MISSISSIPPI DEPARTMENT OF EMPLOYMENT SECURITY needs your help to identify refusals of work!

Report Refusals of Work

REPORT A REFUSAL OF WORK IN 2 WAYS.

1. **RESTART MS** provides reporting of Refusal of Work, Return to Work, Unable to Contact Ex-Employees, and Never Separated (Fraudulent Claims).

   Note: ReStartMS requires that employers use their Unemployment System login.

2. **Employers > Report Separation or Refusal of Work** provides reporting of Refusal of Work and Job Separations (Voluntary Quit and Discharge).

Businesses that post job openings through the MS Works system help quickly connect refusals of work. Even if a business does not have the applicant’s social security number or other identifying information, the MS Works system can identify a person through referrals and help identify a refusal of work in the system.

**Refusals of Work MUST BE reported within 10 days from the date of refusal.**

To report refusals of work online, visit mdes.ms.gov

A. Use the top bar and select ReStartMS, or

B. Under the Employers tab, select Report Separation or Refusal of Work

Once the refusal of suitable work information is submitted, an investigation will be conducted to determine the individual’s ongoing eligibility. This may warrant a follow-up call to obtain additional facts.

Are those filing for unemployment required to search for work?

Mississippians filing for unemployment are required to apply for work to be eligible to receive unemployment benefits. If MDES determines an individual is not applying or is refusing to apply for suitable work, then unemployment payments will be stopped. Those filing for Unemployment must make an active effort each week, this includes registering with the MDES employment services and contacting at least three (3) employers each week. One (1) of these contacts must include the submission of a job application.

FOR AN EXPLANATION OF SUITABLE WORK AND UNSUITABLE WORK, PLEASE VISIT https://mdes.ms.gov/refusal

TO CONNECT WITH JOB SEEKERS, SEE NEXT PAGE
Employers, we hear you!

Your major concerns are finding **qualified workers, refusals of work, and issues related to suitable work**. MDES is prepared to help you **restart your business** by getting employees **back into the workforce**.

We can help you

- ✔️ Post your jobs!
- ✔️ Find qualified employees!
- ✔️ Fill your positions!
- ✔️ Report Refusals of Work!

**CONNECT BUSINESSES WITH JOB SEEKERS**

**POST JOB OPENINGS**

Jobs posted in MS Works are sent immediately by email and text message to thousands of job seekers in Mississippi. All openings are also listed with the National Labor Exchange. FOR FREE!

**RECRUIT CANDIDATES**

MS Works allows you to search & recruit by location, education, and experience. You can require candidates to apply online through MS Works, in person, or your company’s hiring system.

**EMPLOYER SERVICES**

While all of the features of MS Works support self-service, MDES WIN Job Center staff are available statewide to assist in listing jobs, interviewing candidates, actively recruiting prospects, job fairs, and more. Additionally, a contact center is available to assist employers with listing jobs at **601-493-9427 – Option #1.**

To post a job to MS Works, find a local WIN Job Center, or to download the MS Works mobile app, visit mdes.ms.gov/msworks

We’ve heard from employers throughout the state express their need to communicate with Mississippi Department of Employment Security (MDES). We know the struggles you are having finding employees.

To get Mississippi working again, it takes You and Us working together to Restart MS.

Together this is what we can do.