



MISSISSIPPI DEPARTMENT *of* EMPLOYMENT SECURITY

OFFICE OF THE GOVERNOR

I am pleased to submit the 2017 annual report for the Mississippi Department of Employment Security (MDES). This report highlights the agency efforts to implement programs and provide services that exceed the expectations for *Helping Mississippians Get Jobs*.

MDES continued to implement the strategy laid out in the Workforce Innovation and Opportunity Act (WIOA) Combined Workforce Plan delivered to the U. S. Department of Labor last year. Mississippi designed the Smart Start Pathway Model of case management, which brings the workforce customer together with services from other WIOA partners. This coordinated approach required a coordinating technology to support the smooth and accurate collaboration of partners using a variety of systems. The WIOA partners agreed to use an online service delivery hub that connects the systems via the web. This hub system supports electronic referrals, a common success plan, and other data required for customer service, process improvement, and reporting.

Last year employers sent us 236,885 job openings and we served 201,562 people.

Since 2005, MDES has funded the Workforce Enhancement Training Fund, which, to date, has provided Mississippi community colleges with over \$257 million for training to meet the demands of a global economy.

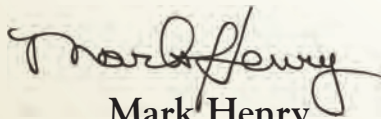
MDES continues to lead a multi-state consortium and is successfully operating the multi-state unemployment benefits and a single state tax system. In addition to Maine and Rhode Island, the original partner states, Connecticut has joined the consortium. MDES secured approval from the Internal Revenue Service (IRS) and the Social Security Administration (SSA) for cloud deployment in August of 2017.

The agency continued to expand email delivery of communications to its customers, and increased its bank draft option to recoup overpayments made due to error or fraud. These initiatives increase efficiency, prevent loss and reduce costs.

The downside of technology is the increased threat of cybercrime. The agency established systems to identify and stop fraud attempts. Through those efforts, MDES was able to prevent over \$4 million in fraud. We continue to develop more systems to identify and neutralize threats of identity theft and unemployment insurance fraud.

All the programs and services delivered within our WIN Job Centers, through our WIOA partnerships, or through our advanced technology systems are designed to provide Mississippi employers with the tools necessary to find and hire skilled workers or to prepare individuals to enter the workforce.

MDES will continue to advance technology, reduce costs, increase efficiency and keep *Helping Mississippians Get Jobs*.


Mark Henry
Executive Director

MISSISSIPPI DEPARTMENT *of* EMPLOYMENT SECURITY

2017 ANNUAL REPORT

STATE FISCAL YEAR 2017

JULY 1, 2016 THROUGH JUNE 30, 2017

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From the Executive Director **INSIDE FRONT**

YEAR IN REVIEW

Executive Summary	2
2017 Highlights of Activities	3
Local Workforce Development Areas and WIN Job Centers	3
Mississippi's Employment Situation FY2017.	5
Implementing WIOA in Mississippi	8
Reemployment Assistance Benefits Program Integrity	9
Job Connections	10
Partnerships	10
Veteran Services.	11
Technology Support and Innovation	12
UI Consortium Update	12
Dual Factor Authentication for Remote Access	12

ACCOUNTABILITY

Funding and Expenditures	13
Performance Measures	14
Unemployment Insurance.	15
Core Measures	15
Unemployment Insurance Performs Core Measures	15
Fraud Prevention	16
Unemployment Insurance Activities	16
Work Opportunity Tax Credit	19
Individual Training Accounts Summary	20
Local Workforce Development Areas Individual Training Accounts	25
Individual Training Accounts by Local Workforce Development Area.	31
Delta Individual Training Accounts	31
MS Partnership Individual Training Accounts	32
Southcentral Individual Training Accounts	34
Twin Districts Individual Training Accounts.	36
Individual Training Account Types and Participants	38
Individual Training Account Course Listing	39
Core and Intensive Services by Service Provider	41
Core and Intensive Services by Type	43
WIOA Common Performance Indicators	43

EXECUTIVE SUMMARY

Much has happened at Mississippi Department of Employment Security (MDES) as of one year ago. As you look at MDES' accomplishments, vision, and challenges over the previous year, you will see how the agency has achieved success stories statewide and nationally.

Our past challenges were overcome through beneficial partnerships causing us to innovate much more quickly and even create solutions to problems that could affect us in years to come. Now we are able to share with you how there is a story of success in each aspect of our services and programs.

The Year in Review captures how MDES has worked hard and made great strides in how we do business with Mississippi's employers and job seekers. The goal of our Governor, Phil Bryant, is the vision of MDES, "Every Mississippian who wants a job can find a job."

AT A GLANCE



Mississippi's unemployment rates are now at an all-time low. From July 2016, the rate has gone from six percent on a steady incline, down to five percent as of June 2017, as the number of jobs is continually on the rise.

The **YEAR-IN-REVIEW** is a look at how our agency is constantly helping Mississippians get jobs through our many programs and services. Our achievements are found in implementing the Workforce Investment Opportunity Act (WIOA) and the gains we have made over the past year; how the Unemployment Insurance program overcame a vast amount of fraud; we have highlighted successes in Job Connections, and Veterans Services; and, we have shown how MDES technology collaborated with these areas.

WIN JOB CENTERS partnered with the Local Workforce Areas by reaching out to the business community to match employers with the skilled workers. From our employment area, in FY-2017, we received 236,885 new job openings, an increase of 18% over FY-2016. The number of employers placing job orders totaled 25,617 for FY 2017, which was an increase of 16% over FY-2016.

MDES IMPLEMENTED WIOA IN MISSISSIPPI for the Fiscal Year 2017. The Workforce Innovative Opportunity Act has proven to be a successful work in progress at MDES. MDES

partnered with the Local Workforce Areas and submitted the plan to the U.S. Department of Labor and was the first in the nation to do so. Again, our vision was to help Mississippi employers fill openings and show prospective businesses looking to locate in our state that we are committed to a strong workforce.

MDES' OFFICE OF REEMPLOYMENT ASSISTANCE, through a pilot cross-match program, helped Mississippi detect 26 percent of the established overpayments of Unemployment Insurance benefits. The goal was achieved, and a partnership was established nationally.

JOB CONNECTIONS AND VETERANS SERVICES PARTNER WITH OTHER AGENCIES In January of 2017, MDES partnered with Mississippi Department of Human Services (MDHS) to help participants of the Temporary Assistance for Needy Families (TANF) program with employment and training needs. The partnership led participants into career pathways that resulted in self-sufficiency. By changing traditional ways, MDES innovated

with these agencies by working together and providing more services through partnership.

MDES' OFFICE OF TECHNOLOGY SUPPORT AND INNOVATION looked for partnerships and found them. They collaborated externally with agencies to innovate and create solutions to problems, as well as the problems that may not be prevalent issues yet in Unemployment Insurance. Because of MDES's vision, the 1st ever consortium system was created, and since the creation, we have assisted other states in streamlining Unemployment Insurance via online services, with others waiting to come on board.

AT MDES, PARTNERSHIPS AND COLLABORATION are no longer merely future strategies, instead they are keys to long-term business success and competitiveness. Everyone in Mississippi who wants a better job will have access to the training and skills necessary to get that job and the opportunity to become part of the American Dream.

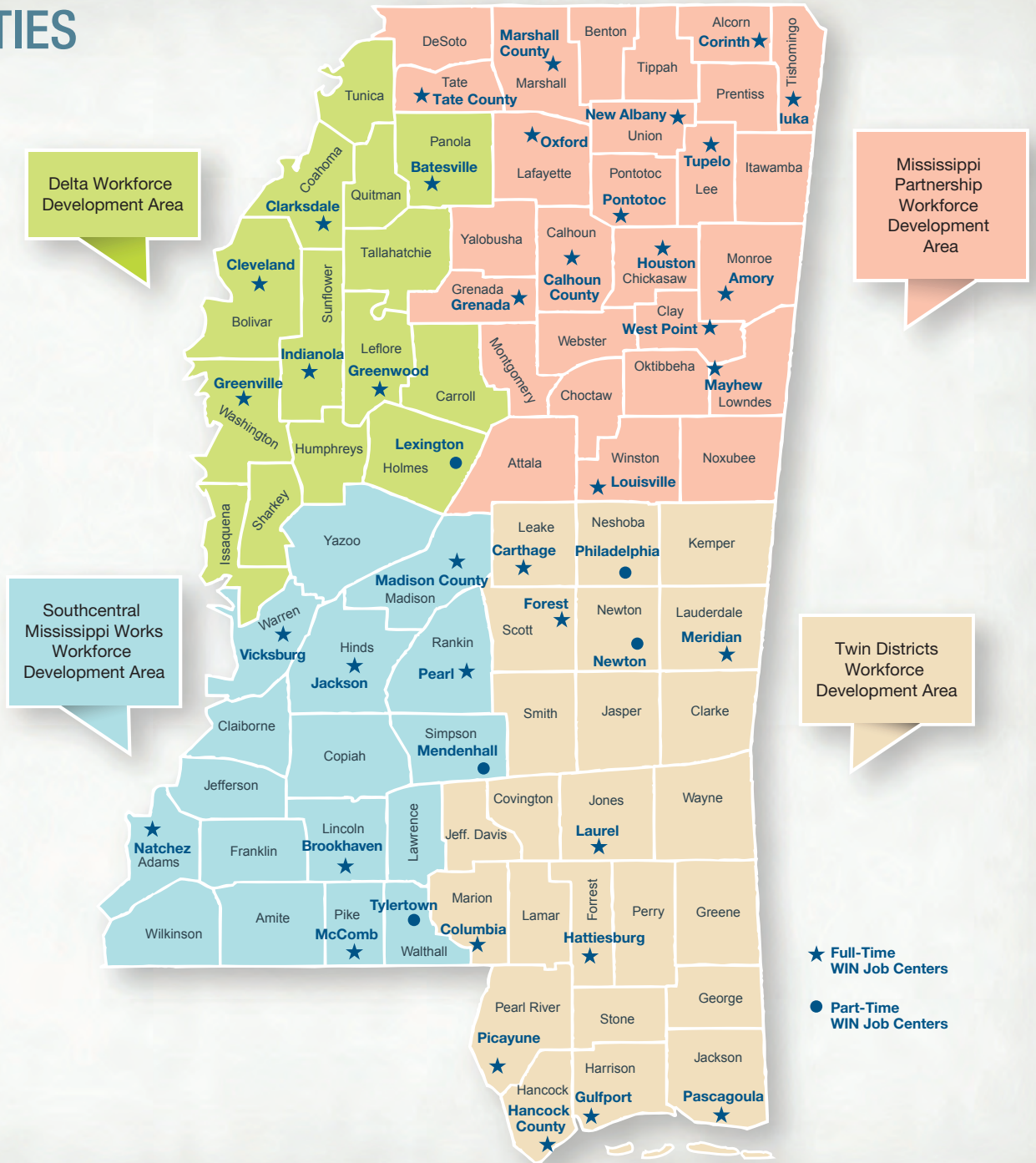
2017 HIGHLIGHTS OF ACTIVITIES



Local Workforce Development Areas and WIN Job Centers

Combining federal, state, and community workforce programs and services, the Workforce Investment Network (WIN) in Mississippi creates a system that is both convenient and user-friendly. A comprehensive network of **WIN Job Centers** is located throughout the state.

The centers offer a variety of employment services to ensure all job seekers have the resources and tools needed to secure gainful employment. The services include job placement assistance, referral to training, priority of service for veterans, career counseling, and referrals to many other workforce partner programs. WIN Job Centers reach out to the business community to match employers with the skilled workers they need to compete in the global economy.



