

Mississippi's unemployment rate fell in October 2017 to 4.9%.

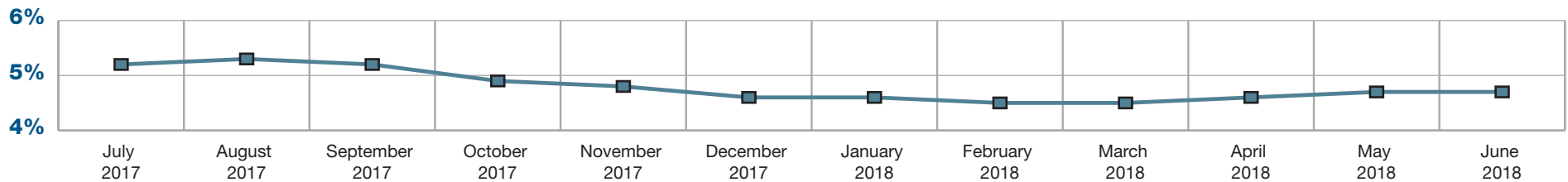
This number tied with the May 2017 rate as the lowest level of unemployment ever recorded in Mississippi.

The number of people working in Mississippi decreased in October by 2,100 to 1,209,500. For the year since October 2016, employment in our state decreased by 500.

The number of unemployed Mississippians fell by 3,500 in October to 62,500, which is the lowest number of Mississippians without jobs since October 1979.

Over the year since October 2016, the number of unemployed Mississippians decreased by 10,100.

MISSISSIPPI'S SEASONALLY ADJUSTED FY2018 UNEMPLOYMENT RATE BY MONTH



DECEMBER 22, 2017

Unemployment Rate Falls to Historic Low and Number of Jobs Increases.

Mississippi's unemployment rate fell in November 2017 to 4.8%.

This is the lowest level of unemployment ever recorded in Mississippi.

The November rate is one-tenth of a percentage point lower than a month earlier in October and eight-tenths of a percentage point lower than a year ago in November 2016, when the rate was 5.6%.

The number of people working in Mississippi rose in November by 2,100 to 1,211,800. For the year since November 2016, employment in our state increased by 500.

The number of unemployed Mississippians fell by 1,800 in November to 60,800, which is the lowest number of Mississippians without jobs since September 1979.

Over the year since November 2016, the number of unemployed Mississippians decreased by 11,000.

JANUARY 23, 2018

Unemployment Rate Falls to Historic Low and Number of Jobs Rises to Historic High.

Mississippi's unemployment rate fell in December 2017 to 4.6%, which is the lowest level of unemployment ever recorded in Mississippi.

The December rate is two-tenths of a percentage point lower than a month earlier in November and nine-tenths of a percentage point lower than a year ago in December 2016, when the rate was 5.5%.

The number of people working in Mississippi rose in December by 1,700 to 1,213,600. For the year since December 2016, employment in our state increased by 1,200.

The number of unemployed Mississippians fell by 2,700 in December to 58,100, which is the lowest number of Mississippians without jobs since August 1979.

Over the year since December 2016, the number of unemployed Mississippians decreased by 13,000.

MARCH 6, 2018

Unemployment Rate Falls to Historic Low and Number of Jobs Rises to Historic High.

Mississippi's unemployment rate fell in January 2018 to 4.6%, which is the lowest level of unemployment ever recorded in Mississippi.

The January rate is two-tenths of a percentage point lower than a month earlier in December 2017 and eight-tenths of a percentage point lower than a year ago in January 2017, when the rate was 5.4%.

The number of people working in Mississippi rose in January by 100 to 1,216,700. For the year since January 2017, employment in our state increased by 3,900.

The number of unemployed Mississippians fell by 2,600 in January to 58,300, which is the lowest number of Mississippians without jobs since August 1979.

Over the year since January 2017, the number of unemployed Mississippians decreased by 11,400.

MARCH 23, 2018

For Second Month in a Row Unemployment Rate Falls to Historic Low and Number of Jobs Rises to Historic High.

Mississippi's unemployment rate fell in February 2018 to 4.5%, which is the lowest level of unemployment ever recorded in Mississippi.

The February rate is one-tenth of a percentage point lower than a month earlier in January 2018 and nine-tenths of a percentage point lower than a year ago in February 2017, when the rate was 5.4%.

The number of people working in Mississippi fell in February by 100 to 1,216,400. For the year since February 2017, employment in our state increased by 2,800.

The number of unemployed Mississippians fell by 600 in February to 57,700, which is the lowest number of Mississippians without jobs since July 1979.

Over the year since February 2017, the number of unemployed Mississippians decreased by 11,300.

APRIL 20, 2018

Unemployment Rate Remains at Historic Low and Number of Jobs Rises to Historic High.

Mississippi's unemployment rate in March 2018 was 4.5%, tying the rate last month in February as the lowest level of unemployment ever recorded in Mississippi.

The March rate is eight-tenths of a percentage point lower than a year ago in March 2017, when the rate was 5.3%.

The number of people working in Mississippi fell slightly in March by 100 to 1,216,400; however, for the year since March 2017, employment in our state increased by 2,200.

The number of unemployed Mississippians fell by 400 in March to 57,300, which is the lowest number of Mississippians without jobs since July 1979.

Over the year since March 2017, the number of unemployed Mississippians decreased by 11,100.

MAY 18, 2018

Unemployment Rate Near Historic Low and Number of Jobs Near Historic High.

Mississippi's unemployment rate in April 2018 was 4.6%, the second lowest level of unemployment ever recorded in Mississippi.

The April rate is one-tenth of a percentage point higher than a month earlier in March 2018, when the rate was 4.5% and seven-tenths of a percentage point lower than a year ago in April 2017, when the rate was 5.3%.

The number of unemployed Mississippians increased by 900 in April to 58,200; however, over the year since April 2017, the number of unemployed Mississippians decreased by 9,700.

Over the year since April 2017, the number of jobs in our state increased by 14,900. These numbers are based on a survey of employers. That employer survey is recognized as the most reliable indicator of job growth.

JUNE 15, 2018

Unemployment Rate Near Historic Low and Number of Jobs Near Historic High.

Mississippi's unemployment rate in May 2018 was 4.7%, the third lowest level of unemployment ever recorded in Mississippi.

The May rate is one-tenth of a percentage point higher than a month earlier in April 2018, when the rate was 4.6% and six-tenths of a percentage point lower than a year ago in May 2017, when the rate was 5.3%.

The number of people working in Mississippi rose in May by 1,600 to 1,218,700. For the year since May 2017, employment in our state increased by 4,300.

The number of unemployed Mississippians increased by 1,300 in May to 59,500; however, over the year since May 2017, the number of unemployed Mississippians decreased by 7,800.

Over the year since May 2017, the number of jobs in our state increased by 15,900. These numbers are based on a survey of employers. That employer survey is recognized as the most reliable indicator of job growth.

JULY 20, 2018

Unemployment Rate Near Historic Low and Number of Jobs at Historic High.

Mississippi's unemployment rate in June 2018 was 4.7%, the third lowest level of unemployment ever recorded in Mississippi.

The June rate is the same as a month earlier in May 2018 and five-tenths of a percentage point lower than a year ago in June 2017, when the rate was 5.2%.

Over the year since June 2017, the number of jobs in our state increased by 17,500. These job numbers are based on a survey of employers. This employer survey is recognized as the most reliable indicator of job growth.

The number of people working in Mississippi rose in June by 2,200 to 1,221,000, which is the highest number of Mississippians with jobs since June 2008.

For the year since June 2017, employment in our state increased by 6,600.

As more individuals entered the labor force, the number of unemployed Mississippians increased by 1,100 in June to 60,600; however, over the year since June 2017, the number of unemployed Mississippians decreased by 5,900.

WIOA IMPLEMENTATION CONTINUES IN MISSISSIPPI

As we continue implementation of the Mississippi Combined State Plan and plan modification, the basic strategy of our plan remains much the same in program year 2017; to meet Mississippi's workforce needs and ensure that all WIOA partner services are harmonized to help Mississippians who want to work find the training necessary to qualify for opportunity occupations that bring self-sufficiency.

A key concern of the original plan was closing the gap between the demand and supply of workers with specialized skills beyond high school. In the time since the plan's approval and implementation, it has become even clearer that filling these openings is the key to changing Mississippi's workforce landscape and keeping the state on a path to long-term, sustainable economic growth. The state's strategy to prepare Mississippians for opportunity occupations has been further developed to include a well-organized registered apprenticeship program. Using DOL's ApprenticeshipUSA grant, MDES works closely with the Mississippi Community College Board on the Mississippi Apprenticeship Program.

The Reemployment and System Integration and the Workforce Data Quality Initiative grants have made it possible for the state to create a data hub aligning partner services for participants. This hub allows WIOA partner systems to communicate to make electronic referrals and share records necessary for case management, federal reporting, and continual performance improvement dashboards.

Workforce Data Quality Initiative

Mississippi received a Workforce Data Quality Initiative (WDQI) supergrant from USDOL to connect the State Longitudinal Data System (SLDS), called LifeTracks, to the Workforce Innovation and Opportunity Act (WIOA) implementation.



The WDQI project consists of five aspects: bringing WIOA data from the multi-agency digital hub into the SLDS for research and data quality validation purposes, building three workforce/education alignment tools (Supply / Demand Report, Workforce Training Reports, and Pathway Evaluator), building an interagency WIOA federal reporting system, building early warning dashboards that display state and federal workforce measures, and performing original research on the basis of workforce data to determine the market value of workforce credentials.

WIOA Hub: Data for Customer Service, Continuous Improvement, and Reporting

INTERAGENCY LOOKUP TABLES

- Agencies
- Programs
- Partners
- Local Centers
- Service Categories
- Services
- Assessments
- Credentials

“VERSIONED” DATA

- Participant Profile
- Participant Success Plan

WIOA CUSTOMER DATA

- Participant Service Enrollment
- Participant Score
- Participant Earned Credential
- Interagency Referral
- Participant Service Assessment

Sector Strategy

In an effort to align the local workforce development areas with the state’s strategic vision for workforce, the four workforce areas in the state were charged with developing sector strategy plans by the State Workforce Investment Board (SWIB). Sector strategies can help align the state’s resources with needs of business and industry, career goals of workers, and the economic goals of the state.

Engaging businesses as workforce partners, instead of just workforce system users is a key component of a successful sector strategy. Sector strategies bring together the business community, education, economic development agencies, workforce developers, training providers, and other stakeholders to address the skills needs of critical industries in a region. Sector strategies result in customized solutions to the workforce needs of employers in the industry and are a proven mechanism for meeting the needs of workers for good jobs and the needs of employers for skilled workers. Resources are identified to address the needs and fill the gaps.

The identified sectors for each area are as follows

| LOCAL WORKFORCE DEVELOPMENT AREA | IDENTIFIED SECTORS |
|---|---|
| Delta Local Workforce Development Area | Manufacturing, Healthcare, and Agribusiness |
| Mississippi Partnership Local Workforce Development Area | Advanced Manufacturing, Healthcare, Information Technology, and Warehousing, Transportation, and Distribution |
| Southcentral Mississippi Works Local Workforce Development Area | Manufacturing, Healthcare, and Transportation / Distribution / Logistics |
| Twin Districts Local Workforce Development Area | Advanced Manufacturing, Energy and Chemicals, and Healthcare |

EACH LOCAL WORKFORCE DEVELOPMENT AREA HELD NUMEROUS SECTOR STRATEGY PLANNING SESSIONS TO DEVELOP A STRATEGY THAT WOULD ACHIEVE THE FOLLOWING:

- Address skills gaps
- Reduce inefficiencies
- Provide a means to engage with industry
- Use braided funding to address needs and gaps
- Better align state programs and resources
- Meet the needs of employers with workforce solutions

Mississippi’s WIOA Combined Plan vision is to create a workforce system that acts and functions as an ecosystem. The local areas created plans for their areas that will further develop that vision.

Mississippi Apprenticeship Program

The Mississippi Apprenticeship Program (MAP) is a collaborative effort among government agencies, educational institutions, private employers, and communities to promote and implement Registered Apprenticeship (RA) programs, which have been proven to help businesses grow their own skilled workforce to fill jobs and compete globally, increase the amount of skilled labor in the workforce, and boost local and state economies by helping Mississippians obtain jobs in competitive fields.

Mississippi received just over \$2 million in ApprenticeshipUSA grants from the United States Department of Labor (USDOL) to expand Registered Apprenticeships in the state.



Since receiving the grants from USDOL, Mississippi has added:

- 529 New Registered Apprentices
- 125 New Businesses Engaged Expressing Interest in the RA Program
- 5 New Registered Apprenticeship Programs
- 2 Existing Registered Apprenticeship Programs Expanded

For more information about MAP, visit the website: <https://msapprenticeship.works/>

REEMPLOYMENT ASSISTANCE BENEFITS PROGRAM

The Reemployment Assistance Benefits Program exists to provide temporary monetary assistance to participants who become unemployed through no fault of their own. In addition to the monetary benefits, the Office of Reemployment Assistance (ORA), in partnership with the Office of Job Connections, provides services for participants who are most likely to exhaust their benefits before becoming reemployed. An individual may collect unemployment benefits for a maximum of 26 weeks. The next few paragraphs below show positive results in assisting individuals for re-entry into the workforce.

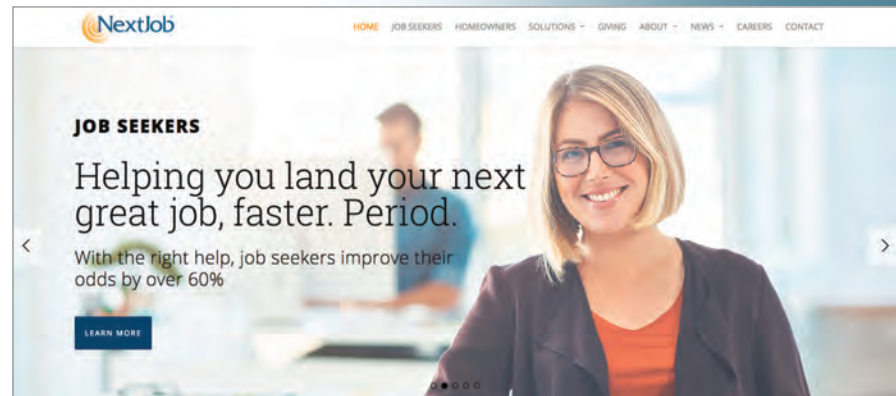
ORA conducted a pilot project from July 1, 2017, through June 30, 2018, to compare reemployment assistance programs geared to get participants back into the workforce as soon as possible. The outcome showed participants return to work was sooner, before exhausting their unemployment assistance benefits in one program over another.

The NextJob Online Job Search Training provides an online series of training modules designed to expand job search skills and expedite participants re-entry into the workforce. NextJob provides services to participants **who are least likely** to exhaust their unemployment benefits before they find employment. Their online self-service training includes videos from employers, job seekers, and self-paced audio training modules. The modules include Quick tips, Building a Job Search Plan, Resumes, Career Direction, Visible Jobs, Hidden Jobs, Contacting Employers, the Cover Letter, the Long Resume, Interviewing, and your New Job.

The United States Department of Labor, through their grant funded Reemployment Services and Eligibility Assessments (RESEA) program, provides in-person services to assist eligible participants filing for benefits **who are veterans and non-veterans who are most likely** to exhaust benefits. The RESEA program requires participants to report in-person at a local WIN Job Center for reemployment services activities. Services include developing an individual reemployment plan, providing labor market information, identifying job skills, and the review of participants eligibility for continued receipt of benefits.

The programs will be analyzed to determine if those participants filed for fewer weeks before exhausting benefits. The average number of weeks participants filed for benefits during this period were less than the number of weeks filed during the previous twelve-month period.

26 = MAXIMUM NUMBER OF WEEKS THAT MAY BE PAID WHILE FILING AN UNEMPLOYMENT CLAIM.



REEMPLOYMENT SERVICES AND ELIGIBILITY ASSESSMENTS (RESEA) PROGRAM

JOB CONNECTIONS

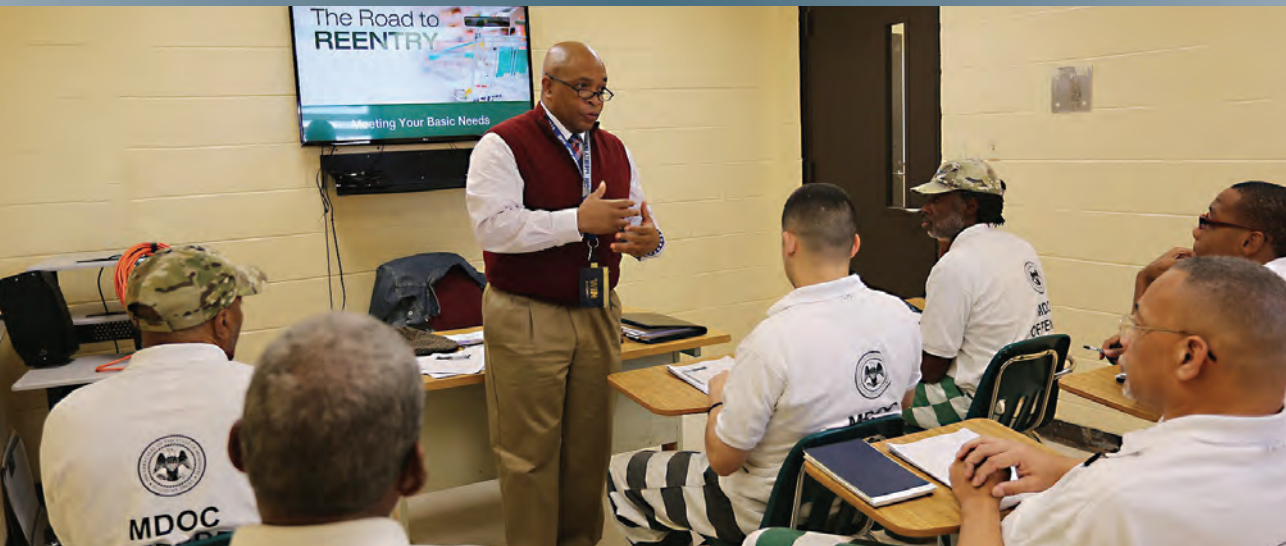
Services to Veterans

The Mississippi Department of Corrections (MDOC) and the Mississippi Department of Employment Security (MDES), both with vested interests in increasing advantages for the formerly incarcerated, have taken an intuitive approach by starting the job searches before release.

Beyond the placement of online employment services in the prison facilities, supportive services, and recruitment of felon-friendly employers, the agencies worked together to create a pilot program by assigning an MDES employee to assist in employment efforts in MDOC's Statewide Incarcerated Veterans Program (IVP) at Central Mississippi Correctional Facility in Pearl. The IVP operates with a grant from the Department of Labor's Veteran Education and Training Program. MDES sends a specialist from the Disabled Veterans' Outreach Program (DVOP) to the IVP to work two days a week at Central Mississippi Correctional Facility providing services directly to veteran offenders to enable them to be competitive in the labor market.

The DVOP works in groups and one-on-one settings, conducts reentry classes and individual interviews to determine the veteran offender's skill levels and needs. Using the MDES MS Works link from inside the prison, the DVOP assists with job searches, tailoring resumes, and makes contact with potential employers on behalf of the veteran offender.

MDES DVOP James Chapman providing employment information to participants in the MDOC Incarcerated Veterans Program at CMCF during a reentry class.



Mr. Eneaus Polk, a disabled veteran, was unemployed and living at a local recovery center in September, 2017.

He had multiple barriers to employment. He was low income, homeless and was an ex-offender. He was looking to upgrade his work skills in order to get back into the job market so he visited the Hattiesburg WIN Job Center. Mr. Polk met with a staff member and discussed the various training classes offered. He expressed interest in taking computer classes. Due to his interest in upgrading his computer skills, he was given a WIOA Smart Start referral to Pearl River Community College (PRCC) to take free computer classes offered at the WIN Job Center. Mr. Polk began the computer classes on September 25, 2017. While in computer classes, the WIN Job Center staff talked to Mr. Polk about taking Forklift classes offered at Pearl River Community College that is funded through a pathway offered in PRCC Adult Education. He was very excited about taking the class and received his certificate for Forklift training on October 21, 2017.

While at the WIN Job Center, he attended an employer job fair and was interviewed, and subsequently hired by Carlisle Enterprises, on October 25th. He also completed his computer training on October 24, 2017. Mr. Polk felt the confidence he gained through the pre-employment process and the training he received from the Hattiesburg WIN Job Center and PRCC helped him return to the job market and find stable employment with opportunities to grow. Mr. Polk recently celebrated his one-year anniversary at Carlisle Enterprises.

TECHNOLOGY SUPPORT AND INNOVATION

ReEmployMS, formerly ACCESS MS, moved to the Cloud Hosted Solution

ReEmployUSA, made up of Mississippi, Maine, Rhode Island and Connecticut, deployed the nation's first multi-tenant UI system in the cloud with the launch of Mississippi's Unemployment Insurance (UI) Benefits system online in August 2017 followed by the UI Tax system in September 2017. It also deployed Maine's UI benefits system to the cloud in December 2017 making it the first consortium system to operate a benefits system with two states in production. Plans are to deploy Maine's UI Tax system in November 2018; followed by Rhode Island and Connecticut in the future.

As a result of the consortium work, MDES was able to upgrade the ReEmployMS web component to improve end user experience, the performance of the application, and build in capability for new features as we strive to increase self-service usage.

Mainframe to Cloud hosted Solution

MDES successfully migrated its outdated mainframe services to a newer cloud hosted solution in March 2018. The financial accounting and reporting system is decades old and is in the process of being modernized. This move helped MDES mitigate the risk of being obsolete while reducing operating costs considerably.

Printing & Mailing process streamlined

MDES transferred the printing and mailing of UI benefits and tax correspondence to MPX, a third party company. This resulted in significant savings, including reduced postage, and elimination of equipment costs.

Information Technology (IT)

MDES continues to upgrade hardware and equipment for improved performance and security. The fire wall's upgrade provides more granularity and malicious traffic detection ability, and the load balancer has improved performance and security.

REEMPLOY USA 
Unemployment System Alliance



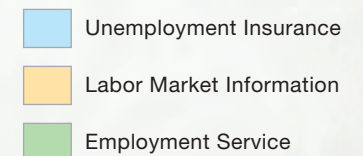
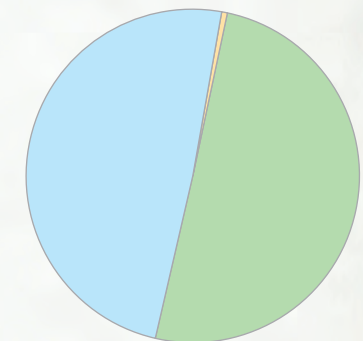
FUNDING AND EXPENDITURES

Total Expenditures by Program

| Program | Personal Service | Travel | Contractual Service | Commodities | Capital Outlay other than equipment | Capital Outlay Equipment | Vehicles | Subsidies, Loans, and Grants | Total Expenditure |
|--------------------------|------------------------|---------------------|------------------------|---------------------|-------------------------------------|--------------------------|---------------|------------------------------|------------------------|
| Employment Service | \$8,962,304.00 | \$241,586.00 | \$8,326,309.00 | \$137,578.00 | \$0.00 | \$19,127.00 | \$0.00 | \$30,269,852.00 | \$47,956,756.00 |
| Labor Market Information | \$613,344.00 | \$7,337.00 | \$87,500.00 | \$6,220.00 | \$0.00 | \$2,074.00 | \$0.00 | \$(10,381.00) | \$706,094.00 |
| Unemployment Insurance | \$14,305,785.00 | \$246,387.00 | \$18,329,418.00 | \$329,488.00 | \$0.00 | \$33,678.00 | \$0.00 | \$2,411,435.00 | \$35,656,191.00 |
| TOTAL | \$23,881,433.00 | \$495,310.00 | \$26,743,227.00 | \$473,286.00 | \$0.00 | \$54,879.00 | \$0.00 | \$32,670,906.00 | \$84,319,041.00 |