Amory

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662-256-5617
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P.O. Box 415
Amory, MS 38821-0415

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662-412-3170
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Jackson, MS 39213

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303 Yazoo Street
Lexington, MS 39095

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662-773-5051
790 N. Court Ave.
Louisville, MS 39339-2059

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601-859-7609
152 Watford Parkway Drive
P.O. Box 450
Canton, MS 39046-0450

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227 Hwy 309 S
Byhalia, MS 38611

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8731 South Frontage Rd
Mayhew, MS 39753

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150 W. Court Ave.
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Natchez, MS 39121-0810

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301 North St.
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107 Adams St.
Newton, MS 39345-2642

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Pascagoula, MS 39568-1058

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212 Saint Paul St.
Pearl, MS 39208-5134

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601-389-3431
1016 Saxon Airport Road
Philadelphia, MS 39350

Picayune

601-798-3472
2005 Wildwood Road
Picayune, MS 39466

Pontotoc

662-489-3956 and
662-489-1800
182 Highway 15 N
Pontotoc, MS 38863-2923

Tate County

662-562-3351
NW Community College
4975 Highway 51 N
Senatobia, MS 38668

Tupelo

662-842-4371 and
662-407-1213
3200 Adams Farm Road,
Suite 4
Belden, MS 38826

Tylertown

601-222-2161
200 Ball Ave., Courthouse
Tylertown, MS 39667-2170

Vicksburg

601-638-1452
1625 Monroe Street
Vicksburg, MS 39180

West Point

662-243-2647
1899 East TVA Rd
West Point, MS 39773

WIN Job Center locations are subject to change. Some locations are part-time offices. A complete listing of offices and their hours can be found online at mdes.ms.gov

MISSISSIPPI'S EMPLOYMENT SITUATION FY2017

AUGUST 19, 2016

Jobs Increased by 4,000 in July

Mississippi's seasonally adjusted unemployment rate for July was 6.0%

The number of jobs in Mississippi grew by 4,000 in July to 1,143,000. Since July 2015, jobs increased by 8,100.

The July 2016 rate is three-tenths of a percentage point lower than a year ago in July 2015 when the rate was 6.3 percent.

During the last three months of May, June, and July, Mississippi had the lowest numbers of unemployed individuals since February 2004.

SEPTEMBER 20, 2016

Jobs Increased by 2,700 in August.

Mississippi's seasonally adjusted unemployment rate for August was 6.0%

The number of jobs in Mississippi grew by 2,700 in August to 1,147,500. Since August 2015, jobs increased by 12,200.

The August 2016 rate is three-tenths of a percentage point lower than a year ago in August 2015 when the rate was 6.3%.

During the last four months of May, June, July, and August, Mississippi had the lowest numbers of unemployed individuals since February 2004.

Since August 2015, employment in our state posted an increase of 300.

OCTOBER 21, 2016

Number of Jobs Continued to Grow in September – Up 7,900 Over Year.

Mississippi's seasonally adjusted unemployment rate was 6.0% in September.

The number of jobs in Mississippi continued to grow in September to 1,143,900. Jobs were up 200 since August. Since September 2015, jobs increased by 7,900.

The number of people working in Mississippi rose in September by 2,300 to 1,196,200.

During the last five months of May, June, July, August, and September, Mississippi has had the lowest numbers of unemployed individuals since February 2004.

NOVEMBER 18, 2016

Unemployment Rate Fell in October. Lowest Number of Unemployed Mississippians Since February 2004.

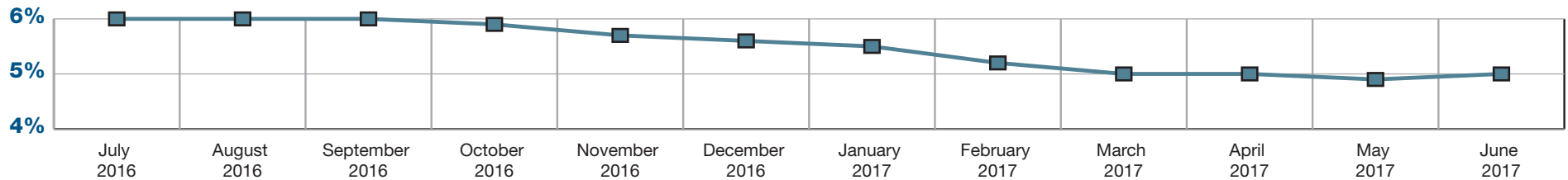
Mississippi's seasonally adjusted unemployment rate fell to 5.9% in October.

The October 2016 rate is six-tenths of a percentage point lower than a year ago in October 2015 when the rate was 6.5%.

Also, the number of unemployed Mississippians declined again to 75,000. The October figure is 900 lower than a month earlier in September and 8,400 lower than a year ago in October 2015.

The number of people working in Mississippi rose in October by 7,700 to 1,195,700. For the year since October 2015, employment in our state increased by 4,800.

MISSISSIPPI'S SEASONALLY ADJUSTED UNEMPLOYMENT RATE BY MONTH



DECEMBER 16, 2016

Unemployment Rate Falls Again – Lowest Unemployment in More Than 12 Years.

Mississippi's seasonally adjusted unemployment rate fell again in November to 5.7%. This is the lowest level of unemployment since February 2004 when the rate was also 5.7%.

The number of unemployed Mississippians also dropped in November by 1,600 to 73,400. This is the lowest number of Mississippians without jobs since January 2004 when 73,100 were unemployed.

The number of people working in Mississippi rose in November by 7,000 to 1,210,500. For the year since November 2015, employment in our state posted an increase of 10,100.

JANUARY 24, 2017

Unemployment Rate Falls Again – Lowest Unemployment in More Than 12 Years.

Mississippi's seasonally adjusted unemployment rate fell again in December to 5.6%. This is the lowest level of unemployment since January 2004 when the rate was also 5.6%.

The number of unemployed Mississippians also dropped again in December by 1,200 to 72,200. This is the lowest number of Mississippians without jobs since July 2001 when 70,300 were unemployed. The December 2016 figure is 15,100 lower than a year ago in December 2015.

The number of people working in Mississippi rose in December by 5,400 to 1,216,000. For the year since December 2015, employment in our state posted an increase of 11,100.

MARCH 8, 2017

Unemployment Rate At Lowest Level In More Than 13 Years.

Mississippi's seasonally adjusted unemployment rate was 5.5% in January, which was unchanged from a month earlier in December 2016.

This rate is the lowest level of unemployment in Mississippi since December 2003, when the unemployment rate was also 5.5%. The January 2017 rate is six-tenths of a percentage point lower than a year ago in January 2016, when the rate was 6.1%.

Over the year since January 2016, the Labor Force grew by 5,300.

The number of people working in Mississippi rose in January by 7,300 to 1,219,700. For the year since January 2016, employment in our state posted an increase of 12,600.

The number of unemployed Mississippians edged up in January by 400 to 71,500.

MARCH 24, 2017

Unemployment Rate Falls To Lowest Level In More Than 15 Years.

Mississippi's seasonally adjusted unemployment rate was 5.2% in February, which was three-tenths of a percentage point lower than a month earlier in January 2017. The February rate is the lowest level of unemployment in Mississippi since May 2001.

The Labor Force increased in February by 6,900 to 1,298,200. February 2016, the Labor Force grew by 13,300. In February 2017 the Labor Force was the largest since October 2012.

The number of people working in Mississippi rose in February by 10,300 to 1,230,100.

The number of unemployed Mississippians fell in February by 3,400 to 68,100. In February 2017 fewer Mississippians were unemployed than at any time since May 2001.

In February 2017 there were more jobs in Mississippi than at any time since June 2008.

APRIL 21, 2017

Unemployment Rate Falls To Lowest Level In More Than 16 Years.

Mississippi's seasonally adjusted unemployment rate was 5.0% in March.

The March rate is the lowest level of unemployment in Mississippi since January 2001. The March 2017 rate is a percentage point lower than a year ago in March 2016, when the rate was 6.0%.

The Labor Force increased in March by 4,800 to 1,302,700. In March 2017 the Labor Force was the largest since October 2012.

The number of people working in Mississippi rose in March by 7,100 to 1,237,000. For the year since March 2016, employment posted a healthy increase of 30,000. In March 2017 more people were working in Mississippi than at any time since March 2008.

The number of unemployed Mississippians fell in March by 2,300 to 65,700. Since March 2016, the number of Mississippians without jobs fell by 11,200. In March 2017 fewer Mississippians were unemployed than at any time since July 1999.

MAY 19, 2017

Unemployment Rate Falls To Lowest Level Since 1976.

Mississippi's seasonally adjusted unemployment rate was 5.0% in April, tying the lowest level since January 1976 when the current method of calculating state unemployment rates started.

Since 1976 the Mississippi rate has been 5.0% in ten months but never lower.

Over the year since April 2016, the Labor Force grew by 25,400. In April 2017 the Labor Force was the largest since September 2012.

The number of people working in Mississippi rose in April by 4,600 to 1,241,500. For the year since April 2016, employment in our state posted a healthy increase of 36,900. In April 2017 more people were working in Mississippi than at any time since January 2001.

The number of unemployed Mississippians fell in April by 1,100 to 64,700. Over the year since April 2016, the number of Mississippians without jobs fell by 11,500. In April 2017 fewer Mississippians were unemployed than at any time since June 1999.

JUNE 16, 2017

Unemployment Rate Falls To Record Low.

Mississippi's seasonally adjusted unemployment rate was 4.9% in May. This is the lowest level since the U.S. Department of Labor began publishing state unemployment rates in January 1976.

The Labor Force, which is made up of everyone who has a job or is looking for a job, declined in May by 3,300 to 1,303,100. Over the year since May 2016, the Labor Force grew by 23,700.

The number of people working in Mississippi fell in May by 2,600 to 1,239,000. For the year since May 2016, employment in our state posted an increase of 35,500.

The number of unemployed Mississippians fell in May by 700 to 64,100. Over the year since May 2016, the number of Mississippians without jobs fell by 11,800. In May 2017 fewer Mississippians were unemployed than at any time since May 1999.

JULY 21, 2017

Jobs Increase by 4,000 in June.

Mississippi's seasonally adjusted unemployment rate was 5.0% in June, which is the second lowest rate since January 1976 when the current method of calculating state unemployment rates started.

This rate is nine-tenths of a percentage point lower than a year ago in June 2016, when the rate was 5.9%.

The number of people working in Mississippi decreased in June by 8,200 to 1,230,800. For the year since June 2016 employment in our state posted an increase of 27,400.

The number of unemployed Mississippians increased in June by 1,100 to 65,300. Over the year since June 2016, the number of Mississippians without jobs fell by 10,300.

IMPLEMENTING WIOA IN MISSISSIPPI

“Mississippi’s Workforce Innovation and Opportunity Act (WIOA) Combined State Plan” was approved by the Department of Labor and its federal partners June 30, 2016.

Local Workforce Development Areas plans were completed and approved by Governor Bryant, August 29, 2016. In addition to the local WIOA plans, each local area developed and submitted a **“Regional Sector Strategy Plan”** to the **State Workforce Investment Board (SWIB)**. All four local workforce area plans have been approved by the SWIB as of May 2017, and the local areas are currently implementing their plans.

Fiscal Year 2017 was all about Implementing WIOA in Mississippi. Due to this implementation, interagency partnerships have never been stronger in Mississippi. This collaboration generated state and local partners in Workforce. The partnership consists of the **four core partner agencies**:

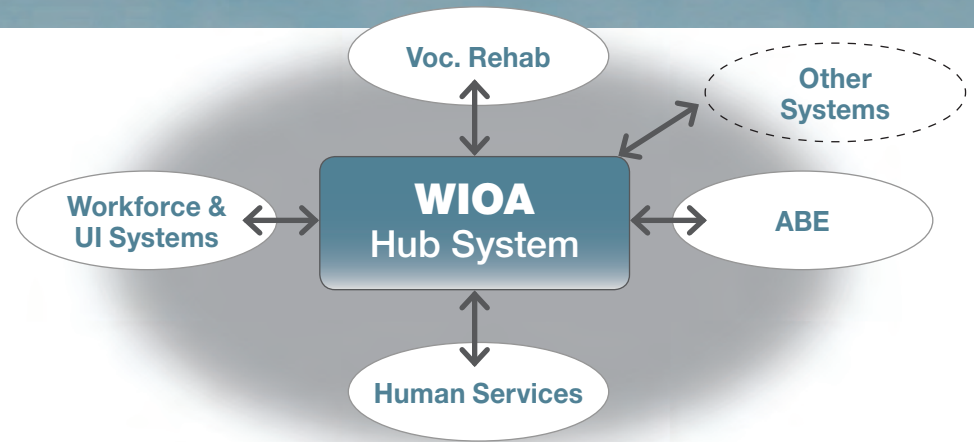
- The Mississippi Community College Board,
- Mississippi Department of Human Services,
- Mississippi Department of Rehabilitation Services, and
- Mississippi Department of Employment Security.