Source of Funding by Program

| Program | Federal | State | Other | Total |
|--------------------------|------------------------|---------------|-----------------------|------------------------|
| Employment Service | \$47,956,756.00 | \$0.00 | \$0.00 | \$47,956,756.00 |
| Labor Market Information | \$706,094.00 | \$0.00 | \$0.00 | \$706,094.00 |
| Unemployment Insurance | \$32,342,453.00 | \$0.00 | \$3,313,738.00 | \$35,656,191.00 |
| TOTAL | \$81,005,303.00 | \$0.00 | \$3,313,738.00 | \$84,319,041.00 |



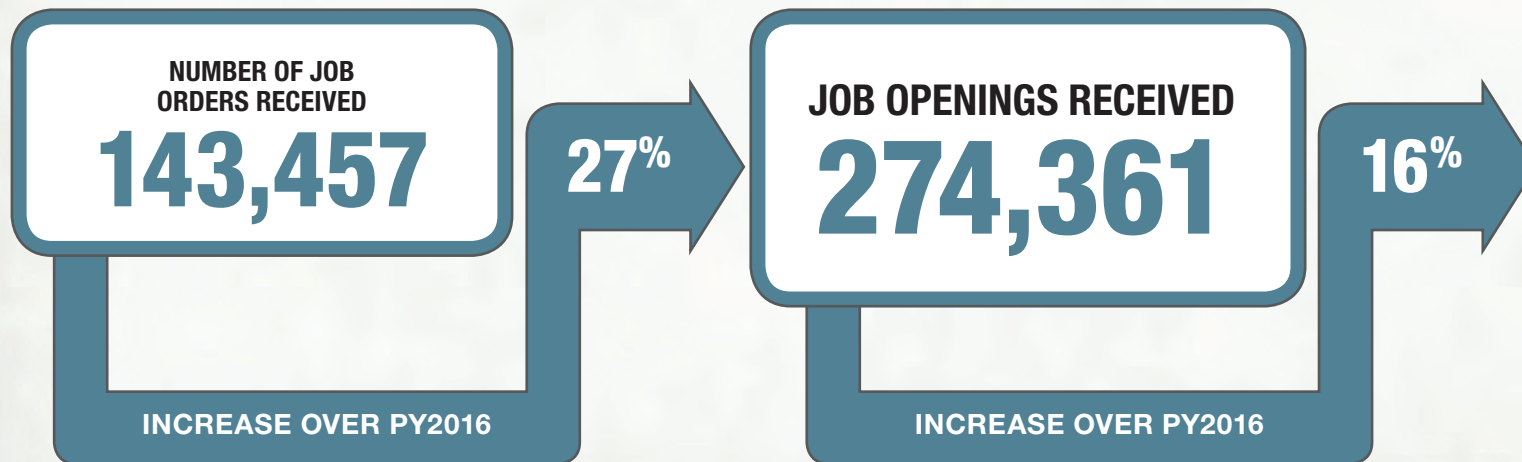
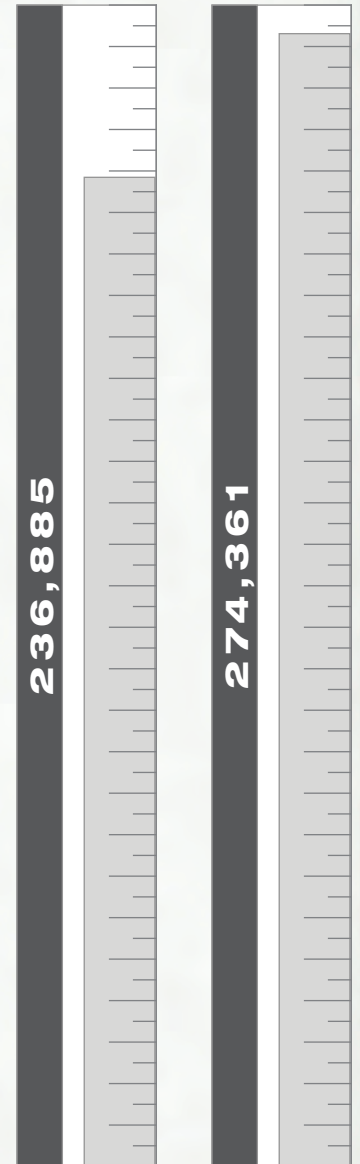
PERFORMANCE MEASURES

**NUMBER OF EMPLOYERS
PLACING JOB ORDERS..... 26,316**

NUMBER OF CUSTOMERS

STAFF ASSISTED REGISTRATIONS 127,195

SELF SERVICE REGISTRATIONS 57,414



PY2016

PY2017

UNEMPLOYMENT INSURANCE

Core Measures

| UI Core Measures | DOL Acceptable Level of Performance | MDES Performance Qtr ending 9/2017 | MDES Performance Qtr ending 12/2017 | MDES Performance Qtr ending 3/2018 | MDES Performance Qtr ending 6/2018 |
|---|-------------------------------------|------------------------------------|-------------------------------------|------------------------------------|------------------------------------|
| First Payment Promptness | 87% | 82.6% | 86.4% | 91.2% | 92.3% |
| Nonmonetary Determinations Time Lapse | 80% | 71.7% | 93.7% | 98.8% | 98.2% |
| Nonmonetary Separation Quality | 75% | 90% | 83.3% | 96.7% | 86.7% |
| Nonmonetary Nonseparation Quality | 75% | 96.3% | 100% | 96.4% | 96.3% |
| New Employer Status Determination Time Lapse | 70% | 85.3% | 85.5% | 82.8% | 89.5% |
| Lower Authority Appeals Quality | 80% | 95% | 95% | 100% | 95% |
| Average Age of Pending Lower Authority Appeals | <30 days | 10.2 | 10.8 | 8.2 | 11.2 |
| Average Age of Pending Higher Authority Appeals | <40days | 20 | 23.6 | 42.9 | 2.6 |

Unemployment Insurance Performs Core Measures

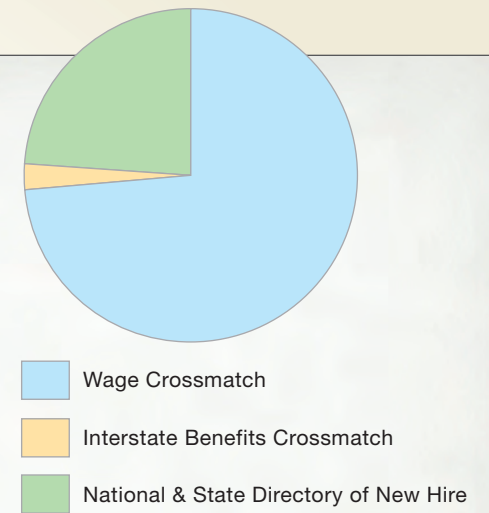
BENEFITS MEASURES

Acceptable Levels of Performance

| | |
|---|------|
| <p>First Payment Promptness: % of all 1st payments made within 14/21 days after the week ending date of the first compensable week in the benefit year (excludes Workshare, episodic claims such as DUA, and retroactive payments for a compensable waiting period).</p> | >87% |
| <p>Nonmonetary Determination Time Lapse: % of Nonmonetary Determinations (Separations and Nonseparations) made within 21 days of the date of detection of any nonmonetary issue that had the potential to affect the claimant's benefit rights.</p> | >80% |
| <p>Nonmonetary Determination Quality - Nonseparations: % of Nonseparation Determinations with Quality Scores equal to or greater than 95 points, based on the evaluation results of quarterly samples selected from the universe of nonseparation determinations.</p> | >75% |
| <p>Nonmonetary Determination Quality - Separations: % of Separation Determinations with Quality Scores equal to or greater than 95 points, based on the evaluation results of quarterly samples selected from the universe of separation determinations.</p> | >75% |

Fraud Prevention

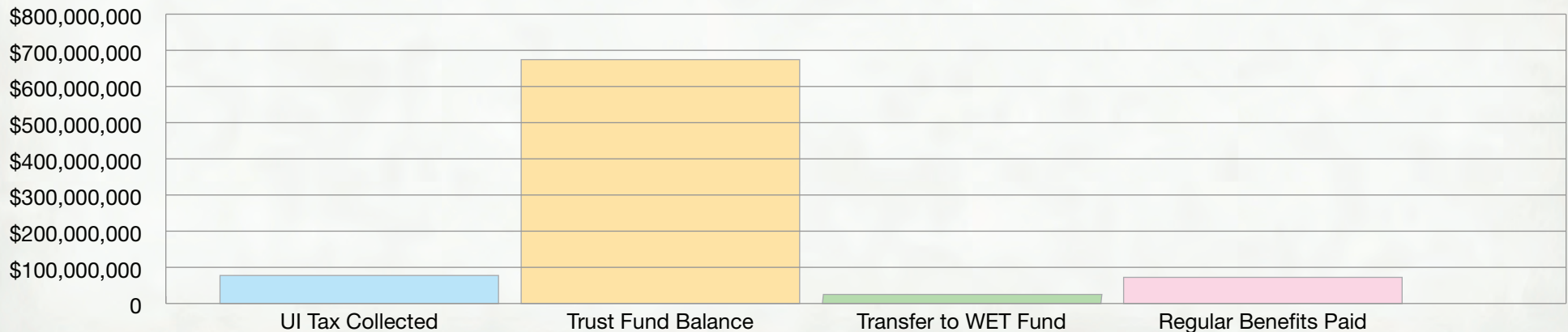
| Methods of Detection | #Cases Detected | Overpayment \$ Detected |
|--|-----------------|-------------------------|
| Wage Crossmatch | 4,806 | \$2,701,651.00 |
| Interstate Benefits Crossmatch | 115 | \$90,691.00 |
| National & State Directory of New Hire | 2,508 | \$864,410.00 |
| TOTAL | 7,429 | \$3,656,752.00 |



Unemployment Insurance Activities

| | |
|----------------------------------|------------------|
| # EMPLOYERS PAYING UI TAX | 55,955 |
| UI Tax Collected | \$78,528,855.59 |
| Trust Fund Balance | \$676,095,704.32 |
| Transfer to WET Fund | \$25,462,592.40 |

| | |
|-----------------------|-----------------|
| REGULAR CLAIMS | 66,768 |
| Regular Benefits Paid | \$73,338,306.00 |



OVERPAYMENT MEASURE

Acceptable Levels of Performance

| | |
|--|--|
| <p>Detection of Overpayments: % of detectable, recoverable overpayments estimated by the Benefit Accuracy Measurement survey that were established for recovery.</p> | <p>≥50% and <95% of detectable/ recoverable overpayments are established for recovery</p> |
|--|--|

APPEALS MEASURES

Acceptable Levels of Performance

| | |
|--|--------------------|
| <p>Average Age of Pending Lower Authority Appeals: The sum of the ages, in days from filing, of all pending Lower Authority Appeals divided by the number of Lower Authority Appeals.</p> | <p><30 Days</p> |
| <p>Average Age of Pending Higher Authority Appeals: The sum of the ages, in days from filing, of all pending Higher Authority Appeals divided by the number of Higher Authority Appeals.</p> | <p><40 Days</p> |
| <p>Lower Authority Appeals Quality: % of Lower Authority Appeals with Quality Scores equal to or greater than 85% of potential points, based on the evaluation results of quarterly samples selected from the universe of lower authority benefit appeal hearings.</p> | <p>>80%</p> |

TAX MEASURES

Acceptable Levels of Performance

| | |
|---|---|
| <p>New Employer Status Determinations Time Lapse: % of New Employer Status Determinations made within 90 days of the last day in the quarter in which the business became liable.</p> | <p>>70%</p> |
| <p>Tax Quality: Tax Performance System (TPS) assessment of the accuracy and completeness of the tax program determined by scoring, on a pass/fail basis, samples of the 13 tax functions.</p> | <p>No more than 3 tax functions failing TPS in any year</p> |
| | <p>No single tax function failing for 3 consecutive years</p> |

REEMPLOYMENT MEASURE

Acceptable Levels of Performance

| | |
|---|---------|
| Facilitate Reemployment: % of UI claimants who are reemployed within the quarter following the quarter in which they received their first UI payment. | >57.94% |
|---|---------|

* Mississippi's Acceptable Level of Performance >57.94% for Calendar Year 2014.

Note: This is based on the percentage of UI claimants who received a first payment in a calendar quarter who are reemployed in the subsequent quarter.

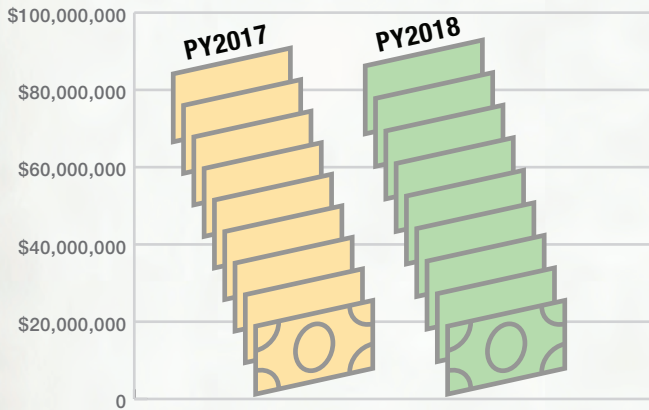
SECRETARY STANDARDS IN REGULATION

Performance Criteria

| | |
|--|------|
| First Payment Promptness: % of Intrastate UI 1st Payments (full weeks only) made within 14/21 days after the week ending date of the first compensable week in the benefit year. | >87% |
| First Payment Promptness: % of Intrastate UI 1st Payments (full weeks only) made within 35 days after the week ending date of the first compensable week in the benefit year. | >93% |
| First Payment Promptness: % of Interstate UI 1st Payments (full weeks only) made within 14/21 days after the week ending date of the first compensable week in the benefit year. | >70% |
| First Payment Promptness: % of Interstate UI 1st Payments (full weeks only) made within 35 days after the week ending date of the first compensable week in the benefit year. | >78% |
| Lower Authority Appeals: % of Lower Authority Appeals decided within 30 days of filing. | >60% |
| % of Lower Authority Appeals decided within 45 days of filing. | >80% |

WORK OPPORTUNITY TAX CREDIT

FY 2018 Statistical Report for July 1, 2017 - June 30, 2018



The WOTC Program continues to increase prospective tax credits processed.

The WOTC program has made available

\$93,342,600 in prospective tax credits to Mississippi employers in fiscal year 2018.

Tax credits are benefitting those Mississippians most in need.



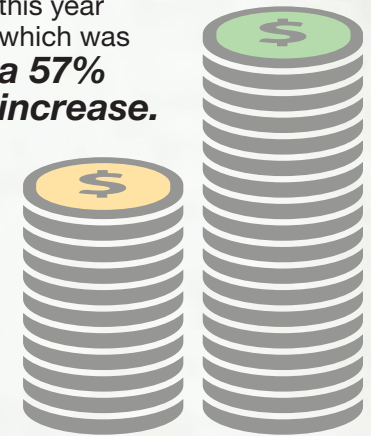
Prospective Tax Credit Amounts

The MDES WOTC Program has targeted several groups this fiscal year to move tax credits forward, specifically, **veterans**, the **formerly incarcerated**, and **those living in economically disadvantaged areas** of the state.

| | | |
|--|---|--------------|
| INCREASED 103% FROM FY2017 | VETERANS | |
| | FY 2017 | \$9,755,200 |
| INCREASED 1.24% FROM FY2017 | EX-FELONS | |
| | FY 2017 | \$2,308,800 |
| INCREASED 23.36% FROM FY2017 | DESIGNATED COMMUNITY OR EMPOWERMENT ZONE RESIDENTS | |
| | FY 2017 | \$9,780,000 |
| | FY 2018 | \$12,064,800 |

Prospective credits for these groups combined reached **\$34,233,600**

this year which was **a 57% increase.**



FY2017
\$21,844,000

FY2018
\$34,233,600

INDIVIDUAL TRAINING ACCOUNTS SUMMARY

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|---|----------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Accelerated Dental Assisting Academy | Health Related Occupations | 3 | \$8,700.00 | \$8,700.00 | \$2,900.00 |
| Ace Training Center, Inc. | Truck Driving | 107 | \$381,400.00 | \$381,400.00 | \$3,564.49 |
| Alcorn State University School of Nursing | Health Related Occupations | 12 | \$31,620.19 | \$31,620.19 | \$2,635.02 |
| Bevill State Community College | Health Related Occupations | 2 | \$6,000.00 | \$6,000.00 | \$3,000.00 |
| Coahoma Community College | Health Related Occupations | 20 | \$40,259.82 | \$47,759.82 | \$2,076.51 |
| | Truck Driving | 3 | \$7,500.00 | | |
| Copiah-Lincoln Community College | Automotive Occupations | 1 | \$2,095.00 | \$50,333.91 | \$1,525.27 |
| | Health Related Occupations | 21 | \$36,602.91 | | |
| | Truck Driving | 1 | \$1,686.00 | | |
| | Welding Occupations | 10 | \$9,950.00 | | |
| CRW Truck Driving Training School | Truck Driving | 41 | \$140,200.00 | \$140,200.00 | \$3,419.51 |
| Delta State University | Academic Classes | 68 | \$143,470.82 | \$298,071.55 | \$2,129.08 |
| | Business Occupations | 24 | \$52,772.46 | | |
| | Computer Occupations | 7 | \$17,769.24 | | |
| | Forestry/Park Management | 1 | \$1,297.15 | | |
| | Health Related Occupations | 40 | \$82,761.88 | | |
| East Central Community College | Automotive Occupations | 1 | \$1,395.00 | \$93,885.86 | \$1,591.29 |
| | Health Related Occupations | 42 | \$55,170.86 | | |
| | Production Machine Occ. | 1 | \$987.00 | | |
| | Service Occupations | 2 | \$3,833.00 | | |
| | Truck Driving | 13 | \$32,500.00 | | |

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|---|--------------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| East Mississippi Community College | Automotive Occupations | 4 | \$5,284.00 | \$80,891.55 | \$1,108.10 |
| | Building & Construction Trades | 1 | \$360.00 | | |
| | Computer Occupations | 1 | \$3,000.00 | | |
| | Electrical Occupations | 1 | \$1,500.00 | | |
| | Health Related Occupations | 21 | \$20,250.00 | | |
| | Maintenance Occupations | 3 | \$5,725.00 | | |
| | Manufacturing | 21 | \$17,775.00 | | |
| | Production Machine Occ. | 6 | \$8,797.55 | | |
| | Truck Driving | 10 | \$16,200.00 | | |
| | Welding Occupations | 5 | \$2,000.00 | | |
| Healing Touch Career College dba Institute of Health and Technology | Health Related Occupations | 1 | \$5,821.00 | \$5,821.00 | \$5,821.00 |
| Hinds Community College | Automotive Occupations | 5 | \$5,782.04 | \$294,761.82 | \$1,593.31 |
| | Business Occupations | 3 | \$5,179.50 | | |
| | Health Related Occupations | 24 | \$50,856.14 | | |
| | Maintenance Occupations | 9 | \$17,380.91 | | |
| | Miscellaneous Occupations | 138 | \$206,659.15 | | |
| | Service Occupations | 4 | \$5,683.70 | | |
| | Welding Occupations | 2 | \$3,220.38 | | |
| Holmes Community College | Electrical Occupations | 2 | \$2,000.00 | \$74,619.57 | \$2,407.08 |
| | Health Related Occupations | 26 | \$68,269.57 | | |
| | Truck Driving | 3 | \$4,350.00 | | |

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|-------------------------------------|--------------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Itawamba Community College | Academic Classes | 2 | \$1,458.00 | \$91,841.00 | \$1,258.10 |
| | Automotive Occupations | 1 | \$1,000.00 | | |
| | Health Related Occupations | 54 | \$50,383.00 | | |
| | Truck Driving | 16 | \$39,000.00 | | |
| Jones County Junior College | Building & Construction Trades | 1 | \$714.00 | \$97,033.00 | \$1,830.81 |
| | Computer Occupations | 1 | \$2,545.00 | | |
| | Health Related Occupations | 18 | \$55,297.00 | | |
| | Miscellaneous Occupations | 1 | \$3,351.00 | | |
| | Service Occupations | 1 | \$2,100.00 | | |
| | Truck Driving | 22 | \$27,316.00 | | |
| | Welding Occupations | 9 | \$5,710.00 | | |
| Medical 2 Career College Inc | Health Related Occupations | 4 | \$6,050.00 | \$6,050.00 | \$1,512.50 |
| Meridian Community College | Business Occupations | 1 | \$2,038.10 | \$114,245.41 | \$2,240.11 |
| | Health Related Occupations | 33 | \$74,392.79 | | |
| | Truck Driving | 16 | \$37,644.52 | | |
| | Welding Occupations | 1 | \$170.00 | | |
| Mississippi Delta Community College | Building & Construction Trades | 1 | \$150.00 | \$136,265.26 | \$2,162.94 |
| | Health Related Occupations | 60 | \$131,810.26 | | |
| | Service Occupations | 2 | \$4,305.00 | | |

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|---|--------------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Mississippi Gulf Coast Community College | Academic Classes | 6 | \$17,431.00 | \$160,789.48 | \$2,923.45 |
| | Business Occupations | 9 | \$27,973.50 | | |
| | Computer Occupations | 2 | \$2,699.25 | | |
| | Health Related Occupations | 36 | \$105,669.23 | | |
| | Service Occupations | 1 | \$1,016.50 | | |
| | Welding Occupations | 1 | \$6,000.00 | | |
| Mississippi Truck Driving School, LLC | Truck Driving | 50 | \$82,200.00 | \$82,200.00 | \$1,644.00 |
| Mississippi Valley State University | Academic Classes | 8 | \$21,000.00 | \$30,000.00 | \$2,500.00 |
| | Business Occupations | 4 | \$9,000.00 | | |
| Northeast Mississippi Community College | Academic Classes | 2 | \$1,752.00 | \$67,366.60 | \$1,403.47 |
| | Health Related Occupations | 34 | \$47,614.60 | | |
| | Truck Driving | 12 | \$18,000.00 | | |
| Northwest Mississippi Community College | Computer Occupations | 1 | \$3,750.00 | \$107,215.81 | \$2,022.94 |
| | Health Related Occupations | 46 | \$98,337.56 | | |
| | Maintenance Occupations | 2 | \$2,250.00 | | |
| | Truck Driving | 3 | \$2,500.00 | | |
| | Welding Occupations | 1 | \$378.25 | | |
| Pearl River Community College | Academic Classes | 3 | \$6,731.00 | \$139,910.51 | \$2,976.82 |
| | Building & Construction Trades | 1 | \$100.00 | | |
| | Electrical Occupations | 4 | \$13,250.00 | | |
| | Health Related Occupations | 38 | \$115,579.51 | | |
| | Welding Occupations | 1 | \$4,250.00 | | |
| Phillips Community College UA-Helena Campus | Health Related Occupations | 10 | \$20,785.33 | \$20,785.33 | \$2,078.53 |
| SouthEastern Career Training Centers, Inc. | Truck Driving | 5 | \$12,280.00 | \$12,280.00 | \$2,456.00 |

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|--|----------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Southwest Mississippi Community College | Academic Classes | 1 | \$555.00 | \$39,533.00 | \$2,635.53 |
| | Health Related Occupations | 12 | \$35,910.00 | | |
| | Welding Occupations | 2 | \$3,068.00 | | |
| Stepping Stones Career and Community Center | Health Related Occupations | 1 | \$1,000.00 | \$1,000.00 | \$1,000.00 |
| Taylor Dental Assisting School | Health Related Occupations | 16 | \$74,560.00 | \$74,560.00 | \$4,660.00 |
| Truck Driver Institute, Inc. | Truck Driving | 15 | \$46,039.00 | \$46,039.00 | \$3,069.27 |
| University of Mississippi | Academic Classes | 7 | \$6,860.00 | \$6,860.00 | \$980.00 |
| University of Southern Mississippi | Health Related Occupations | 1 | \$1,708.50 | \$24,708.50 | \$3,088.56 |
| | Service Occupations | 7 | \$23,000.00 | | |
| Waldrip Center for Therapeutic Massage, Inc. | Massage Therapy | 1 | \$3,000.00 | \$3,000.00 | \$3,000.00 |
| TOTAL | | 1297 | \$2,775,748.17 | \$2,775,748.17 | \$2,140.13 |