By working better together with our workforce partners, we can improve the delivery of services that connect workers with the skills they need to be successful and businesses with the skilled workers they need to grow.

Our Focus of the Combined State Plan

- To improve the economic opportunities of all job seekers,
- Target the job seekers facing long-term unemployment,
- Detect job seekers seeking re-employment due to layoffs or dislocation, and
- Train those with minimal job skills.

Through the collaboration of the agencies and programs in the State’s Combined Plan, Mississippi will strengthen the current workforce and lead the nation in workforce planning and development.



WIOA HUB SYSTEM AND PARTNER SYSTEMS

The Promise of WIOA

Mississippi designed an approach to case management, the **Smart Start Pathway Model**, that immediately brings the workforce customer into contact with services from other WIOA partners.

- Unemployment Insurance,
- Human Services,
- Vocational Rehabilitation, and
- Adult Basic Education.

This approach to case management requires a coordinating technology that supports the smooth and accurate collaboration of partners who already use a variety of program-specific case management systems.

In order to implement this coordinating technology without moving to a costly unified system, Mississippi’s WIOA partners have agreed to use a robust online service delivery hub technology that connects program-specific systems via web services to support electronic referrals, a common success plan, and other data required for customer service, process improvement, and reporting.

The services coordinated within the *Smart Start Pathway Model* efficiently link Mississippians directly to employment and training opportunities, as well as provide direct links to supportive services addressing more indirect barriers to successful employment.

REEMPLOYMENT ASSISTANCE BENEFITS PROGRAM INTEGRITY

This section identifies how Mississippi Department of Employment Security (MDES) utilized a pilot program to detect individuals who were filing for Unemployment Insurance Benefits after returning to the workforce. The Office of Reemployment Assistance (ORA) resourcefully used dates and data collected, quantified those results, and the vigilance they used in conducting skillful research, generated an outcome and conclusion that were both proficient as it was astounding!

The pilot program was coordinated with the United States Department of Labor (DOL), the National Association of State Workforce Agencies (NASWA), Center of Employment Security Education, and the Research Information Technology Support Center.

This program was funded by the Office of Management and Budget. The program’s objective was to determine if employment and current earnings records could help identify individuals who had become employed, yet continued to file for Unemployment Insurance benefits. ***The following steps indicate how it was generated.***

MISSISSIPPI’S AIM WAS TWOFOLD	
A.	How to determine whether the process would hastily detect individuals who had returned to work but continued to receive UI benefits, and
B.	Would it identify potentially improper payments not otherwise covered by the State Directory of New Hires or the National Directory of New Hires?

The plan was to compare the outcome to traditional Quarterly Wage Cross-Match and the National Directory of New Hires.

PILOT-PROJECT PERIOD: November 1, 2016 - March 31, 2017	
1.	Records were securely submitted to an employer organization representing approximately 34 percent of Mississippi’s total labor force.
2.	286 overpayments were established for a total overpayment of \$78,924.

The results were outstanding.

ASTOUNDING RESULTS	
1.	Mississippi quickly identified potentially unreported earnings on an average of four days earlier than the National New Hire Cross-Match
2.	Two days earlier than the State New Hire Cross-Match
3.	62 percent of the matches were unique and not reported through the traditional quarterly wage cross-match methods
4.	The bottom line proved – Established additional overpayments of \$20,652

Without the pilot cross-match, Mississippi would not have detected 26 percent of the established overpayments during the pilot period.

WORK SEARCH AUDITS – Conclusion	
1.	As a result, MDES moved from an implicit practice to an explicit work-search policy that requires individuals to actively seek full-time employment as a condition of eligibility. In this effort, approximately five-percent of paid claims are now audited on a weekly basis.
2.	Work-search Audits findings From July 1, 2016, through June 30, 2017, 8,705 weekly claims were audited. 31 percent of the claims were denied because of inadequate work-search efforts.

Due to the filing from the audit program, Policy revisions will be ongoing to ensure customer adherence to the work search requirements are followed.

JOB CONNECTIONS

Partnerships

In January of 2017, Mississippi Department of Employment Security (MDES) partnered with **Mississippi Department of Human Services (MDHS)** to help participants of the **Temporary Assistance for Needy Families (TANF)** program with employment and training needs. The partnership began with a pilot in one county. In June, the partnership expanded to all counties in Mississippi.

The Role of MDES in the Partnership

- To conduct work readiness assessments,
- Develop individualized employment plans,
- Identify barriers to employment,
- Identify supportive services to help participants overcome barriers to employment, and
- Provide all other job placement and career counseling services to help participants return to work.

Our partnership allows each agency to have a more focused role in helping lead participants into a career pathway that will result in self-sufficiency.

To address barriers to employment faced by ex-offenders, MDES and the **Mississippi Department of Corrections (MDOC)** partnered to create the **“Employment Connections”** data system which enables an offender to create a pending workforce profile in the Mississippi Works data system prior to release. Upon release, the offender is given credentials to log into the data system to find employment opportunities. Over 300 offenders have utilized the system to search for employment. In addition to providing MDOC staff with access to our workforce technology data system, MDES makes annual visits to MDOC facilities to help offenders nearing release, improve job readiness skills to search for employment.



Annual MDES visit MDOC Pre-Release program





Veteran Services

The Jobs for the “**Veterans State Grants**” (**JVSG**) program provides funding to deliver individualized career and training-related services to veterans and eligible persons with significant barriers to employment and to assist employers with filling their workforce needs with job-seeking veterans. The JVSG program provides funding for the **Disabled Veterans’ Outreach Program (DVOP)** Specialist positions, and for **Local Veterans’ Employment Representative (LVER)** staff.

DVOP Specialists provide individualized career services to veterans with significant barriers to employment, with the maximum emphasis directed toward serving veterans who are economically or educationally disadvantaged. Veterans with barriers include homeless veterans and vocational rehabilitation clients.

Local Veterans’ Employment Representatives conduct outreach to employers and business associations. They also engage in advocacy efforts with hiring executives to increase employment opportunities for veterans. In Program Year 2016, JVSG staff visited over 6,800 employers and assisted eligible veterans and employers at 55 job fairs statewide.

Wesley Trimble, a Marine Corps Veteran, visited the Corinth WIN Job Center on December 9, 2016. Mr. Trimble was seeking employment but had multiple barriers to overcome. He was trained in Logistics, and Building & Repair while in the military. Upon his arrival at the job center, he met with a staff member that assessed his initial needs. After the initial meeting, Mr. Trimble was referred to the DVOP Specialist. The DVOP met with Mr. Trimble and conducted an in-depth assessment of his employment needs. Mr. Trimble was a low income, homeless veteran. He was also a single parent of a five-year-old son.

The DVOP contacted “**Mississippi United to End Homelessness**” (**MUTEH**) to see if they could assist the veteran with his housing needs. They conducted an over-the-phone intake, and sent a representative to Corinth to meet with him. In the meantime, the DVOP worked with Mr. Trimble by revising his resume, submitting applications and reviewing jobs that were available. Mr. Trimble was also referred to the Mississippi Department of Human Services (DHS) to see if he was eligible for the “**Supplemental Nutrition Assistance Program**” (**SNAP**) or The “**Temporary Assistance for Needy Families**” (**TANF**).

Mr. Trimble began to get called for interviews and had face-to-face contacts with many employers; some seemed very promising but eventually fell through for unknown reasons. MUTEH processed his housing assistance request and approved him with over \$600 of assistance per month. When Mr. Trimble found out he was eligible for housing assistance, he immediately took the initiative and made calls for available rental properties. A short time later, he found a few that were suitable for him and his son. He and the MUTEH representative completed the application for the rental property and on January 13, 2017, Mr. Trimble was able to move his belongings into a new house with his son.

On January 19, 2017, the Corinth WIN Job Center received a job listing with TNT Railway for a maintenance position. Taking advantage of the Veterans Priority of Service Policy, the DVOP called Mr. Trimble regarding the position. He was the first person to apply for the job. Not only was he the first to apply, but he was also the first to get a callback for an interview. He was interviewed and hired on the same day the job opened.

With the assistance from the WIN Job Center and the JVSG Program, Wesley is now back on his feet. He hopes that with hard work and dedication, he will be on a long-term career pathway with his new employer.



TECHNOLOGY SUPPORT AND INNOVATION

UI Consortium Update

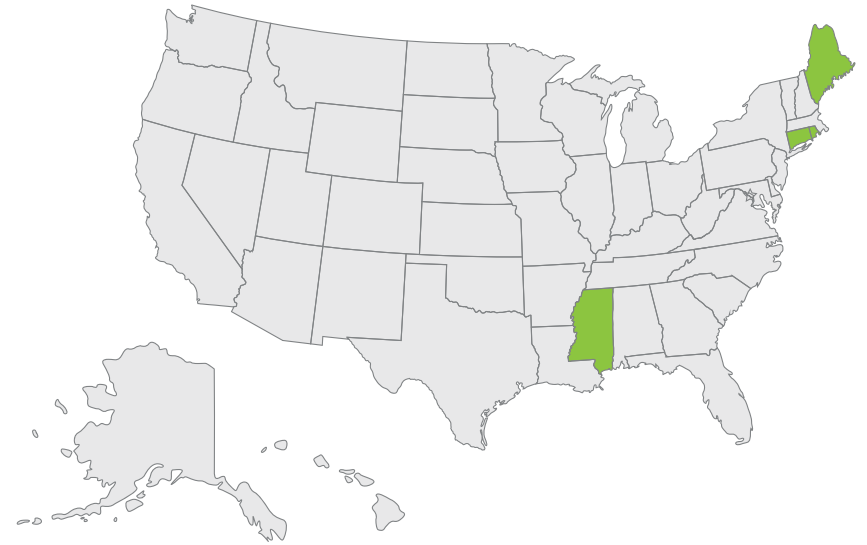
The Office of Technology Support and Innovation continues to advance online platforms to seek and acquire eligible employers and employees. As MDES assists other states in streamlining Unemployment Insurance via online services, a consortium system to simplify the progression has been formed and is rising in gradual demand. The history of the consortium began when MDES collaborated with Maine and Rhode Island to develop the first-ever consortium system and with much negotiation, the name ReEmployUSA was chosen. Presently, MDES is successfully operating the multi-tenant unemployment benefits and single state tax system.

In wanting to move forward, Connecticut has joined the consortium.

The cloud contract, hosting the multi-tenant consortium system was finalized in September 2016. MDES secured approvals from the Internal Revenue Service, (IRS) and Social Security Administration(SSA) for cloud deployment in August 2017.

MDES is actively assisting Rhode Island, Maine, and Connecticut in their efforts to develop their state-specific extensions and related modernization work for planned deployments within the next 3 years.

REEMPLOY USA 
Unemployment System Alliance



Dual Factor Authentication for Remote Access

MDES has migrated remote access software from an unsupported legacy product to Cisco AnyConnect client, a modern and more secure product. In addition, MDES has implemented RSA SecurID tokens which is a Two-Factor authentication solution. Two-Factor authentication utilizes a small keychain-sized electronic token along with the user's secret PIN to enable secure access remotely to the network.

To adhere to the various regulatory statutes, these two initiatives collectively, enable secure-authorized remote access to the MDES network, allowing us to fully meet and exceed expectations.