LOCAL WORKFORCE DEVELOPMENT AREAS INDIVIDUAL TRAINING ACCOUNTS

All Local Workforce Development Areas

| Local Area | Provider Name | Course Major | # of Participants | Total Amount |
|------------|---|--------------------------------|-------------------|--------------|
| Delta | Ace Training Center, Inc. | Truck Driving | 36 | \$129,600.00 |
| Delta | Alcorn State University School of Nursing | Health Related Occupations | 4 | \$8,726.66 |
| Delta | Coahoma Community College | Health Related Occupations | 20 | \$40,259.82 |
| Delta | Coahoma Community College | Truck Driving | 3 | \$7,500.00 |
| Delta | CRW Truck Driving Training School | Truck Driving | 8 | \$28,800.00 |
| Delta | Delta State University | Academic Classes | 65 | \$138,091.82 |
| Delta | Delta State University | Business Occupations | 24 | \$52,772.46 |
| Delta | Delta State University | Computer Occupations | 7 | \$17,769.24 |
| Delta | Delta State University | Forestry/Park Management | 1 | \$1,297.15 |
| Delta | Delta State University | Health Related Occupations | 39 | \$79,761.88 |
| Delta | Hinds Community College | Health Related Occupations | 6 | \$10,643.51 |
| Delta | Holmes Community College | Electrical Occupations | 1 | \$1,000.00 |
| Delta | Holmes Community College | Health Related Occupations | 12 | \$35,315.11 |
| Delta | Mississippi Delta Community College | Building & Construction Trades | 1 | \$150.00 |
| Delta | Mississippi Delta Community College | Health Related Occupations | 60 | \$131,810.26 |
| Delta | Mississippi Delta Community College | Service Occupations | 2 | \$4,305.00 |
| Delta | Mississippi Truck Driving School, LLC | Truck Driving | 2 | \$7,200.00 |
| Delta | Mississippi Valley State University | Academic Classes | 7 | \$18,000.00 |
| Delta | Mississippi Valley State University | Business Occupations | 3 | \$6,000.00 |
| Delta | Northwest Mississippi Community College | Health Related Occupations | 14 | \$22,777.56 |
| Delta | Northwest Mississippi Community College | Welding Occupations | 1 | \$378.25 |

All Local Workforce Development Areas

| Local Area | Provider Name | Course Major | # of Participants | Total Amount |
|----------------|---|--------------------------------|-------------------|--------------|
| Delta | Phillips Community College UA-Helena Campus | Health Related Occupations | 10 | \$20,785.33 |
| Delta | Truck Driver Institute, Inc. | Truck Driving | 11 | \$39,600.00 |
| MS Partnership | Alcorn State University School of Nursing | Health Related Occupations | 1 | \$1,500.00 |
| MS Partnership | Bevill State Community College | Health Related Occupations | 2 | \$6,000.00 |
| MS Partnership | CRW Truck Driving Training School | Truck Driving | 6 | \$15,000.00 |
| MS Partnership | Delta State University | Health Related Occupations | 1 | \$3,000.00 |
| MS Partnership | East Central Community College | Health Related Occupations | 15 | \$15,116.00 |
| MS Partnership | East Mississippi Community College | Automotive Occupations | 4 | \$5,284.00 |
| MS Partnership | East Mississippi Community College | Building & Construction Trades | 1 | \$360.00 |
| MS Partnership | East Mississippi Community College | Computer Occupations | 1 | \$3,000.00 |
| MS Partnership | East Mississippi Community College | Electrical Occupations | 1 | \$1,500.00 |
| MS Partnership | East Mississippi Community College | Health Related Occupations | 21 | \$20,250.00 |
| MS Partnership | East Mississippi Community College | Maintenance Occupations | 3 | \$5,725.00 |
| MS Partnership | East Mississippi Community College | Manufacturing | 21 | \$17,775.00 |
| MS Partnership | East Mississippi Community College | Production Machine Occ. | 6 | \$8,797.55 |
| MS Partnership | East Mississippi Community College | Truck Driving | 10 | \$16,200.00 |
| MS Partnership | East Mississippi Community College | Welding Occupations | 5 | \$2,000.00 |
| MS Partnership | Holmes Community College | Electrical Occupations | 1 | \$1,000.00 |
| MS Partnership | Holmes Community College | Health Related Occupations | 12 | \$26,257.47 |
| MS Partnership | Holmes Community College | Truck Driving | 3 | \$4,350.00 |
| MS Partnership | Itawamba Community College | Academic Classes | 2 | \$1,458.00 |
| MS Partnership | Itawamba Community College | Automotive Occupations | 1 | \$1,000.00 |
| MS Partnership | Itawamba Community College | Health Related Occupations | 54 | \$50,383.00 |

All Local Workforce Development Areas

| Local Area | Provider Name | Course Major | # of Participants | Total Amount |
|-----------------------|--|----------------------------|-------------------|--------------|
| MS Partnership | Itawamba Community College | Truck Driving | 16 | \$39,000.00 |
| MS Partnership | Medical 2 Career College Inc | Health Related Occupations | 4 | \$6,050.00 |
| MS Partnership | Meridian Community College | Health Related Occupations | 4 | \$8,805.04 |
| MS Partnership | Mississippi Truck Driving School, LLC | Truck Driving | 48 | \$75,000.00 |
| MS Partnership | Mississippi Valley State University | Academic Classes | 1 | \$3,000.00 |
| MS Partnership | Mississippi Valley State University | Business Occupations | 1 | \$3,000.00 |
| MS Partnership | Northeast Mississippi Community College | Academic Classes | 2 | \$1,752.00 |
| MS Partnership | Northeast Mississippi Community College | Health Related Occupations | 34 | \$47,614.60 |
| MS Partnership | Northeast Mississippi Community College | Truck Driving | 12 | \$18,000.00 |
| MS Partnership | Northwest Mississippi Community College | Computer Occupations | 1 | \$3,750.00 |
| MS Partnership | Northwest Mississippi Community College | Health Related Occupations | 32 | \$75,560.00 |
| MS Partnership | Northwest Mississippi Community College | Maintenance Occupations | 2 | \$2,250.00 |
| MS Partnership | Northwest Mississippi Community College | Truck Driving | 3 | \$2,500.00 |
| MS Partnership | Pearl River Community College | Health Related Occupations | 1 | \$3,000.00 |
| MS Partnership | SouthEastern Career Training Centers, Inc. | Truck Driving | 3 | \$5,080.00 |
| MS Partnership | Stepping Stones Career and Community Center | Health Related Occupations | 1 | \$1,000.00 |
| MS Partnership | Truck Driver Institute, Inc. | Truck Driving | 4 | \$6,439.00 |
| MS Partnership | University of Mississippi | Academic Classes | 6 | \$5,860.00 |
| MS Partnership | University of Southern Mississippi | Service Occupations | 2 | \$1,500.00 |
| MS Partnership | Waldrip Center for Therapeutic Massage, Inc. | Massage Therapy | 1 | \$3,000.00 |
| Southcentral MS Works | Accelerated Dental Assisting Academy | Health Related Occupations | 3 | \$8,700.00 |
| Southcentral MS Works | Ace Training Center, Inc. | Truck Driving | 51 | \$181,800.00 |
| Southcentral MS Works | Alcorn State University School of Nursing | Health Related Occupations | 7 | \$21,393.53 |

All Local Workforce Development Areas

| Local Area | Provider Name | Course Major | # of Participants | Total Amount |
|-----------------------|--|----------------------------|-------------------|--------------|
| Southcentral MS Works | Copiah-Lincoln Community College | Automotive Occupations | 1 | \$2,095.00 |
| Southcentral MS Works | Copiah-Lincoln Community College | Health Related Occupations | 21 | \$36,602.91 |
| Southcentral MS Works | Copiah-Lincoln Community College | Truck Driving | 1 | \$1,686.00 |
| Southcentral MS Works | Copiah-Lincoln Community College | Welding Occupations | 10 | \$9,950.00 |
| Southcentral MS Works | CRW Truck Driving Training School | Truck Driving | 19 | \$68,400.00 |
| Southcentral MS Works | Delta State University | Academic Classes | 3 | \$5,379.00 |
| Southcentral MS Works | Hinds Community College | Automotive Occupations | 5 | \$5,782.04 |
| Southcentral MS Works | Hinds Community College | Business Occupations | 3 | \$5,179.50 |
| Southcentral MS Works | Hinds Community College | Health Related Occupations | 17 | \$37,772.63 |
| Southcentral MS Works | Hinds Community College | Maintenance Occupations | 9 | \$17,380.91 |
| Southcentral MS Works | Hinds Community College | Miscellaneous Occupations | 138 | \$206,659.15 |
| Southcentral MS Works | Hinds Community College | Service Occupations | 4 | \$5,683.70 |
| Southcentral MS Works | Hinds Community College | Welding Occupations | 2 | \$3,220.38 |
| Southcentral MS Works | Holmes Community College | Health Related Occupations | 2 | \$6,696.99 |
| Southcentral MS Works | Jones County Junior College | Health Related Occupations | 3 | \$8,086.00 |
| Southcentral MS Works | Meridian Community College | Health Related Occupations | 5 | \$10,183.89 |
| Southcentral MS Works | Pearl River Community College | Electrical Occupations | 1 | \$4,465.00 |
| Southcentral MS Works | Pearl River Community College | Health Related Occupations | 2 | \$6,139.00 |
| Southcentral MS Works | SouthEastern Career Training Centers, Inc. | Truck Driving | 2 | \$7,200.00 |
| Southcentral MS Works | Southwest Mississippi Community College | Academic Classes | 1 | \$555.00 |
| Southcentral MS Works | Southwest Mississippi Community College | Health Related Occupations | 12 | \$35,910.00 |
| Southcentral MS Works | Southwest Mississippi Community College | Welding Occupations | 2 | \$3,068.00 |
| Southcentral MS Works | University of Mississippi | Academic Classes | 1 | \$1,000.00 |

All Local Workforce Development Areas

| Local Area | Provider Name | Course Major | # of Participants | Total Amount |
|-----------------------|--|--------------------------------|-------------------|--------------|
| Southcentral MS Works | University of Southern Mississippi | Service Occupations | 1 | \$2,500.00 |
| Twin Districts | Ace Training Center, Inc. | Truck Driving | 20 | \$70,000.00 |
| Twin Districts | CRW Truck Driving Training School | Truck Driving | 8 | \$28,000.00 |
| Twin Districts | East Central Community College | Automotive Occupations | 1 | \$1,395.00 |
| Twin Districts | East Central Community College | Health Related Occupations | 27 | \$40,054.86 |
| Twin Districts | East Central Community College | Production Machine Occ. | 1 | \$987.00 |
| Twin Districts | East Central Community College | Service Occupations | 2 | \$3,833.00 |
| Twin Districts | East Central Community College | Truck Driving | 13 | \$32,500.00 |
| Twin Districts | Healing Touch Career College dba Institute of Health and Technology | Health Related Occupations | 1 | \$5,821.00 |
| Twin Districts | Hinds Community College | Health Related Occupations | 1 | \$2,440.00 |
| Twin Districts | Jones County Junior College | Building & Construction Trades | 1 | \$714.00 |
| Twin Districts | Jones County Junior College | Computer Occupations | 1 | \$2,545.00 |
| Twin Districts | Jones County Junior College | Health Related Occupations | 15 | \$47,211.00 |
| Twin Districts | Jones County Junior College | Miscellaneous Occupations | 1 | \$3,351.00 |
| Twin Districts | Jones County Junior College | Service Occupations | 1 | \$2,100.00 |
| Twin Districts | Jones County Junior College | Truck Driving | 22 | \$27,316.00 |
| Twin Districts | Jones County Junior College | Welding Occupations | 9 | \$5,710.00 |
| Twin Districts | Meridian Community College | Business Occupations | 1 | \$2,038.10 |
| Twin Districts | Meridian Community College | Health Related Occupations | 24 | \$55,403.86 |
| Twin Districts | Meridian Community College | Truck Driving | 16 | \$37,644.52 |
| Twin Districts | Meridian Community College | Welding Occupations | 1 | \$170.00 |
| Twin Districts | Mississippi Gulf Coast Community College | Academic Classes | 6 | \$17,431.00 |