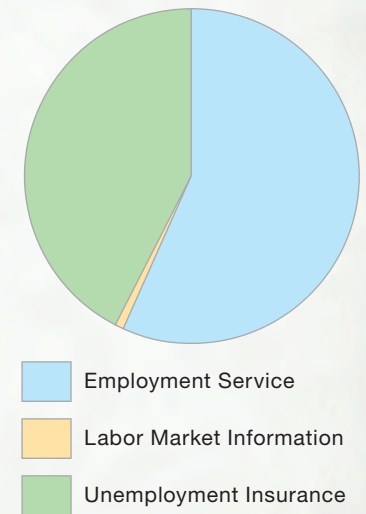
FUNDING AND EXPENDITURES

Total Expenditures by Program

Program	Personal Service	Travel	Contractual Service	Commodities	Capital Outlay other than equipment	Capital Outlay Equipment	Vehicles	Subsidies, Loans, and Grants	Total Expenditure
Employment Service	\$8,962,304.00	\$241,586.00	\$8,326,309.00	\$137,578.00	\$0.00	\$19,127.00	\$0.00	\$30,269,852.00	\$47,956,756.00
Labor Market Information	\$613,344.00	\$7,337.00	\$87,500.00	\$6,220.00	\$0.00	\$2,074.00	\$0.00	\$(10,381.00)	\$706,094.00
Unemployment Insurance	\$14,305,785.00	\$246,387.00	\$18,329,418.00	\$329,488.00	\$0.00	\$33,678.00	\$0.00	\$2,411,435.00	\$35,656,191.00
TOTAL	\$23,881,433.00	\$495,310.00	\$26,743,227.00	\$473,286.00	\$0.00	\$54,879.00	\$0.00	\$32,670,906.00	\$84,319,041.00

Source of Funding by Program

Program	Federal	State	Other	Total
Employment Service	\$47,956,756.00	\$0.00	\$0.00	\$47,956,756.00
Labor Market Information	\$706,094.00	\$0.00	\$0.00	\$706,094.00
Unemployment Insurance	\$32,342,453.00	\$0.00	\$3,313,738.00	\$35,656,191.00
TOTAL	\$81,005,303.00	\$0.00	\$3,313,738.00	\$84,319,041.00



PERFORMANCE MEASURES

NUMBER OF PLACEMENTS **26,268**

NUMBER OF CUSTOMERS

STAFF ASSISTED REGISTRATIONS **134,553**

SELF SERVICE REGISTRATIONS **67,009**

JOB OPENINGS/ORDERS

NUMBER OF EMPLOYERS
PLACING JOB ORDERS

25,617

16%

JOB OPENINGS RECEIVED

236,885

18%

INCREASE OVER PY2015

INCREASE OVER PY2015

201,390

236,885

PY2015

PY2016

UNEMPLOYMENT INSURANCE

Core Measures

UI Core Measures	DOL Acceptable Level of Performance	MDES Performance Qtr ending 9/2016	MDES Performance Qtr ending 12/2016	MDES Performance Qtr ending 3/2017	MDES Performance Qtr ending 6/2017
First Payment Promptness	87%	74.9%	86.8%	90.8%	90.0%
Nonmonetary Determinations Time Lapse	80%	67.7%	96.0%	97.3%	87.6%
Nonmonetary Separation Quality	75%	51.7%	71.4%	77.8%	79.3%
Nonmonetary Nonseparation Quality	75%	92.9%	95.7%	92.3%	95.80%
New Employer Status Determination Time Lapse	70%	85.6%	85.3%	83.4%	90.6%
Lower Authority Appeals Quality	80%	100%	95.0%	100%	90.0%
Average Age of Pending Lower Authority Appeals	<30 days	17.3	17.1	7.4	7.4
Average Age of Pending Higher Authority Appeals	<40days	7.3	16.2	11.7	12.4

Unemployment Insurance Performs Core Measures

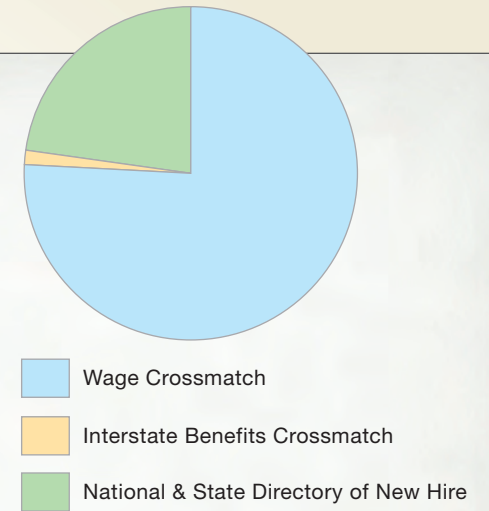
BENEFITS MEASURES

Acceptable Levels of Performance

<p>First Payment Promptness: % of all 1st payments made within 14/21 days after the week ending date of the first compensable week in the benefit year (excludes Workshare, episodic claims such as DUA, and retroactive payments for a compensable waiting period).</p>	>87%
<p>Nonmonetary Determination Time Lapse: % of Nonmonetary Determinations (Separations and Nonseparations) made within 21 days of the date of detection of any nonmonetary issue that had the potential to affect the claimant's benefit rights.</p>	>80%
<p>Nonmonetary Determination Quality - Nonseparations: % of Nonseparation Determinations with Quality Scores equal to or greater than 95 points, based on the evaluation results of quarterly samples selected from the universe of nonseparation determinations.</p>	>75%
<p>Nonmonetary Determination Quality - Separations: % of Separation Determinations with Quality Scores equal to or greater than 95 points, based on the evaluation results of quarterly samples selected from the universe of separation determinations.</p>	>75%

Fraud Prevention

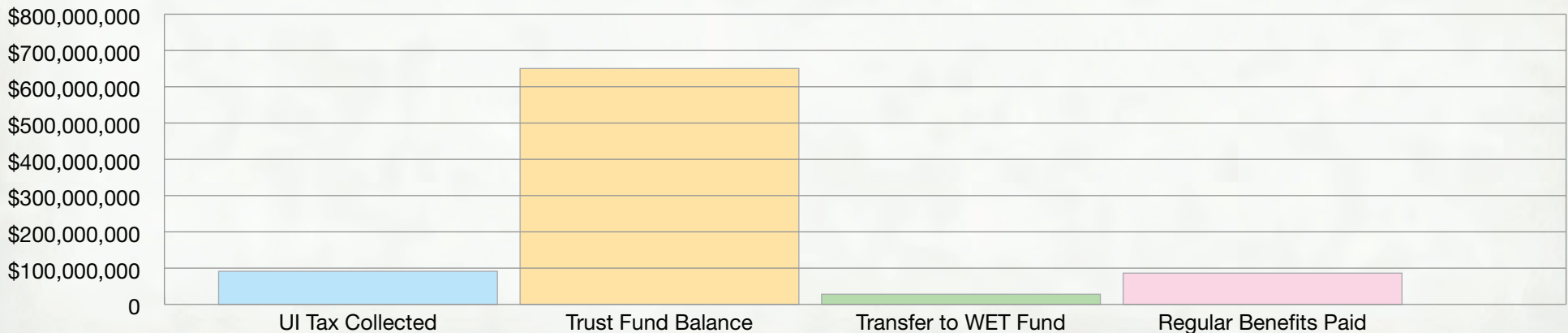
Methods of Detection	#Cases Detected	Overpayment \$ Detected
Wage Crossmatch	5,397	\$3,062,973.00
Interstate Benefits Crossmatch	45	\$55,046.00
National & State Directory of New Hire	2,657	\$919,060.00
TOTAL	8,099	\$4,037,079.00



Unemployment Insurance Activities

# EMPLOYERS PAYING UI TAX	55,059
UI Tax Collected	\$91,436,372.39
Trust Fund Balance	\$650,316,866.18
Transfer to WET Fund	\$28,084,033.51

REGULAR CLAIMS	85,215
Regular Benefits Paid	\$86,239,808.27



OVERPAYMENT MEASURE

Acceptable Levels of Performance

<p>Detection of Overpayments: % of detectable, recoverable overpayments estimated by the Benefit Accuracy Measurement survey that were established for recovery.</p>	<p>≥50% and <95% of detectable/recoverable overpayments are established for recovery</p>
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APPEALS MEASURES

Acceptable Levels of Performance

<p>Average Age of Pending Lower Authority Appeals: The sum of the ages, in days from filing, of all pending Lower Authority Appeals divided by the number of Lower Authority Appeals.</p>	<p><30 Days</p>
<p>Average Age of Pending Higher Authority Appeals: The sum of the ages, in days from filing, of all pending Higher Authority Appeals divided by the number of Higher Authority Appeals.</p>	<p><40 Days</p>
<p>Lower Authority Appeals Quality: % of Lower Authority Appeals with Quality Scores equal to or greater than 85% of potential points, based on the evaluation results of quarterly samples selected from the universe of lower authority benefit appeal hearings.</p>	<p>>80%</p>

TAX MEASURES

Acceptable Levels of Performance

<p>New Employer Status Determinations Time Lapse: % of New Employer Status Determinations made within 90 days of the last day in the quarter in which the business became liable.</p>	<p>>70%</p>
<p>Tax Quality: Tax Performance System (TPS) assessment of the accuracy and completeness of the tax program determined by scoring, on a pass/fail basis, samples of the 13 tax functions.</p>	<p>No more than 3 tax functions failing TPS in any year</p>
	<p>No single tax function failing for 3 consecutive years</p>

REEMPLOYMENT MEASURE

Acceptable Levels of Performance

Facilitate Reemployment: % of UI claimants who are reemployed within the quarter following the quarter in which they received their first UI payment.	>57.94%
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* Mississippi's Acceptable Level of Performance >57.94% for Calendar Year 2014.

Note: This is based on the percentage of UI claimants who received a first payment in a calendar quarter who are reemployed in the subsequent quarter.

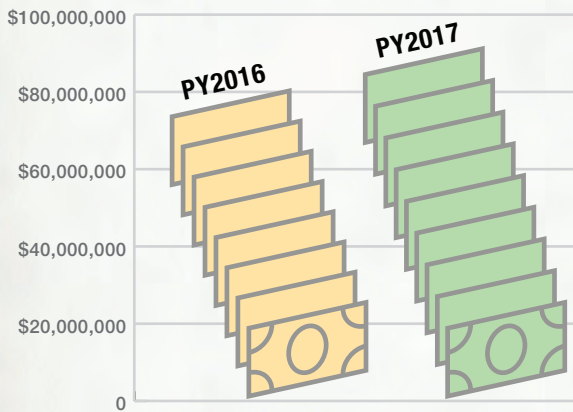
SECRETARY STANDARDS IN REGULATION

Performance Criteria

First Payment Promptness: % of Intrastate UI 1st Payments (full weeks only) made within 14/21 days after the week ending date of the first compensable week in the benefit year.	>87%
First Payment Promptness: % of Intrastate UI 1st Payments (full weeks only) made within 35 days after the week ending date of the first compensable week in the benefit year.	>93%
First Payment Promptness: % of Interstate UI 1st Payments (full weeks only) made within 14/21 days after the week ending date of the first compensable week in the benefit year.	>70%
First Payment Promptness: % of Interstate UI 1st Payments (full weeks only) made within 35 days after the week ending date of the first compensable week in the benefit year.	>78%
Lower Authority Appeals: % of Lower Authority Appeals decided within 30 days of filing.	>60%
% of Lower Authority Appeals decided within 45 days of filing.	>80%

WORK OPPORTUNITY TAX CREDIT

FY 2017 Statistical Report for July 1, 2016 - June 30, 2017



The WOTC Program continues to increase potential tax credits processed.

The WOTC program has made available

\$92,017,000 in potential tax credits to Mississippi employers in fiscal year 2017

up 14% over last year's 36% increase from \$80,617,000.

Tax credits are benefitting those Mississippians most in need.



Potential Tax Credit Amounts

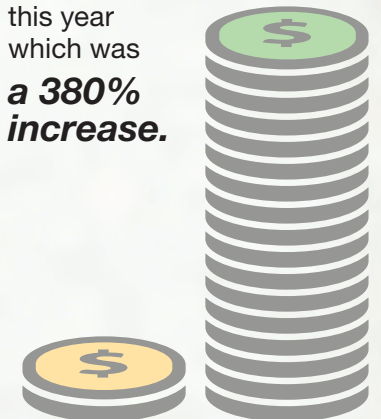
The MDES WOTC Program has targeted several groups this fiscal year to move tax credits forward, specifically, **veterans**, the **formerly incarcerated**, and **those living in economically disadvantaged areas** of the state.

<p>INCREASED 607% FROM FY2016</p>	<p>VETERANS</p> <p>FY 2016 \$1,379,200</p> <p>FY 2017 \$9,755,200</p>
<p>INCREASED 34% FROM FY2016</p>	<p>EX-FELONS</p> <p>FY 2016 \$1,718,400</p> <p>FY 2017 \$2,308,800</p>
<p>INCREASED 571% FROM FY2016</p>	<p>DESIGNATED COMMUNITY OR EMPOWERMENT ZONE RESIDENTS</p> <p>FY 2016 \$1,456,800</p> <p>FY 2017 \$9,780,000</p>

The potential credits for these groups combined reached

\$21,844,000

this year which was **a 380% increase.**



FY2016
\$4,554,400

FY2017
\$21,844,000

INDIVIDUAL TRAINING ACCOUNTS SUMMARY

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Ace Training Center, Inc.	Truck Driving	95	\$337,150.00	\$337,150.00	\$3,548.95
Alcorn State University School of Nursing	Health Related Occupations	8	\$21,500.00	\$21,500.00	\$2,687.50
Bevill State Community College	Health Related Occupations	4	\$12,591.17	\$12,591.17	\$3,147.79
Coahoma Community College	Health Related Occupations	22	\$71,404.81	\$77,595.71	\$3,103.83
	Service Occupations	2	\$3,690.90		
	Truck Driving	1	\$2,500.00		
Compusystems, Incorporated	Health Related Occupations	1	\$1,000.00	\$1,000.00	\$1,000.00
Copiah-Lincoln Community College	Computer Occupations	2	\$4,842.00	\$39,050.14	\$1,346.56
	Health Related Occupations	26	\$32,730.94		
	Truck Driving	1	\$1,477.20		
Creative Cosmetology University of America	Cosmetology/Barbering	2	\$4,300.00	\$4,300.00	\$2,150.00
CRW Truck Driving Training School	Truck Driving	31	\$107,800.00	\$107,800.00	\$3,477.42
Delta State University	Academic Classes	106	\$225,668.51	\$406,160.85	\$2,160.43
	Business Occupations	26	\$57,283.94		
	Computer Occupations	7	\$16,107.90		
	Forestry/Park Management	2	\$2,244.25		
	Health Related Occupations	47	\$104,856.25		
Dyersburg State Community College	Health Related Occupations	1	\$3,000.00	\$3,000.00	\$3,000.00

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
East Central Community College	Business Occupations	1	\$4,088.00	\$74,502.00	\$1,585.15
	Health Related Occupations	28	\$29,194.00		
	Manufacturing	1	\$75.00		
	Truck Driving	16	\$40,000.00		
	Welding Occupations	1	\$1,145.00		
East Mississippi Community College	Automotive Occupations	3	\$6,000.00	\$50,070.00	\$944.72
	Building & Construction Trades	1	\$1,140.00		
	Health Related Occupations	23	\$17,550.00		
	Manufacturing	22	\$18,700.00		
	Production Machine Occ.	3	\$6,360.00		
	Welding Occupations	1	\$320.00		
Healing Touch Career College	Health Related Occupations	1	\$2,950.00	\$2,950.00	\$2,950.00
Hinds Community College	Automotive Occupations	4	\$7,708.35	\$181,736.08	\$1,430.99
	Business Occupations	3	\$5,576.45		
	Computer Occupations	1	\$371.10		
	Electrical Occupations	1	\$1,540.00		
	Health Related Occupations	19	\$40,256.15		
	Maintenance Occupations	6	\$15,182.97		
	Miscellaneous Occupations	87	\$101,174.35		
	Production Machine Occ.	2	\$3,754.60		
	Service Occupations	1	\$2,166.61		
	Welding Occupations	3	\$4,005.50		

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Holmes Community College	Electrical Occupations	4	\$4,000.00	\$32,161.78	\$1,786.77
	Health Related Occupations	14	\$28,161.78		
Itawamba Community College	Academic Classes	1	\$689.00	\$86,178.55	\$1,104.85
	Computer Occupations	2	\$2,810.00		
	Electrical Occupations	2	\$2,500.00		
	Health Related Occupations	57	\$48,154.55		
	Manufacturing	3	\$525.00		
	Truck Driving	13	\$31,500.00		
Jones County Junior College	Building & Construction Trades	2	\$1,428.00	\$126,595.70	\$1,758.27
	Business Occupations	1	\$4,703.00		
	Electrical Occupations	2	\$4,500.00		
	Health Related Occupations	31	\$71,749.70		
	Miscellaneous Occupations	5	\$15,504.00		
	Truck Driving	14	\$15,891.00		
	Welding Occupations	17	\$12,820.00		
Medical 2 Career College Inc	Health Related Occupations	3	\$3,460.00	\$3,460.00	\$1,153.33
Meridian Community College	Business Occupations	1	\$2,314.90	\$160,851.77	\$2,513.31
	Health Related Occupations	48	\$120,132.87		
	Maintenance Occupations	1	\$3,353.00		
	Truck Driving	13	\$30,368.00		
	Welding Occupations	1	\$4,683.00		
Mississippi Community College Foundation	Academic Classes	1	\$1,500.00	\$1,500.00	\$1,500.00

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Mississippi Delta Community College	Building & Construction Trades	2	\$300.00	\$124,679.65	\$2,043.93
	Health Related Occupations	59	\$124,379.65		
Mississippi Gulf Coast Community College	Academic Classes	5	\$19,365.00	\$267,925.75	\$3,010.40
	Business Occupations	8	\$25,309.05		
	Computer Occupations	1	\$5,375.75		
	Electrical Occupations	4	\$6,664.00		
	Health Related Occupations	55	\$155,520.45		
	Maintenance Occupations	1	\$3,308.00		
	Service Occupations	1	\$4,983.50		
	Truck Driving	13	\$45,500.00		
	Welding Occupations	1	\$1,900.00		
Mississippi Truck Driving School, LLC	Truck Driving	10	\$20,068.41	\$20,068.41	\$2,006.84
Mississippi University for Women	Health Related Occupations	1	\$1,500.00	\$1,500.00	\$1,500.00
Mississippi Valley State University	Academic Classes	16	\$41,150.50	\$50,150.50	\$2,639.50
	Business Occupations	1	\$3,000.00		
	Computer Occupations	2	\$6,000.00		
Northeast Mississippi Community College	Academic Classes	2	\$1,240.00	\$72,370.11	\$1,365.47
	Health Related Occupations	46	\$63,630.11		
	Truck Driving	5	\$7,500.00		
Northwest Mississippi Community College	Business Occupations	1	\$1,672.98	\$81,867.29	\$1,488.50
	Health Related Occupations	48	\$74,014.31		
	Truck Driving	6	\$6,180.00		

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Pearl River Community College	Academic Classes	4	\$9,407.00	\$216,173.88	\$2,961.29
	Electrical Occupations	3	\$11,618.82		
	Health Related Occupations	60	\$189,448.06		
	Truck Driving	2	\$3,600.00		
	Welding Occupations	4	\$2,100.00		
Phillips Community College UA-Helena Campus	Health Related Occupations	2	\$5,131.65	\$5,131.65	\$2,565.83
SouthEastern Career Training Centers, Inc.	Truck Driving	19	\$63,900.00	\$63,900.00	\$3,363.16
Southwest Mississippi Community College	Academic Classes	1	\$546.85	\$74,544.84	\$2,070.69
	Health Related Occupations	35	\$73,997.99		
Stepping Stones Career and Community Center	Health Related Occupations	9	\$11,260.00	\$11,260.00	\$1,251.11
Systems IT, Inc.	Computer Occupations	1	\$2,500.00	\$2,500.00	\$2,500.00
Taylor Dental Assisting School	Health Related Occupations	1	\$4,660.00	\$4,660.00	\$4,660.00
Truck Driver Institute, Inc.	Truck Driving	37	\$127,200.00	\$127,200.00	\$3,437.84
University of Mississippi	Academic Classes	5	\$6,060.00	\$6,060.00	\$1,212.00
University of Southern Mississippi	Health Related Occupations	3	\$11,383.00	\$51,627.55	\$3,441.84
	Service Occupations	12	\$40,244.55		
Vaughn Beauty College, LLC	Cosmetology/Barbering	1	\$3,000.00	\$3,000.00	\$3,000.00
TOTAL		1335	\$2,914,773.38	\$2,914,773.38	\$2,183.35

LOCAL WORKFORCE DEVELOPMENT AREAS INDIVIDUAL TRAINING ACCOUNTS

All Local Workforce Development Areas

Local Area	Provider Name	Course Major	# of Participants	Total Amount
Delta	Ace Training Center, Inc.	Truck Driving	22	\$79,200.00
Delta	Alcorn State University School of Nursing	Health Related Occupations	3	\$6,000.00
Delta	Coahoma Community College	Health Related Occupations	22	\$71,404.81
Delta	Coahoma Community College	Service Occupations	2	\$3,690.90
Delta	Coahoma Community College	Truck Driving	1	\$2,500.00
Delta	Compusystems, Incorporated	Health Related Occupations	1	\$1,000.00
Delta	CRW Truck Driving Training School	Truck Driving	10	\$36,000.00
Delta	Delta State University	Academic Classes	98	\$210,991.74
Delta	Delta State University	Business Occupations	26	\$57,283.94
Delta	Delta State University	Computer Occupations	7	\$16,107.90
Delta	Delta State University	Forestry/Park Management	2	\$2,244.25
Delta	Delta State University	Health Related Occupations	47	\$104,856.25
Delta	Hinds Community College	Electrical Occupations	1	\$1,540.00
Delta	Hinds Community College	Health Related Occupations	3	\$6,979.33
Delta	Holmes Community College	Electrical Occupations	1	\$1,000.00
Delta	Holmes Community College	Health Related Occupations	6	\$12,743.78
Delta	Mississippi Delta Community College	Building & Construction Trades	2	\$300.00
Delta	Mississippi Delta Community College	Health Related Occupations	57	\$121,754.65
Delta	Mississippi Truck Driving School, LLC	Truck Driving	1	\$3,600.00
Delta	Mississippi Valley State University	Academic Classes	15	\$38,150.50
Delta	Mississippi Valley State University	Computer Occupations	2	\$6,000.00

All Local Workforce Development Areas

Local Area	Provider Name	Course Major	# of Participants	Total Amount
Delta	Northwest Mississippi Community College	Business Occupations	1	\$1,672.98
Delta	Northwest Mississippi Community College	Health Related Occupations	13	\$14,048.31
Delta	Phillips Community College UA-Helena Campus	Health Related Occupations	2	\$5,131.65
Delta	Truck Driver Institute, Inc.	Truck Driving	7	\$25,200.00
MS Partnership	Alcorn State University School of Nursing	Health Related Occupations	1	\$1,500.00
MS Partnership	Bevill State Community College	Health Related Occupations	4	\$12,591.17
MS Partnership	Creative Cosmetology University of America	Cosmetology/Barbering	2	\$4,300.00
MS Partnership	CRW Truck Driving Training School	Truck Driving	3	\$7,500.00
MS Partnership	Delta State University	Academic Classes	2	\$2,205.65
MS Partnership	Dyersburg State Community College	Health Related Occupations	1	\$3,000.00
MS Partnership	East Central Community College	Health Related Occupations	10	\$7,012.00
MS Partnership	East Central Community College	Manufacturing	1	\$75.00
MS Partnership	East Mississippi Community College	Automotive Occupations	3	\$6,000.00
MS Partnership	East Mississippi Community College	Building & Construction Trades	1	\$1,140.00
MS Partnership	East Mississippi Community College	Health Related Occupations	23	\$17,550.00
MS Partnership	East Mississippi Community College	Manufacturing	22	\$18,700.00
MS Partnership	East Mississippi Community College	Production Machine Occ.	3	\$6,360.00
MS Partnership	East Mississippi Community College	Welding Occupations	1	\$320.00
MS Partnership	Hinds Community College	Health Related Occupations	1	\$1,500.00
MS Partnership	Holmes Community College	Electrical Occupations	3	\$3,000.00
MS Partnership	Holmes Community College	Health Related Occupations	8	\$15,418.00
MS Partnership	Itawamba Community College	Academic Classes	1	\$689.00
MS Partnership	Itawamba Community College	Computer Occupations	2	\$2,810.00