All Local Workforce Development Areas

| Local Area | Provider Name | Course Major | # of Participants | Total Amount |
|----------------|--|--------------------------------|-------------------|-----------------------|
| Twin Districts | Mississippi Gulf Coast Community College | Business Occupations | 9 | \$27,973.50 |
| Twin Districts | Mississippi Gulf Coast Community College | Computer Occupations | 2 | \$2,699.25 |
| Twin Districts | Mississippi Gulf Coast Community College | Health Related Occupations | 36 | \$105,669.23 |
| Twin Districts | Mississippi Gulf Coast Community College | Service Occupations | 1 | \$1,016.50 |
| Twin Districts | Mississippi Gulf Coast Community College | Welding Occupations | 1 | \$6,000.00 |
| Twin Districts | Pearl River Community College | Academic Classes | 3 | \$6,731.00 |
| Twin Districts | Pearl River Community College | Building & Construction Trades | 1 | \$100.00 |
| Twin Districts | Pearl River Community College | Electrical Occupations | 3 | \$8,785.00 |
| Twin Districts | Pearl River Community College | Health Related Occupations | 35 | \$106,440.51 |
| Twin Districts | Pearl River Community College | Welding Occupations | 1 | \$4,250.00 |
| Twin Districts | Taylor Dental Assisting School | Health Related Occupations | 16 | \$74,560.00 |
| Twin Districts | University of Southern Mississippi | Health Related Occupations | 1 | \$1,708.50 |
| Twin Districts | University of Southern Mississippi | Service Occupations | 4 | \$19,000.00 |
| TOTAL | | | 1297 | \$2,775,748.17 |

INDIVIDUAL TRAINING ACCOUNTS BY LOCAL WORKFORCE DEVELOPMENT AREA

Delta Individual Training Accounts

| Provider Name | Course/Major | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|---|--------------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Ace Training Center, Inc. | Truck Driving | 36 | \$129,600.00 | \$129,600.00 | \$3,600.00 |
| Alcorn State University School of Nursing | Health Related Occupations | 4 | \$8,726.66 | \$8,726.66 | \$2,181.67 |
| Coahoma Community College | Health Related Occupations | 20 | \$40,259.82 | \$47,759.82 | \$2,076.51 |
| | Truck Driving | 3 | \$7,500.00 | | |
| CRW Truck Driving Training School | Truck Driving | 8 | \$28,800.00 | \$28,800.00 | \$3,600.00 |
| Delta State University | Academic Classes | 65 | \$138,091.82 | \$289,692.55 | \$2,130.09 |
| | Business Occupations | 24 | \$52,772.46 | | |
| | Computer Occupations | 7 | \$17,769.24 | | |
| | Forestry/Park Management | 1 | \$1,297.15 | | |
| | Health Related Occupations | 39 | \$79,761.88 | | |
| Hinds Community College | Health Related Occupations | 6 | \$10,643.51 | \$10,643.51 | \$1,773.92 |
| Holmes Community College | Electrical Occupations | 1 | \$1,000.00 | \$36,315.11 | \$2,793.47 |
| | Health Related Occupations | 12 | \$35,315.11 | | |
| Mississippi Delta Community College | Building & Construction Trades | 1 | \$150.00 | \$136,265.26 | \$2,162.94 |
| | Health Related Occupations | 60 | \$131,810.26 | | |
| | Service Occupations | 2 | \$4,305.00 | | |
| Mississippi Truck Driving School, LLC | Truck Driving | 2 | \$7,200.00 | \$7,200.00 | \$3,600.00 |
| Mississippi Valley State University | Academic Classes | 7 | \$18,000.00 | \$24,000.00 | \$2,400.00 |
| | Business Occupations | 3 | \$6,000.00 | | |
| Northwest Mississippi Community College | Health Related Occupations | 14 | \$22,777.56 | \$23,155.81 | \$1,543.72 |
| | Welding Occupations | 1 | \$378.25 | | |

Delta Individual Training Accounts

| Provider Name | Course/Major | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|---|----------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Phillips Community College UA-Helena Campus | Health Related Occupations | 10 | \$20,785.33 | \$20,785.33 | \$2,078.53 |
| Truck Driver Institute, Inc. | Truck Driving | 11 | \$39,600.00 | \$39,600.00 | \$3,600.00 |
| TOTAL | | 337 | \$802,544.05 | \$802,544.05 | \$2,381.44 |

MS Partnership Individual Training Accounts

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost Per Participants |
|---|--------------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Alcorn State University School of Nursing | Health Related Occupations | 1 | \$1,500.00 | \$1,500.00 | \$1,500.00 |
| Bevill State Community College | Health Related Occupations | 2 | \$6,000.00 | \$6,000.00 | \$3,000.00 |
| CRW Truck Driving Training School | Truck Driving | 6 | \$15,000.00 | \$15,000.00 | \$2,500.00 |
| Delta State University | Health Related Occupations | 1 | \$3,000.00 | \$3,000.00 | \$3,000.00 |
| East Central Community College | Health Related Occupations | 15 | \$15,116.00 | \$15,116.00 | \$1,007.73 |
| East Mississippi Community College | Automotive Occupations | 4 | \$5,284.00 | \$80,891.55 | \$1,108.10 |
| | Building & Construction Trades | 1 | \$360.00 | | |
| | Computer Occupations | 1 | \$3,000.00 | | |
| | Electrical Occupations | 1 | \$1,500.00 | | |
| | Health Related Occupations | 21 | \$20,250.00 | | |
| | Maintenance Occupations | 3 | \$5,725.00 | | |
| | Manufacturing | 21 | \$17,775.00 | | |
| | Production Machine Occ. | 6 | \$8,797.55 | | |
| | Truck Driving | 10 | \$16,200.00 | | |
| | Welding Occupations | 5 | \$2,000.00 | | |

MS Partnership Individual Training Accounts

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost Per Participants |
|---|----------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Holmes Community College | Electrical Occupations | 1 | \$1,000.00 | \$31,607.47 | \$1,975.47 |
| | Health Related Occupations | 12 | \$26,257.47 | | |
| | Truck Driving | 3 | \$4,350.00 | | |
| Itawamba Community College | Academic Classes | 2 | \$1,458.00 | \$91,841.00 | \$1,258.10 |
| | Automotive Occupations | 1 | \$1,000.00 | | |
| | Health Related Occupations | 54 | \$50,383.00 | | |
| | Truck Driving | 16 | \$39,000.00 | | |
| Medical 2 Career College Inc | Health Related Occupations | 4 | \$6,050.00 | \$6,050.00 | \$1,512.50 |
| Meridian Community College | Health Related Occupations | 4 | \$8,805.04 | \$8,805.04 | \$2,201.26 |
| Mississippi Truck Driving School, LLC | Truck Driving | 48 | \$75,000.00 | \$75,000.00 | \$1,562.50 |
| Mississippi Valley State University | Academic Classes | 1 | \$3,000.00 | \$6,000.00 | \$3,000.00 |
| | Business Occupations | 1 | \$3,000.00 | | |
| Northeast Mississippi Community College | Academic Classes | 2 | \$1,752.00 | \$67,366.60 | \$1,403.47 |
| | Health Related Occupations | 34 | \$47,614.60 | | |
| | Truck Driving | 12 | \$18,000.00 | | |
| Northwest Mississippi Community College | Computer Occupations | 1 | \$3,750.00 | \$84,060.00 | \$2,212.11 |
| | Health Related Occupations | 32 | \$75,560.00 | | |
| | Maintenance Occupations | 2 | \$2,250.00 | | |
| | Truck Driving | 3 | \$2,500.00 | | |
| Pearl River Community College | Health Related Occupations | 1 | \$3,000.00 | \$3,000.00 | \$3,000.00 |
| SouthEastern Career Training Centers, Inc. | Truck Driving | 3 | \$5,080.00 | \$5,080.00 | \$1,693.33 |
| Stepping Stones Career and Community Center | Health Related Occupations | 1 | \$1,000.00 | \$1,000.00 | \$1,000.00 |
| Truck Driver Institute, Inc. | Truck Driving | 4 | \$6,439.00 | \$6,439.00 | \$1,609.75 |

MS Partnership Individual Training Accounts

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost Per Participants |
|--|--------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| University of Mississippi | Academic Classes | 6 | \$5,860.00 | \$5,860.00 | \$976.67 |
| University of Southern Mississippi | Service Occupations | 2 | \$1,500.00 | \$1,500.00 | \$750.00 |
| Waldrip Center for Therapeutic Massage, Inc. | Massage Therapy | 1 | \$3,000.00 | \$3,000.00 | \$3,000.00 |
| TOTAL | | 349 | \$518,116.66 | \$518,116.66 | \$1,484.57 |

Southcentral Mississippi Works Individual Training Accounts

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|---|----------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Accelerated Dental Assisting Academy | Health Related Occupations | 3 | \$8,700.00 | \$8,700.00 | \$2,900.00 |
| Ace Training Center, Inc. | Truck Driving | 51 | \$181,800.00 | \$181,800.00 | \$3,564.71 |
| Alcorn State University School of Nursing | Health Related Occupations | 7 | \$21,393.53 | \$21,393.53 | \$3,056.22 |
| Copiah-Lincoln Community College | Automotive Occupations | 1 | \$2,095.00 | \$50,333.91 | \$1,525.27 |
| | Health Related Occupations | 21 | \$36,602.91 | | |
| | Truck Driving | 1 | \$1,686.00 | | |
| | Welding Occupations | 10 | \$9,950.00 | | |
| CRW Truck Driving Training School | Truck Driving | 19 | \$68,400.00 | \$68,400.00 | \$3,600.00 |
| Delta State University | Academic Classes | 3 | \$5,379.00 | \$5,379.00 | \$1,793.00 |

Southcentral Mississippi Works Individual Training Accounts

| Provider Name | Course/Major Description | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost per Participants |
|--|----------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Hinds Community College | Automotive Occupations | 5 | \$5,782.04 | \$281,678.31 | \$1,582.46 |
| | Business Occupations | 3 | \$5,179.50 | | |
| | Health Related Occupations | 17 | \$37,772.63 | | |
| | Maintenance Occupations | 9 | \$17,380.91 | | |
| | Miscellaneous Occupations | 138 | \$206,659.15 | | |
| | Service Occupations | 4 | \$5,683.70 | | |
| | Welding Occupations | 2 | \$3,220.38 | | |
| Holmes Community College | Health Related Occupations | 2 | \$6,696.99 | \$6,696.99 | \$3,348.50 |
| Jones County Junior College | Health Related Occupations | 3 | \$8,086.00 | \$8,086.00 | \$2,695.33 |
| Meridian Community College | Health Related Occupations | 5 | \$10,183.89 | \$10,183.89 | \$2,036.78 |
| Pearl River Community College | Electrical Occupations | 1 | \$4,465.00 | \$10,604.00 | \$3,534.67 |
| | Health Related Occupations | 2 | \$6,139.00 | | |
| SouthEastern Career Training Centers, Inc. | Truck Driving | 2 | \$7,200.00 | \$7,200.00 | \$3,600.00 |
| Southwest Mississippi Community College | Academic Classes | 1 | \$555.00 | \$39,533.00 | \$2,635.53 |
| | Health Related Occupations | 12 | \$35,910.00 | | |
| | Welding Occupations | 2 | \$3,068.00 | | |
| University of Mississippi | Academic Classes | 1 | \$1,000.00 | \$1,000.00 | \$1,000.00 |
| University of Southern Mississippi | Service Occupations | 1 | \$2,500.00 | \$2,500.00 | \$2,500.00 |
| TOTAL | | 326 | \$703,488.63 | \$703,488.63 | \$2,157.94 |