All Local Workforce Development Areas

Local Area	Provider Name	Course Major	# of Participants	Total Amount
MS Partnership	Itawamba Community College	Electrical Occupations	2	\$2,500.00
MS Partnership	Itawamba Community College	Health Related Occupations	57	\$48,154.55
MS Partnership	Itawamba Community College	Manufacturing	3	\$525.00
MS Partnership	Itawamba Community College	Truck Driving	13	\$31,500.00
MS Partnership	Medical 2 Career College Inc	Health Related Occupations	3	\$3,460.00
MS Partnership	Meridian Community College	Health Related Occupations	4	\$11,056.00
MS Partnership	Mississippi Community College Foundation	Academic Classes	1	\$1,500.00
MS Partnership	Mississippi Delta Community College	Health Related Occupations	2	\$2,625.00
MS Partnership	Mississippi Truck Driving School, LLC	Truck Driving	9	\$16,468.41
MS Partnership	Mississippi University for Women	Health Related Occupations	1	\$1,500.00
MS Partnership	Mississippi Valley State University	Academic Classes	1	\$3,000.00
MS Partnership	Mississippi Valley State University	Business Occupations	1	\$3,000.00
MS Partnership	Northeast Mississippi Community College	Academic Classes	2	\$1,240.00
MS Partnership	Northeast Mississippi Community College	Health Related Occupations	46	\$63,630.11
MS Partnership	Northeast Mississippi Community College	Truck Driving	5	\$7,500.00
MS Partnership	Northwest Mississippi Community College	Health Related Occupations	35	\$59,966.00
MS Partnership	Northwest Mississippi Community College	Truck Driving	6	\$6,180.00
MS Partnership	Pearl River Community College	Health Related Occupations	2	\$4,500.00
MS Partnership	SouthEastern Career Training Centers, Inc.	Truck Driving	3	\$6,500.00
MS Partnership	Stepping Stones Career and Community Center	Health Related Occupations	7	\$8,940.00
MS Partnership	Truck Driver Institute, Inc.	Truck Driving	3	\$7,500.00
MS Partnership	University of Mississippi	Academic Classes	3	\$3,600.00
MS Partnership	University of Southern Mississippi	Service Occupations	1	\$1,200.00

All Local Workforce Development Areas

Local Area	Provider Name	Course Major	# of Participants	Total Amount
MS Partnership	Vaughn Beauty College, LLC	Cosmetology/Barbering	1	\$3,000.00
Southcentral MS Works	Ace Training Center, Inc.	Truck Driving	63	\$222,950.00
Southcentral MS Works	Alcorn State University School of Nursing	Health Related Occupations	4	\$14,000.00
Southcentral MS Works	Copiah-Lincoln Community College	Computer Occupations	2	\$4,842.00
Southcentral MS Works	Copiah-Lincoln Community College	Health Related Occupations	26	\$32,730.94
Southcentral MS Works	Copiah-Lincoln Community College	Truck Driving	1	\$1,477.20
Southcentral MS Works	CRW Truck Driving Training School	Truck Driving	13	\$46,800.00
Southcentral MS Works	Delta State University	Academic Classes	6	\$12,471.12
Southcentral MS Works	Hinds Community College	Automotive Occupations	4	\$7,708.35
Southcentral MS Works	Hinds Community College	Business Occupations	3	\$5,576.45
Southcentral MS Works	Hinds Community College	Computer Occupations	1	\$371.10
Southcentral MS Works	Hinds Community College	Health Related Occupations	15	\$31,776.82
Southcentral MS Works	Hinds Community College	Maintenance Occupations	6	\$15,182.97
Southcentral MS Works	Hinds Community College	Miscellaneous Occupations	87	\$101,174.35
Southcentral MS Works	Hinds Community College	Production Machine Occ.	2	\$3,754.60
Southcentral MS Works	Hinds Community College	Service Occupations	1	\$2,166.61
Southcentral MS Works	Hinds Community College	Welding Occupations	3	\$4,005.50
Southcentral MS Works	Jones County Junior College	Health Related Occupations	1	\$526.00
Southcentral MS Works	Meridian Community College	Health Related Occupations	4	\$6,195.96
Southcentral MS Works	Pearl River Community College	Health Related Occupations	2	\$8,110.00
Southcentral MS Works	SouthEastern Career Training Centers, Inc.	Truck Driving	14	\$50,400.00
Southcentral MS Works	Southwest Mississippi Community College	Academic Classes	1	\$546.85
Southcentral MS Works	Southwest Mississippi Community College	Health Related Occupations	33	\$71,886.66

All Local Workforce Development Areas

Local Area	Provider Name	Course Major	# of Participants	Total Amount
Southcentral MS Works	Systems IT, Inc.	Computer Occupations	1	\$2,500.00
Southcentral MS Works	University of Mississippi	Academic Classes	2	\$2,460.00
Southcentral MS Works	University of Southern Mississippi	Health Related Occupations	1	\$1,091.50
Southcentral MS Works	University of Southern Mississippi	Service Occupations	2	\$2,904.55
Twin Districts	Ace Training Center, Inc.	Truck Driving	10	\$35,000.00
Twin Districts	CRW Truck Driving Training School	Truck Driving	5	\$17,500.00
Twin Districts	East Central Community College	Business Occupations	1	\$4,088.00
Twin Districts	East Central Community College	Health Related Occupations	18	\$22,182.00
Twin Districts	East Central Community College	Truck Driving	16	\$40,000.00
Twin Districts	East Central Community College	Welding Occupations	1	\$1,145.00
Twin Districts	Healing Touch Career College	Health Related Occupations	1	\$2,950.00
Twin Districts	Jones County Junior College	Building & Construction Trades	2	\$1,428.00
Twin Districts	Jones County Junior College	Business Occupations	1	\$4,703.00
Twin Districts	Jones County Junior College	Electrical Occupations	2	\$4,500.00
Twin Districts	Jones County Junior College	Health Related Occupations	30	\$71,223.70
Twin Districts	Jones County Junior College	Miscellaneous Occupations	5	\$15,504.00
Twin Districts	Jones County Junior College	Truck Driving	14	\$15,891.00
Twin Districts	Jones County Junior College	Welding Occupations	17	\$12,820.00
Twin Districts	Meridian Community College	Business Occupations	1	\$2,314.90
Twin Districts	Meridian Community College	Health Related Occupations	40	\$102,880.91
Twin Districts	Meridian Community College	Maintenance Occupations	1	\$3,353.00
Twin Districts	Meridian Community College	Truck Driving	13	\$30,368.00
Twin Districts	Meridian Community College	Welding Occupations	1	\$4,683.00

All Local Workforce Development Areas

Local Area	Provider Name	Course Major	# of Participants	Total Amount
Twin Districts	Mississippi Gulf Coast Community College	Academic Classes	5	\$19,365.00
Twin Districts	Mississippi Gulf Coast Community College	Business Occupations	8	\$25,309.05
Twin Districts	Mississippi Gulf Coast Community College	Computer Occupations	1	\$5,375.75
Twin Districts	Mississippi Gulf Coast Community College	Electrical Occupations	4	\$6,664.00
Twin Districts	Mississippi Gulf Coast Community College	Health Related Occupations	55	\$155,520.45
Twin Districts	Mississippi Gulf Coast Community College	Maintenance Occupations	1	\$3,308.00
Twin Districts	Mississippi Gulf Coast Community College	Service Occupations	1	\$4,983.50
Twin Districts	Mississippi Gulf Coast Community College	Truck Driving	13	\$45,500.00
Twin Districts	Mississippi Gulf Coast Community College	Welding Occupations	1	\$1,900.00
Twin Districts	Pearl River Community College	Academic Classes	4	\$9,407.00
Twin Districts	Pearl River Community College	Electrical Occupations	3	\$11,618.82
Twin Districts	Pearl River Community College	Health Related Occupations	56	\$176,838.06
Twin Districts	Pearl River Community College	Truck Driving	2	\$3,600.00
Twin Districts	Pearl River Community College	Welding Occupations	4	\$2,100.00
Twin Districts	SouthEastern Career Training Centers, Inc.	Truck Driving	2	\$7,000.00
Twin Districts	Southwest Mississippi Community College	Health Related Occupations	2	\$2,111.33
Twin Districts	Stepping Stones Career and Community Center	Health Related Occupations	2	\$2,320.00
Twin Districts	Taylor Dental Assisting School	Health Related Occupations	1	\$4,660.00
Twin Districts	Truck Driver Institute, Inc.	Truck Driving	27	\$94,500.00
Twin Districts	University of Southern Mississippi	Health Related Occupations	2	\$10,291.50
Twin Districts	University of Southern Mississippi	Service Occupations	9	\$36,140.00
TOTAL			1335	\$2,914,773.38

INDIVIDUAL TRAINING ACCOUNTS BY LOCAL WORKFORCE DEVELOPMENT AREA

Delta Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Ace Training Center, Inc.	Truck Driving	22	\$79,200.00	\$79,200.00	\$3,600.00
Alcorn State University School of Nursing	Health Related Occupations	3	\$6,000.00	\$6,000.00	\$2,000.00
Coahoma Community College	Health Related Occupations	22	\$71,404.81	\$77,595.71	\$3,103.83
	Service Occupations	2	\$3,690.90		
	Truck Driving	1	\$2,500.00		
Compusystems, Incorporated	Health Related Occupations	1	\$1,000.00	\$1,000.00	\$1,000.00
CRW Truck Driving Training School	Truck Driving	10	\$36,000.00	\$36,000.00	\$3,600.00
Delta State University	Academic Classes	98	\$210,991.74	\$391,484.08	\$2,174.91
	Business Occupations	26	\$57,283.94		
	Computer Occupations	7	\$16,107.90		
	Forestry/Park Management	2	\$2,244.25		
	Health Related Occupations	47	\$104,856.25		
Hinds Community College	Electrical Occupations	1	\$1,540.00	\$8,519.33	\$2,129.83
	Health Related Occupations	3	\$6,979.33		
Holmes Community College	Electrical Occupations	1	\$1,000.00	\$13,743.78	\$1,963.40
	Health Related Occupations	6	\$12,743.78		
Mississippi Delta Community College	Building & Construction Trades	2	\$300.00	\$122,054.65	\$2,068.72
	Health Related Occupations	57	\$121,754.65		
Mississippi Truck Driving School, LLC	Truck Driving	1	\$3,600.00	\$3,600.00	\$3,600.00

Delta Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Mississippi Valley State University	Academic Classes	15	\$38,150.50	\$44,150.50	\$2,597.09
	Computer Occupations	2	\$6,000.00		
Northwest Mississippi Community College	Business Occupations	1	\$1,672.98	\$15,721.29	\$1,122.95
	Health Related Occupations	13	\$14,048.31		
Phillips Community College UA-Helena Campus	Health Related Occupations	2	\$5,131.65	\$5,131.65	\$2,565.83
Truck Driver Institute, Inc.	Truck Driving	7	\$25,200.00	\$25,200.00	\$3,600.00
TOTAL		352	\$829,400.99	\$829,400.99	\$2,356.25

MS Partnership Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Alcorn State University School of Nursing	Health Related Occupations	1	\$1,500.00	\$1,500.00	\$1,500.00
Bevill State Community College	Health Related Occupations	4	\$12,591.17	\$12,591.17	\$3,147.79
Creative Cosmetology University of America	Cosmetology/Barbering	2	\$4,300.00	\$4,300.00	\$2,150.00
CRW Truck Driving Training School	Truck Driving	3	\$7,500.00	\$7,500.00	\$2,500.00
Delta State University	Academic Classes	2	\$2,205.65	\$2,205.65	\$1,102.83
Dyersburg State Community College	Health Related Occupations	1	\$3,000.00	\$3,000.00	\$3,000.00
East Central Community College	Health Related Occupations	10	\$7,012.00	\$7,087.00	\$644.27
	Manufacturing	1	\$75.00		