Twin Districts Individual Training Accounts

| Provider Name | Course/Major | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost Per Participants |
|---|--------------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Ace Training Center, Inc. | Truck Driving | 20 | \$70,000.00 | \$70,000.00 | \$3,500.00 |
| CRW Truck Driving Training School | Truck Driving | 8 | \$28,000.00 | \$28,000.00 | \$3,500.00 |
| East Central Community College | Automotive Occupations | 1 | \$1,395.00 | \$78,769.86 | \$1,790.22 |
| | Health Related Occupations | 27 | \$40,054.86 | | |
| | Production Machine Occ. | 1 | \$987.00 | | |
| | Service Occupations | 2 | \$3,833.00 | | |
| | Truck Driving | 13 | \$32,500.00 | | |
| Healing Touch Career College dba Institute of Health and Technology | Health Related Occupations | 1 | \$5,821.00 | \$5,821.00 | \$5,821.00 |
| Hinds Community College | Health Related Occupations | 1 | \$2,440.00 | \$2,440.00 | \$2,440.00 |
| Jones County Junior College | Building & Construction Trades | 1 | \$714.00 | \$88,947.00 | \$1,778.94 |
| | Computer Occupations | 1 | \$2,545.00 | | |
| | Health Related Occupations | 15 | \$47,211.00 | | |
| | Miscellaneous Occupations | 1 | \$3,351.00 | | |
| | Service Occupations | 1 | \$2,100.00 | | |
| | Truck Driving | 22 | \$27,316.00 | | |
| | Welding Occupations | 9 | \$5,710.00 | | |
| Meridian Community College | Business Occupations | 1 | \$2,038.10 | \$95,256.48 | \$2,268.01 |
| | Health Related Occupations | 24 | \$55,403.86 | | |
| | Truck Driving | 16 | \$37,644.52 | | |
| | Welding Occupations | 1 | \$170.00 | | |

Twin Districts Individual Training Accounts

| Provider Name | Course/Major | Total Participants Trained | Total Budgeted Amount | Total Amount Per Provider | Cost Per Participants |
|--|--------------------------------|----------------------------|-----------------------|---------------------------|-----------------------|
| Mississippi Gulf Coast Community College | Academic Classes | 6 | \$17,431.00 | \$160,789.48 | \$2,923.45 |
| | Business Occupations | 9 | \$27,973.50 | | |
| | Computer Occupations | 2 | \$2,699.25 | | |
| | Health Related Occupations | 36 | \$105,669.23 | | |
| | Service Occupations | 1 | \$1,016.50 | | |
| | Welding Occupations | 1 | \$6,000.00 | | |
| Pearl River Community College | Academic Classes | 3 | \$6,731.00 | \$126,306.51 | \$2,937.36 |
| | Building & Construction Trades | 1 | \$100.00 | | |
| | Electrical Occupations | 3 | \$8,785.00 | | |
| | Health Related Occupations | 35 | \$106,440.51 | | |
| | Welding Occupations | 1 | \$4,250.00 | | |
| Taylor Dental Assisting School | Health Related Occupations | 16 | \$74,560.00 | \$74,560.00 | \$4,660.00 |
| University of Southern Mississippi | Health Related Occupations | 1 | \$1,708.50 | \$20,708.50 | \$4,141.70 |
| | Service Occupations | 4 | \$19,000.00 | | |
| TOTAL | | 285 | \$751,598.83 | \$751,598.83 | \$2,637.19 |

INDIVIDUAL TRAINING ACCOUNT TYPES AND PARTICIPANTS

ITA by Fund Source

| Funding Source Type & Description | | Number of Participants |
|-----------------------------------|---------------------|------------------------|
| A | Adult | 994 |
| D | Dislocated Worker | 188 |
| Y | Out of School Youth | 115 |
| TOTAL | | 1297 |

| Local Workforce Development Area | Number of Students Trained | Total Amount Spent |
|-----------------------------------|----------------------------|-----------------------|
| 1. Delta | 337 | \$802,544.05 |
| 2. MS Partnership | 349 | \$518,116.66 |
| 3. Southcentral Mississippi Works | 326 | \$703,488.63 |
| 4. Twin Districts | 285 | \$751,598.83 |
| TOTAL | 1297 | \$2,775,748.17 |

ITA Training Types and Participants

| Occupation Training Types Summary | Total Number of Participants Who Received Training | Total Expenditure Amount |
|-----------------------------------|--|--------------------------|
| Academic Classes | 97 | \$199,257.82 |
| Automotive Occupations | 12 | \$15,556.04 |
| Building & Construction Trades | 4 | \$1,324.00 |
| Business Occupations | 41 | \$96,963.56 |
| Computer Occupations | 12 | \$29,763.49 |
| Electrical Occupations | 7 | \$16,750.00 |
| Forestry/Park Management | 1 | \$1,297.15 |
| Health Related Occupations | 575 | \$1,225,410.15 |
| Maintenance Occupations | 14 | \$25,355.91 |
| Manufacturing | 21 | \$17,775.00 |
| Massage Therapy | 1 | \$3,000.00 |
| Miscellaneous Occupations | 139 | \$210,010.15 |
| Production Machine Occupations | 7 | \$9,784.55 |
| Service Occupations | 17 | \$39,938.20 |
| Truck Driving | 317 | \$848,815.52 |
| Welding Occupations | 32 | \$34,746.63 |
| TOTAL | 1297 | \$2,775,748.17 |

INDIVIDUAL TRAINING ACCOUNT COURSE LISTING

ACADEMIC CLASSES

ALTERNATE ROUTE TO TEACHER'S LICENSE
BACHELOR OF ARTS - ENGLISH
BACHELOR OF BUSINESS ADMINISTRATION - GENERAL
BACHELOR OF SCIENCE - CHILD DEVELOPMENT
BACHELOR OF SCIENCE IN AUDIOLOGY & SPEECH PATHOLOGY
BACHELOR OF SCIENCE IN BIOLOGY
BACHELOR OF SCIENCE IN CHEMISTRY
BACHELOR OF SCIENCE INTERDISCIPLINARY STUDIES(K-8)
BACHELOR OF SCIENCE SOCIAL SCIENCE EDU SECONDARY
BACHELOR'S OF FINE ART
BACHELOR'S OF SCIENCE - HEALTH, PHYS EDU, & REC
BACHELOR'S OF SCIENCE IN APPLIED TECHNOLOGY
BACHELOR'S OF SCIENCE IN MATHEMATICS
BACHELOR'S OF SCIENCE IN NUTRITION AND DIETETICS
BASIC LAW ENFORCEMENT
ELEMENTARY EDUCATION - ASSOCIATES DEGREE
EMERGENCY MEDICAL TECH - BASIC
ENTERTAINMENT INDUSTRY - BACHELOR OF SCIENCE
INSTRUMENTATION TECHNOLOGY
INTEGRATED MASTER'S OF BUSINESS ADMINISTRATION
SOCIAL WORK - BACHELOR OF SOCIAL WORK

AUTOMOTIVE OCCUPATIONS

AUTOMOTIVE SERVICE TECH. - CERTIFICATE
AUTOMOTIVE SERVICES TECH. - ASSOCIATE
COLLISION REPAIR TECHNOLOGY - ASSOCIATE DEGREE
DIESEL EQUIP TECH - ASSOCIATE DEGREE
INDUSTRIAL MAINTENANCE - ASSOCIATE DEGREE

BUILDING & CONSTRUCTION TRADES

DRAFTING AND DESIGN - ASSOCIATE DEGREE
HEAVY EQUIPMENT & MAINTENANCE OPERATIONS COMBO
SHIPFITTING / SHIPBUILDING - ENTRY LEVEL
WELDING NCCER APPRENTICESHIP LEVELS 1 - 4

BUSINESS OCCUPATIONS

ACCOUNTING TECH
BACHELOR OF BUSINESS ADMIN - ACCOUNTING
BACHELOR OF BUSINESS ADMINISTRATION - MARKETING
BACHELOR OF SCIENCE - INTERDISCIPLINARY STUDIES
BACHELOR OF SCIENCE IN COMMERCIAL AVIATION
BACHELOR OF SCIENCE IN MATHEMATIC EDUCATION
BANKING-TECHNICAL CERTIFICATE
BUSINESS ADMINISTRATION
BUSINESS ADMINISTRATION IN FINANCE - BACHELOR'S
MARKETING MANAGEMENT
OFFICE SYSTEM TECH - CERTIFICATE
PROCESS OPERATIONS - 2 YEAR

COMPUTER OCCUPATIONS

BACHELOR OF BUSINESS ADMINISTRATION - COMPUTER
INFORMATION SYSTEMS
COMPUTER INFORMATION SYSTEMS CLUSTER
COMPUTER INFORMATION SYSTEMS TECH (LAN)
COMPUTER PROGRAMMING (ASSOCIATE DEGREE)
INFORMATION SYSTEMS TECHNOLOGY - ASSOCIATES DEGREE

ELECTRICAL OCCUPATIONS

ELECTRICAL LINEMAN
ELECTRICAL LINEMAN - ASSOCIATES DEGREE
ELECTRICAL TECH - ASSOCIATE
ELECTRONICS TECHNOLOGY -ASSOCIATE DEGREE

FORESTRY/PARK MANAGEMENT

BACHELOR'S IN ENVIRONMENTAL SCIENCE & WILDLIFE

CONTINUED NEXT PAGE.

HEALTH RELATED OCCUPATIONS

BACHELOR'S IN BUSINESS - HEALTHCARE ADMINISTRATION
 DENTAL ASSISTING TECHNOLOGY - CERTIFICATE
 DENTAL HYGIENE
 EMERGENCY MED TECHNOLOGY / PARAMEDIC
 HEALTH CARE ASSISTANT
 HEALTH INFORMATION TECH
 MEDICAL ASSISTANT - ASSOCIATE DEGREE
 MEDICAL ASSISTANT - CERTIFICATE
 MEDICAL CLERICAL/BILLING CLERK
 MEDICAL INSURANCE BILLING AND CODING
 MEDICAL LAB
 MEDICAL OFFICE TECHNOLOGY
 MEDICAL OFFICE TECHNOLOGY - HEALTH CARE DATA
 NURSING - ACCELERATED TRACK LPN TO RN
 NURSING - ASSOCIATE DEGREE (RN)
 NURSING - BACHELOR OF SCIENCE (BSN)
 NURSING - CERTIFIED NURSING ASSISTANT (CNA)
 NURSING - LICENSED PRACTICAL NURSE (LPN)
 OCCUPATIONAL THERAPY
 PHARMACY TECH
 PHLEBOTOMY (CLINICAL)
 PHYSICAL THERAPIST ASSIST TECH
 RADIOGRAPHY TECH - ASSOCIATE DEGREE
 RESPIRATORY CARE
 SURGICAL TECH - 1 YEAR CERTIFICATE
 SURGICAL TECH - ASSOCIATE DEGREE

MAINTENANCE OCCUPATIONS

AUTOMATION AND CONTROL TECHNOLOGY
 ELECTROMECHANICAL TECHNICIAN
 HEATING & AIR CONDITIONING - CERTIFICATE
 INDUSTRIAL MAINTENANCE - CAREER CERTIFICATE
 INDUSTRIAL MAINTENANCE - TECHNICAL CERTIFICATE
 MANUFACTURING TECH. - ASSOCIATE DEGREE

MANUFACTURING

MANUFACTURING - BASIC SKILLS

MASSAGE THERAPY

MASSAGE THERAPIST

MISCELLANEOUS OCCUPATIONS

ENTERTAINMENT INDUSTRY MECHANICS
 MI-BEST BASIC ESSENTIAL SKILLS
 PETROLEUM TECH - CERTIFICATE

PRODUCTION MACHINE OCCUPATIONS

AVIONICS - CABLING
 MACHINE SHOP- ASSOCIATE DEGREE
 MILLWRIGHT

SERVICE OCCUPATIONS

BASIC LAW ENFORCEMENT TRAINING
 CHILD CARE WORKER/CHILD DEV TECH
 CULINARY ARTS (CHEF & RELATED OCCUPATIONS) -ASSOCIATE DEGREE
 CULINARY ARTS (CHEF & RELATED OCCUPATIONS) -CERTIFICATE
 HOSPITALITY & TOURISM MGMT - ASSOCIATE -TRAVEL & TOURISM

TRUCK DRIVING

CDL TRAINING
 TRUCK DRIVER
 TRUCK DRIVER - EVENING PROGRAM

WELDING OCCUPATIONS

WELDER - ASSOCIATES DEGREE
 WELDING - CAREER CERTIFICATE
 WELDING & CUTTING
 WELDING BASIC
 WELDING/PIPEFITTING

BASIC, INDIVIDUALIZED, & TRAINING SERVICES BY SERVICE PROVIDER

Basic Career Services - Basic career services are universally accessible and must be made available to all individuals seeking employment and training services. Generally, these services include services such as: eligibility determinations, initial skill assessments, labor exchange services, provision of information on programs and services, and program referrals.

Individualized Career Services - Individualized career services must be provided to participants after WIN Job Center staff determine that such services are required to retain or obtain employment, consistent with any applicable statutory priorities. Generally, these services involve significant staff time and customization to each individual's need. Individualized career services include services such as: specialized assessments, developing an individual employment plan, counseling, work experiences (including transitional jobs), etc.

Delta Local Workforce Development Area

| Service Center | BASIC | INDIVIDUALIZED | TRAINING |
|---|--------------|----------------|------------|
| Batesville WIN Job Center | 396 | 269 | 71 |
| Bolivar County CCA | 0 | 469 | 22 |
| Clarksdale WIN Job Center | 727 | 753 | 122 |
| Cleveland WIN Job Center | 474 | 836 | 170 |
| Coahoma Community College | 0 | 356 | 21 |
| Greenville WIN Job Center | 1319 | 648 | 148 |
| Greenwood WIN Job Center | 536 | 417 | 88 |
| Indianola WIN Job Center | 379 | 516 | 65 |
| Lexington WIN Job Center | 119 | 96 | 22 |
| Mid State Opportunity Inc | 0 | 259 | 6 |
| North Central Planning and Development District - (DELTA) | 0 | 353 | 0 |
| South Delta PDD | 1 | 0 | 2 |
| Sunflower Humphreys County Progress | 0 | 871 | 62 |
| Vocational Rehabilitation | 0 | 7 | 0 |
| WWISCCA (Delta) | 0 | 607 | 0 |
| DELTA LOCAL WORKFORCE DEVELOPMENT AREA TOTAL | 3,951 | 6,457 | 799 |

Mississippi Partnership Local Workforce Development Area

| Service Center | BASIC | INDIVIDUALIZED | TRAINING |
|---|--------------|----------------|--------------|
| Amory WIN Job Center | 150 | 21 | 11 |
| Calhoun County WIN Job Center | 3 | 1 | 0 |
| Corinth WIN Job Center | 981 | 621 | 173 |
| DeSoto County WIN Job Center | 916 | 1154 | 237 |
| East Mississippi Community College - (MP) | 116 | 1175 | 3 |
| Golden Triangle Planning and Development District | 75 | 879 | 0 |
| Grenada WIN Job Center | 556 | 76 | 16 |
| Houston WIN Job Center | 56 | 55 | 28 |
| Itawamba Community College | 77 | 933 | 2 |
| Iuka WIN Job Center | 297 | 226 | 118 |
| Louisville WIN Job Center | 156 | 143 | 54 |
| Marshall County WIN Job Center | 86 | 186 | 26 |
| Mayhew WIN Job Center | 610 | 2598 | 125 |
| New Albany WIN Job Center | 323 | 164 | 56 |
| North Central Planning and Development District - (MP) | 52 | 548 | 0 |
| Northeast Mississippi Community College - (MP) | 96 | 967 | 2 |
| Northwest Mississippi Community College | 110 | 1012 | 2 |
| Oxford WIN Job Center | 740 | 507 | 148 |
| Pontotoc WIN Job Center | 203 | 154 | 70 |
| Senatobia WIN Job Center | 102 | 456 | 52 |
| Three Rivers PDD | 43 | 291 | 0 |
| Tupelo WIN Job Center | 142 | 459 | 189 |
| West Point WIN Job Center | 118 | 170 | 11 |
| MISSISSIPPI PARTNERSHIP LOCAL WORKFORCE DEVELOPMENT AREA TOTAL | 6,008 | 12,796 | 1,323 |

South Central MS Works Local Workforce Development Area

| Service Center | BASIC | INDIVIDUALIZED | TRAINING |
|--|--------------|----------------|------------|
| Adams County Board of Supervisors | 0 | 2 | 0 |
| Brookhaven WIN Job Center | 347 | 466 | 43 |
| Central MS PDD | 48 | 126 | 45 |
| Copiah Lincoln Community College | 0 | 21 | 0 |
| Hinds Community College | 154 | 620 | 203 |
| Jackson | 0 | 0 | 2 |
| Jackson WIN Job Center | 653 | 762 | 16 |
| Madison County Canton WIN Job Center | 190 | 165 | 4 |
| Madison County Youth Court Jobs4 Youth | 0 | 55 | 0 |
| McComb WIN Job Center | 322 | 232 | 15 |
| Mendenhall WIN Job Center | 28 | 12 | 0 |
| Mississippi Roadmap To Health Equity | 0 | 7 | 0 |
| Natchez WIN Job Center | 201 | 159 | 59 |
| Northeast Mississippi Community College - (SC) | 0 | 1 | 0 |
| Pearl WIN Job Center | 567 | 445 | 32 |
| Pike County Board of Supervisors | 5 | 13 | 0 |
| Tylertown WIN Job Center | 2 | 0 | 0 |
| Vicksburg WIN Job Center | 1093 | 703 | 8 |
| Vocational Rehabilitation | 0 | 4 | 0 |
| WCARC | 0 | 5 | 0 |
| Yazoo City Mississippi | 0 | 12 | 0 |
| Yazoo County dba Yazoo County Economic Development District | 0 | 20 | 0 |
| SOUTH CENTRAL MS WORKS LOCAL WORKFORCE DEVELOPMENT AREA TOTAL | 3,610 | 3,830 | 427 |

Twin Districts Local Workforce Development Area

| Service Center | BASIC | INDIVIDUALIZED | TRAINING |
|--|--------------|----------------|------------|
| Biloxi WIN Job Center | 11 | 31 | 0 |
| CARES OF MISSISSIPPI | 22 | 185 | 0 |
| Carthage WIN Job Center | 6 | 207 | 10 |
| Climb CDC | 30 | 285 | 0 |
| Columbia WIN Job Center | 242 | 379 | 36 |
| East Mississippi Community College - (TD) | 39 | 358 | 0 |
| Educational and Training Institute - (TD) | 0 | 3 | 0 |
| Forest WIN Job Center | 95 | 566 | 28 |
| Gulfport WIN Job Center | 1091 | 1157 | 37 |
| Hancock County WIN Job Center | 21 | 76 | 15 |
| Hattiesburg WIN Job Center | 300 | 1061 | 28 |
| Jones County Junior College | 7 | 79 | 0 |
| Laurel WIN Job Center | 77 | 472 | 64 |
| Meridian WIN Job Center | 230 | 957 | 45 |
| Meridian Community College | 0 | 1 | 0 |
| Mississippi Gulf Coast Community College | 73 | 480 | 0 |
| Newton WIN Job Center | 3 | 49 | 0 |
| Pascagoula WIN Job Center | 207 | 724 | 99 |
| Philadelphia WIN Job Center | 0 | 80 | 0 |
| Picayune WIN Job Center | 303 | 1177 | 14 |
| SMPDD | 107 | 984 | 0 |
| TWIN DISTRICTS LOCAL WORKFORCE DEVELOPMENT AREA TOTAL | 2,864 | 9,311 | 376 |

PERFORMANCE INDICATORS



The following tables show attainment rates on each performance measure for the state as a whole and for each of the four local workforce areas. Each year, Mississippi negotiates attainment rates on each common performance measure with the U. S. Department of Labor. All of the data in Mississippi's WIOA performance reports is uniformly reported and validated in accordance with federal requirements.

Mississippi Statewide Performance

| Statewide Reported Information | Negotiated Level | Actual Level |
|---|------------------|--------------|
| Adult Employment Rate 2nd Quarter After Exit | 71.0% | 85.0% |
| Adult Employment Rate 4th Quarter After Exit | 68.0% | 84.6% |
| Adult Median Earnings 2nd Quarter After Exit | \$4,894 | \$5,982 |
| Adult Credential Attainment Rate 4th Quarter After Exit | 44.7% | 65.4% |
| Adult Measurable Skill Gain | Baseline | 37.2% |
| Dislocated Worker Employment Rate 2nd Quarter After Exit | 70.5% | 74.7% |
| Dislocated Worker Employment Rate 4th Quarter After Exit | 66.9% | 76.5% |
| Dislocated Worker Median Earnings 2nd Quarter After Exit | \$4,873 | \$5,734 |
| Dislocated Worker Credential Attainment Rate 4th Quarter After Exit | 46.1% | 60.0% |
| Dislocated Worker Measurable Skill Gain | Baseline | 40.4% |
| Youth Employment Rate 2nd Quarter After Exit | 70.0% | 78.6% |
| Youth Employment Rate 4th Quarter Exit | 70.0% | 84.7% |
| Youth Credential Attainment Rate 4th Quarter After Exit | 76.0% | 40.0% |
| Youth Measurable Skill Gain | Baseline | 48.1% |
| Youth Median Earnings 2nd Quarter After Exit | Baseline | \$2,600 |

BASIC, INDIVIDUALIZED, & TRAINING SERVICES BY TYPE

- Adult Education (basic skills and/or literacy skills)
- Adult Follow-up
- Adult Mentoring
- Apprenticeship — [OJT]
- Basic Skills Assessment — Youth
- Basic Skills Youth Goal
- Career Planning
- Case Management Contact
- Comprehensive and Specialized Assessments
- Comprehensive Guidance and Counseling
- Coordination of Activities with Other Programs and Services
- Customized Training
- Delta WIOA Nursing Externship Program (ONW)
- Diagnostic Testing
- Dropout Recovery Services
- Education
- Educational Achievement — Youth
- Eligibility and Assistance for Non-WIOA Programs
- Financial Literacy Education
- Followup Services
- Group Counseling
- Individual Counseling
- Individual Employment Plan
- Individual Service Strategy Development - Youth
- Initial Assessment
- Internships
- Internships and Work Experience
- Job Development Contacts
- Job Search Ready Skills/ Short Term Prevocational
- Job Search Applicant Initiated
- Job Search Resource Center (WINGS or Job Central)
- Job Search Specific Labor Market Assistance (Does Not Reset Participation Period)
- Job Search Staff Initiated
- Labor Exchange Services
- Labor Market
- Labor Market and Employment Information
- Leadership Development
- Microsoft Software/Computer Skills Training/Local Office
- MPWDA CAMT Program
- MPWDA Sector Strategy Service
- Nursing Externship MS Hospital Association
- OJT Readiness
- On-the-Job Training
- Other Basic Skills Training (TAA & WIOA Youth Programs Only)
- Other Occupational Skills Training
- Outreach, Intake/Orientation
- Other/ Placement Services/ Assessment
- Provision of ETPL Performance Information
- Provision of Local and One-Stop Performance Information
- Referrals to Other Programs and Services
- Referral to Supportive Service
- Referral to Supportive Service (Trade)
- Referral to WIOA On-the-Job Training
- Referred to GED
- Referred to Pre-Employment Training
- Short-term Prevocational Services
- Skill Upgrading and Retraining
- Supportive Service
- TABE Post-Test
- TABE Pre-Test
- Transportation
- Transition to Postsecondary Education and Training
- Tutoring
- UI Claim Information and Assistance
- Work Experience Paid
- Work Experience Unpaid
- Work Readiness
- Workforce Preparation
- Work Readiness Skills Youth Goal
- WorkKeys Post-Test
- WorkKeys Pre-Test



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