MS Partnership Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
East Mississippi Community College	Automotive Occupations	3	\$6,000.00	\$50,070.00	\$944.72
	Building & Construction Trades	1	\$1,140.00		
	Health Related Occupations	23	\$17,550.00		
	Manufacturing	22	\$18,700.00		
	Production Machine Occ.	3	\$6,360.00		
	Welding Occupations	1	\$320.00		
Hinds Community College	Health Related Occupations	1	\$1,500.00	\$1,500.00	\$1,500.00
Holmes Community College	Electrical Occupations	3	\$3,000.00	\$18,418.00	\$1,674.36
	Health Related Occupations	8	\$15,418.00		
Itawamba Community College	Academic Classes	1	\$689.00	\$86,178.55	\$1,104.85
	Computer Occupations	2	\$2,810.00		
	Electrical Occupations	2	\$2,500.00		
	Health Related Occupations	57	\$48,154.55		
	Manufacturing	3	\$525.00		
	Truck Driving	13	\$31,500.00		
Medical 2 Career College Inc	Health Related Occupations	3	\$3,460.00	\$3,460.00	\$1,153.33
Meridian Community College	Health Related Occupations	4	\$11,056.00	\$11,056.00	\$2,764.00
Mississippi Community College Foundation	Academic Classes	1	\$1,500.00	\$1,500.00	\$1,500.00
Mississippi Delta Community College	Health Related Occupations	2	\$2,625.00	\$2,625.00	\$1,312.50
Mississippi Truck Driving School, LLC	Truck Driving	9	\$16,468.41	\$16,468.41	\$1,829.82
Mississippi University for Women	Health Related Occupations	1	\$1,500.00	\$1,500.00	\$1,500.00
Mississippi Valley State University	Academic Classes	1	\$3,000.00	\$6,000.00	\$3,000.00
	Business Occupations	1	\$3,000.00		

MS Partnership Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Northeast Mississippi Community College	Academic Classes	2	\$1,240.00	\$72,370.11	\$1,365.47
	Health Related Occupations	46	\$63,630.11		
	Truck Driving	5	\$7,500.00		
Northwest Mississippi Community College	Health Related Occupations	35	\$59,966.00	\$66,146.00	\$1,613.32
	Truck Driving	6	\$6,180.00		
Pearl River Community College	Health Related Occupations	2	\$4,500.00	\$4,500.00	\$2,250.00
SouthEastern Career Training Centers, Inc.	Truck Driving	3	\$6,500.00	\$6,500.00	\$2,166.67
Stepping Stones Career and Community Center	Health Related Occupations	7	\$8,940.00	\$8,940.00	\$1,277.14
Truck Driver Institute, Inc.	Truck Driving	3	\$7,500.00	\$7,500.00	\$2,500.00
University of Mississippi	Academic Classes	3	\$3,600.00	\$3,600.00	\$1,200.00
University of Southern Mississippi	Service Occupations	1	\$1,200.00	\$1,200.00	\$1,200.00
Vaughn Beauty College, LLC	Cosmetology/Barbering	1	\$3,000.00	\$3,000.00	\$3,000.00
TOTAL		303	\$410,715.89	\$410,715.89	\$1,355.50

Southcentral Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Ace Training Center, Inc.	Truck Driving	63	\$222,950.00	\$222,950.00	\$3,538.89
Alcorn State University School of Nursing	Health Related Occupations	4	\$14,000.00	\$14,000.00	\$3,500.00
Copiah-Lincoln Community College	Computer Occupations	2	\$4,842.00	\$39,050.14	\$1,346.56
	Health Related Occupations	26	\$32,730.94		
	Truck Driving	1	\$1,477.20		

Southcentral Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
CRW Truck Driving Training School	Truck Driving	13	\$46,800.00	\$46,800.00	\$3,600.00
Delta State University	Academic Classes	6	\$12,471.12	\$12,471.12	\$2,078.52
Hinds Community College	Automotive Occupations	4	\$7,708.35	\$171,716.75	\$1,407.51
	Business Occupations	3	\$5,576.45		
	Computer Occupations	1	\$371.10		
	Health Related Occupations	15	\$31,776.82		
	Maintenance Occupations	6	\$15,182.97		
	Miscellaneous Occupations	87	\$101,174.35		
	Production Machine Occ.	2	\$3,754.60		
	Service Occupations	1	\$2,166.61		
	Welding Occupations	3	\$4,005.50		
Jones County Junior College	Health Related Occupations	1	\$526.00	\$526.00	\$526.00
Meridian Community College	Health Related Occupations	4	\$6,195.96	\$6,195.96	\$1,548.99
Pearl River Community College	Health Related Occupations	2	\$8,110.00	\$8,110.00	\$4,055.00
SouthEastern Career Training Centers, Inc.	Truck Driving	14	\$50,400.00	\$50,400.00	\$3,600.00
Southwest Mississippi Community College	Academic Classes	1	\$546.85	\$72,433.51	\$2,130.40
	Health Related Occupations	33	\$71,886.66		
Systems IT, Inc.	Computer Occupations	1	\$2,500.00	\$2,500.00	\$2,500.00
University of Mississippi	Academic Classes	2	\$2,460.00	\$2,460.00	\$1,230.00
University of Southern Mississippi	Health Related Occupations	1	\$1,091.50	\$3,996.05	\$1,332.02
	Service Occupations	2	\$2,904.55		
TOTAL		298	\$653,609.53	\$653,609.53	\$2,193.32

Twin Districts Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Ace Training Center, Inc.	Truck Driving	10	\$35,000.00	\$35,000.00	\$3,500.00
CRW Truck Driving Training School	Truck Driving	5	\$17,500.00	\$17,500.00	\$3,500.00
East Central Community College	Business Occupations	1	\$4,088.00	\$67,415.00	\$1,872.64
	Health Related Occupations	18	\$22,182.00		
	Truck Driving	16	\$40,000.00		
	Welding Occupations	1	\$1,145.00		
Healing Touch Career College	Health Related Occupations	1	\$2,950.00	\$2,950.00	\$2,950.00
Jones County Junior College	Building & Construction Trades	2	\$1,428.00	\$126,069.70	\$1,775.63
	Business Occupations	1	\$4,703.00		
	Electrical Occupations	2	\$4,500.00		
	Health Related Occupations	30	\$71,223.70		
	Miscellaneous Occupations	5	\$15,504.00		
	Truck Driving	14	\$15,891.00		
	Welding Occupations	17	\$12,820.00		
Meridian Community College	Business Occupations	1	\$2,314.90	\$143,599.81	\$2,564.28
	Health Related Occupations	40	\$102,880.91		
	Maintenance Occupations	1	\$3,353.00		
	Truck Driving	13	\$30,368.00		
	Welding Occupations	1	\$4,683.00		

Twin Districts Individual Training Accounts

Provider Name	Course/Major Description	Total Participants Trained	Total Budgeted Amount	Total Amount Per Provider	Cost per Participants
Mississippi Gulf Coast Community College	Academic Classes	5	\$19,365.00	\$267,925.75	\$3,010.40
	Business Occupations	8	\$25,309.05		
	Computer Occupations	1	\$5,375.75		
	Electrical Occupations	4	\$6,664.00		
	Health Related Occupations	55	\$155,520.45		
	Maintenance Occupations	1	\$3,308.00		
	Service Occupations	1	\$4,983.50		
	Truck Driving	13	\$45,500.00		
	Welding Occupations	1	\$1,900.00		
Pearl River Community College	Academic Classes	4	\$9,407.00	\$203,563.88	\$2,950.20
	Electrical Occupations	3	\$11,618.82		
	Health Related Occupations	56	\$176,838.06		
	Truck Driving	2	\$3,600.00		
	Welding Occupations	4	\$2,100.00		
SouthEastern Career Training Centers, Inc.	Truck Driving	2	\$7,000.00	\$7,000.00	\$3,500.00
Southwest Mississippi Community College	Health Related Occupations	2	\$2,111.33	\$2,111.33	\$1,055.67
Stepping Stones Career and Community Center	Health Related Occupations	2	\$2,320.00	\$2,320.00	\$1,160.00
Taylor Dental Assisting School	Health Related Occupations	1	\$4,660.00	\$4,660.00	\$4,660.00
Truck Driver Institute, Inc.	Truck Driving	27	\$94,500.00	\$94,500.00	\$3,500.00
University of Southern Mississippi	Health Related Occupations	2	\$10,291.50	\$46,431.50	\$4,221.05
	Service Occupations	9	\$36,140.00		
TOTAL		382	\$1,021,046.97	\$1,021,046.97	\$2,672.90

INDIVIDUAL TRAINING ACCOUNT TYPES AND PARTICIPANTS

ITA by Fund Source

Funding Source Description		Number of Participants
A	Adult	1026
B	Harrah's Dislocated Worker NEG	1
D	Dislocated Worker	239
I	In School Youth	0
O	Out of School Youth	69
TOTAL		1335

MDES Narrative Report by Fund Source Category		Number of Participants
A	Adult	1026
D	Dislocated Worker	240
Y	Youth	69
TOTAL		1335

Local Workforce Development Area	Number of Students Trained	Total Amount Spent
1. Delta	352	\$829,400.99
2. MS Partnership	303	\$410,715.89
3. Southcentral	298	\$653,609.53
4. Twin Districts	382	\$1,021,046.97
TOTAL	1335	\$2,914,773.38

ITA Training Types and Participants

Occupation Training Types Summary	Total Number of Participants Who Received Training	Total Expenditure Amount
Academic Classes	141	\$305,626.86
Automotive Occupations	7	\$13,708.35
Building & Construction Trades	5	\$2,868.00
Business Occupations	42	\$103,948.32
Computer Occupations	16	\$38,006.75
Cosmetology/Barbering	3	\$7,300.00
Electrical Occupations	16	\$30,822.82
Forestry/Park Management	2	\$2,244.25
Health Related Occupations	652	\$1,323,617.44
Maintenance Occupations	8	\$21,843.97
Manufacturing	26	\$19,300.00
Miscellaneous Occupations	92	\$116,678.35
Production Machine Occupations	5	\$10,114.60
Service Occupations	16	\$51,085.56
Truck Driving	276	\$840,634.61
Welding Occupations	28	\$26,973.50
TOTAL	1335	\$2,914,773.38

INDIVIDUAL TRAINING ACCOUNT COURSE LISTING

ACADEMIC CLASSES

ALTERNATE ROUTE TO TEACHER'S LICENSE
BACHELOR OF ARTS - ENGLISH
BACHELOR OF ARTS MUSIC
BACHELOR OF BUSINESS ADMINISTRATION - GENERAL
BACHELOR OF SCIENCE - CHILD DEVELOPMENT
BACHELOR OF SCIENCE IN AUDIOLOGY & SPEECH PATHOLOGY
BACHELOR OF SCIENCE IN BIOLOGY
BACHELOR OF SCIENCE IN CHEMISTRY
BACHELOR OF SCIENCE IN CRIMINAL JUSTICE
BACHELOR OF SCIENCE IN EDUCATION IN ENGLISH
BACHELOR OF SCIENCE IN SOCIAL WORK
BACHELOR OF SCIENCE INTERDISCIPLINARY STUDIES(K-8)
BACHELOR OF SCIENCE SOCIAL SCIENCE EDU SECONDARY
BACHELOR'S OF FINE ART
BACHELOR'S OF SCIENCE - HEALTH, PHYS EDU, & REC
BACHELOR'S OF SCIENCE IN MATHEMATICS
BACHELOR'S OF SCIENCE IN NUTRITION AND DIETETICS
BACHELOR'S OF SCIENCE IN SOCIAL SCIENCE
BASIC LAW ENFORCEMENT
EMERGENCY MEDICAL TECH - BASIC
ENTERTAINMENT INDUSTRY - BACHELOR OF SCIENCE
HISTORY
INSTRUMENTATION TECHNOLOGY
SOCIAL WORK - BACHELOR OF SOCIAL WORK

AUTOMOTIVE OCCUPATIONS

AUTOMOTIVE SERVICE TECH. - CERTIFICATE
DIESEL MECHANIC
INDUSTRIAL MAINTENANCE - ASSOCIATE DEGREE

BUILDING & CONSTRUCTION TRADES

DRAFTING AND DESIGN - ASSOCIATE DEGREE
HEAVY EQUIPMENT & MAINTENANCE OPERATIONS COMBO
WELDING NCCER APPRENTICESHIP LEVELS 1 - 4

BUSINESS OCCUPATIONS

ACCOUNTING TECH
BACHELOR OF BUSINESS ADMIN - ACCOUNTING
BACHELOR OF BUSINESS ADMINISTRATION - MANAGEMENT
BACHELOR OF BUSINESS ADMINISTRATION - MARKETING
BACHELOR OF SCIENCE - INTERDISCIPLINARY STUDIES
BACHELOR OF SCIENCE IN COMMERCIAL AVIATION
BACHELOR OF SCIENCE IN MATHEMATIC EDUCATION
BANKING-TECHNICAL CERTIFICATE
BUSINESS ADMINISTRATION
BUSINESS ADMINISTRATION IN FINANCE - BACHELOR'S
BUSINESS OFFICE TECH. - CERTIFICATE
MARKETING MANAGEMENT
OFFICE SYSTEM TECH - ASSOCIATE
OFFICE SYSTEM TECH - CERTIFICATE
PROCESS OPERATIONS - 2 YEAR
RETAIL SALES

COMPUTER OCCUPATIONS

A+ CERTIFICATION
ANIMATION AND SIMULATION DESIGN
BACHELOR OF BUS ADMIN - MANAGEMENT INFO SYSTEMS
BACHELOR OF BUSINESS ADMINISTRATION - COMPUTER
INFORMATION SYSTEMS
COMPUTER INFORMATION SYSTEMS CLUSTER
COMPUTER INFORMATION SYSTEMS TECH (LAN)

COSMETOLOGY/BARBERING

COSMETOLOGY

ELECTRICAL OCCUPATIONS

ELECTRICAL LINEMAN
ELECTRICAL LINEMAN - ASSOCIATES DEGREE
ELECTRICAL TECH - ASSOCIATE
ELECTRONICS TECHNOLOGY -ASSOCIATE DEGREE

CONTINUED NEXT PAGE.

FORESTRY/PARK MANAGEMENT

BACHELOR'S IN ENVIRONMENTAL SCIENCE & WILDLIFE

HEALTH RELATED OCCUPATIONS

CARDIOVASCULAR TECH
DENTAL ASSISTING TECHNOLOGY - ASSOCIATE DEGREE
DENTAL ASSISTING TECHNOLOGY - CERTIFICATE
DENTAL HYGIENE
EMERGENCY MED TECHNOLOGY / PARAMEDIC
HEALTH CARE ASSISTANT
HEALTH INFORMATION TECH
MEDICAL ASSISTANT - ASSOCIATE DEGREE
MEDICAL ASSISTANT - CERTIFICATE
MEDICAL CLERICAL/BILLING CLERK
MEDICAL LAB
MEDICAL OFFICE TECHNOLOGY - HEALTH CARE DATA
NURSING - ACCELERATED TRACK LPN TO RN
NURSING - ASSOCIATE DEGREE (RN)
NURSING - BACHELOR OF SCIENCE (BSN)
NURSING - CERTIFIED NURSING ASSISTANT (CNA)
NURSING - LICENSED PRACTICAL NURSE (LPN)
NURSING - LPN - EVENING
NURSING - PARAMEDIC TO RN AAS
OCCUPATIONAL THERAPY
PHARMACY TECH
PHLEBOTOMY (CLINICAL)
PHYSICAL THERAPIST ASSIST TECH
RADIOGRAPHY TECH - ASSOCIATE DEGREE
RESPIRATORY CARE
SONOGRAPHY / ULTRASOUND TECHNOLOGY - ASSOCIATE DEGREE
SURGICAL TECH - ASSOCIATE DEGREE

MAINTENANCE OCCUPATIONS

INDUSTRIAL MAINTENANCE - CAREER CERTIFICATE
MAINTENANCE-COMMERCIAL/RESIDENTIAL

MANUFACTURING

MANUFACTURING - BASIC SKILLS

MISCELLANEOUS OCCUPATIONS

ENTERTAINMENT INDUSTRY MECHANICS
MI-BEST BASIC ESSENTIAL SKILLS
PETROLEUM TECH - CERTIFICATE

PRODUCTION MACHINE OCCUPATIONS

AVIONICS - CABLING
MACHINE TOOL OPERATOR - 1 YR CERTIFICATE
ROBOTICS - AUTOMATION AND CONTROL

SERVICE OCCUPATIONS

BASIC LAW ENFORCEMENT TRAINING
CLOTHING AND FASHION DESIGN -CAREER CERTIFICATE
HOSPITALITY & TOURISM - HOTEL & REST MGMT - ASSOCIATE
HOSPITALITY & TOURISM MGMT - ASSOCIATE -TRAVEL & TOURISM

TRUCK DRIVING

CDL TRAINING
TRUCK DRIVER
TRUCK DRIVER - EVENING PROGRAM
TRUCK DRIVER D.O.T. REFRESHER

WELDING OCCUPATIONS

SHORT TERM WELDING TRAINING
WELDING - CAREER CERTIFICATE
WELDING & CUTTING
WELDING BASIC

CORE AND INTENSIVE SERVICES BY SERVICE PROVIDER

Core Services: These services include outreach, job search and placement assistance, and labor market information. Core Services are available to all job seekers.

Intensive Services: These services include more comprehensive assessments, development of individual employment plans, and counseling and career planning.

National Emergency Grant

Service Center	Core	Intensive
Clarksdale WIN Job Center	81	498
Senatobia WIN Job Center	0	4
NATIONAL EMERGENCY GRANT TOTAL	81	502

Southcentral Mississippi Works WIOA

Service Center	Core	Intensive
Brookhaven WIN Job Center	46	185
Central MS PDD	9	106
Hinds Community College	0	29
Jackson WIN Job Center	70	337
Madison County WIN Job Center, Canton	0	34
McComb WIN Job Center	56	107
Natchez WIN Job Center	68	131
Pearl WIN Job Center	105	175
Vicksburg WIN Job Center	38	169
SOUTH CENTRAL MS WORKS TOTAL	392	1,273

Delta WIOA

Service Center	Core	Intensive
Batesville WIN Job Center	69	63
Bolivar County CCA	0	483
Clarksdale WIN Job Center	147	332
Cleveland WIN Job Center	328	905
Coahoma Community College	0	436
Greenville WIN Job Center	836	518
Greenwood WIN Job Center	131	111
Indianola WIN Job Center	28	42
Lexington WIN Job Center	24	13
Mid State Opportunity, Inc.	0	276
North Central Planning and Development District - (DELTA)	0	357
South Panola School District	0	27
Sunflower Humphreys County Progress	0	1054
WWISCCA	0	729
DELTA TOTAL	1,563	5,346

Mississippi Partnership WIOA

Service Center	Core	Intensive
Amory WIN Job Center	173	20
Byhalia WIN Job Center	0	3
Corinth WIN Job Center	760	297
DeSoto County WIN Job Center	588	415
East Mississippi Community College - (MP)	135	1702
Educational and Training Institute - (MP)	0	2
Golden Triangle Planning and Development District	80	1080
Golden Triangle Region – Columbus	97	0
Grenada WIN Job Center	1118	47
Houston WIN Job Center	72	37
Itawamba Community College	84	1170
Iuka WIN Job Center	280	63
Louisville WIN Job Center	183	54
Marshall County WIN Job Center	8	3
Mayhew WIN Job Center	348	767
New Albany WIN Job Center	480	355
North Central Planning and Development District - (MP)	82	825
Northeast Mississippi Community College - (MP)	104	979
Northwest Mississippi Community College	95	886
Oxford WIN Job Center	654	247
Pontotoc WIN Job Center	93	146
Senatobia WIN Job Center	227	252
Tupelo WIN Job Center	537	149
West Point WIN Job Center	153	264
MISSISSIPPI PARTNERSHIP TOTAL	6,351	9,763

Twin Districts WIOA

Service Center	Core	Intensive
Biloxi WIN Job Center	86	80
CARES OF MISSISSIPPI	31	318
Carthage WIN Job Center	2	93
Climb CDC	31	276
Columbia WIN Job Center	141	170
East Mississippi Community College - (TD)	31	278
Educational and Training Institute - (TD)	204	2603
Forest WIN Job Center	23	359
Gulfport WIN Job Center	682	718
Hancock County WIN Job Center – Bay St. Louis / Waveland	9	13
Hattiesburg WIN Job Center	225	721
Jones County Junior College	1	5
Laurel WIN Job Center	20	286
Meridian WIN Job Center	177	472
Mississippi Gulf Coast Community College	16	156
Newton WIN Job Center	0	23
Pascagoula WIN Job Center	68	445
Philadelphia WIN Job Center	2	42
Picayune WIN Job Center	303	1064
SMPDD	0	16
Southern MS PDD	0	36
TWIN DISTRICTS TOTAL	2,052	8,174

CORE AND INTENSIVE SERVICES BY TYPE

- | | | | |
|--|--|--|---|
| <ul style="list-style-type: none"> • Adult Education (basic skills and/or literacy skills) • Adult Follow-up • Adult Mentoring • Apprenticeship — [OJT] • Basic Skills Assessment - Youth • Basic Skills Youth Goal • Career Planning • Case Management Contact • Comprehensive and Specialized Assessments • Comprehensive Guidance and Counseling • Coordination of Activities with Other Programs and Services • Customized Training • Delta WIOA Nursing Externship Program (ONW) • Diagnostic Testing • Dropout Recovery Services • Education • Eligibility and Assistance for Non-WIOA Programs • Financial Literacy Education | <ul style="list-style-type: none"> • Followup Services • Group Counseling • Individual Counseling • Individual Service Strategy Development - Youth • Initial Assessment • Internships • Internships and Work Experience • Job Development Contacts • Job Readiness Training • Job Search Applicant Initiated • Job Search Ready Skills • Job Search Resource Center (WINGS or Job Central) • Job Search Specific Labor Market Assistance (Does Not Reset Participation Period) • Job Search Staff Initiated • Labor Exchange Services • Labor Market • Labor Market and Employment Information • Leadership Development | <ul style="list-style-type: none"> • Microsoft Software/Computer Skills Training/Local Office • Needs Related Payment • Nursing Externship MS Hospital Association • OJT Readiness • On-the-Job Training • Other Basic Skills Training (TAA & WIOA Youth Programs Only) • Other Occupational Skills Training • Outreach, Intake/Orientation • Other/ Placement Services/ Assessment • Out of Area Job Search Assistance or Relocation Assistance • Provision of ETPL Performance Information • Provision of Local and One-Stop Performance Information • Referrals to Other Programs and Services • Referral to Supportive Service | <ul style="list-style-type: none"> • Referral to Supportive Service (Trade) • Referral to WIOA On-the-Job Training • Referral to WIOA Training • Referred to GED • Short-term prevocational services • Skill Upgrading and Retraining • Supportive Service • TABE Post-Test • TABE Pre-Test • Transition to Postsecondary Education and Training • Tutoring • UI Claim Information and Assistance • Work Experience Paid • Work Experience Unpaid • Work Readiness • Workforce Preparation • Work Readiness Skills Youth Goal • WorkKeys Post-Test • WorkKeys Pre-Test |
|--|--|--|---|

WIOA COMMON PERFORMANCE INDICATORS

The WIOA Common Performance Indicators are not available for Program Year 2016. In order to report a percentage for each of the Common Performance Indicators, there has to have been sufficient lapse of time in order to collect the wage data for those participants who have exited the program. Wage data is used to verify entered employment for 2nd and 4th quarters of a program year. Wage data is also used to calculate the median income for each of these quarters.

Wage data is not available for the 2nd quarter of program year 2016 until the 1st quarter of program year 2017. Consequently, the wage date for 4th quarter program year 2016 is not available until 3rd quarter program year 2017. The WIOA program will be able to provide Common Performance Indicators beginning Program Year 2017.



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