

MISSISSIPPI

Senior Community Service

Employment Program

2012 - 2015 State Plan

Mississippi Department of Employment Security

Phil Bryant Governor

Mark Henry Executive Director

Section 1. Purpose of the State Plan

The Senior Community Service Employment Program (SCSEP) is authorized by Title V of the Older Americans Act (OAA) of 1965 and reauthorized in 2006. The OAA is designed to strengthen and improve the delivery of important daily services to our most vulnerable citizens and their caregivers.

To enhance SCSEP, the OAA contains language requiring the governor of each State, or his/her designee to submit a Plan. The purpose of the State Plan is to provide a four year strategy to improve and promote coordination among organizations that are engaged in older worker activities and to enhance employment services for older workers. The State Plan serves as an instrument or a guide for initiating, providing and implementing work/training activities by SCSEP grantees operating within the state.

The SCSEP State Plan is under the direction of Phil Bryant, Governor of Mississippi. The SCSEP State Plan details a four year strategy addressing:

- 1) The role of SCSEP relative to workforce development programs and other programs serving older workers in the state to maximize services available to the SCSEP eligible population;
- 2) Projected changes in the state's demographics, economy, and labor market; and;
- 3) The distribution of SCSEP slots within the state.

Governor Bryant designated the Mississippi Department of Employment Security (MDES) as the unit of state government that will administer the SCSEP state plan. The MDES Office of Grant Management (OGM) subgrants funds to the 10 Area Agencies on Aging (AAAs) to operate the SCSEP. The AAAs are subunits of the Planning and Development Districts that plan for and provide a system of home and community-based services for the senior population. The MDES OGM, the AAAs, and the SCSEP National Grantees affirm the purpose of the State Plan.

A. SCSEP's Role in Workforce Development

SCSEP provides part-time employment training for low income persons 55 and older with low employment prospects. The program develops economic self-sufficiency and promotes useful opportunities in community service activities to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors.

On a national basis, approximately 100,000 older persons work in a wide variety of community service jobs, including such services as teacher's aides, drivers, librarians, clerical workers, forestry workers, and day care assistants. SCSEP benefits not only its program participants, but also the communities it serves. The dual purpose of the Title V Program is to provide meaningful part-time community service assignments to participants, while at the same time providing preparation for, and transition to, unsubsidized employment.

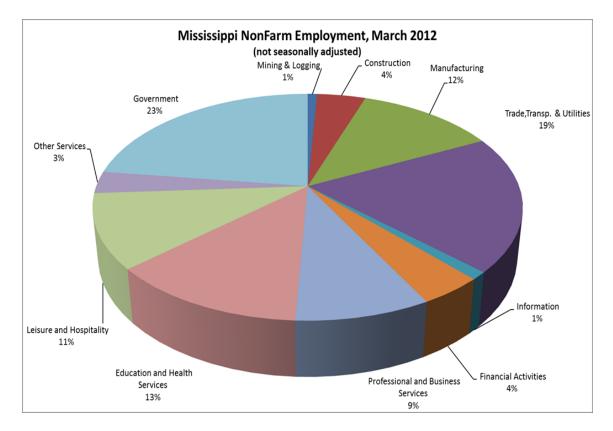
Community service employment is part-time, temporary employment in community service projects. Community service projects can be any social, health, welfare, and educational services including literacy tutoring, legal and other counseling services and assistance, including tax counseling and assistance and financial counseling, and library, recreational, conservation, maintenance, community betterment, and economic development services. Community service positions translate into such jobs as nurse aides, teacher aides, library clerks, adult and child day care assistants, senior center recreation assistants, library clerks, clerical workers, etc. Community service positions are limited by law to employment at 501(c)(3) nonprofit agencies or governmental agencies.

B. Demographic, Economy, and Labor Market Changes in the State

Mississippi is a predominantly rural state with a population of 2,967,297 with only three metropolitan areas. From 2000 to 2010, Mississippi's overall population grew by 122,639. Growth among particular populations has resulted in a more diverse Mississippi. The state also has a larger potential workforce in 2010 than it did in 2000, as Mississippi's population over 18 years old grew by 142,000 to a total potential workforce of 2,219,538. The population over 55 grew by 138,386 to a potential older workforce of 727,732.

Mississippi's unemployment rate rose from 5.9% in January 2000 to a peak of 11.6% in July 2011. Unemployment rates by county now range from 6.1% to 18.9%. Job growth is forecast to peak in 2014, at a growth rate of 1.5%; nationally, the rate in the peak year of 2014 is forecast to be 1.8%. Despite this sluggishness, health and education services, which provide many employment options for seniors, added 27,200 jobs in the 2000s, a 26% increase.

The projected growth trends for Mississippi's economy are in the Healthcare and Energy sectors. Healthcare is an industry of necessity. As Mississippi's population ages, the need for quality, accessible medical care will increase. Revenue growth in healthcare outpaced other industries in 2011. Nationally, healthcare jobs growth rose 21% percent between 2001 and 2010. This growth requires Direct Service Workers in both patient care and ancillary healthcare jobs from housekeeping to medical records. This is an employment area that the Mississippi SCSEP will target for unsubsidized employment.

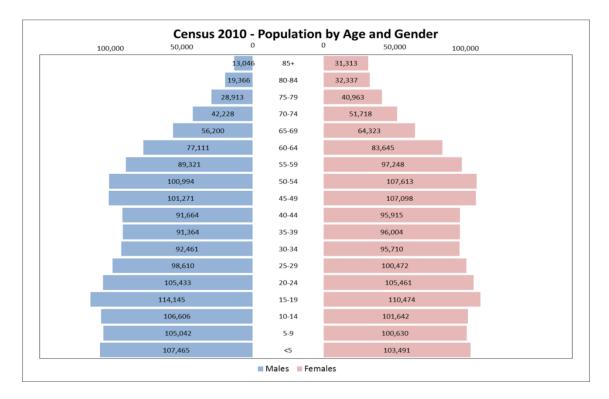


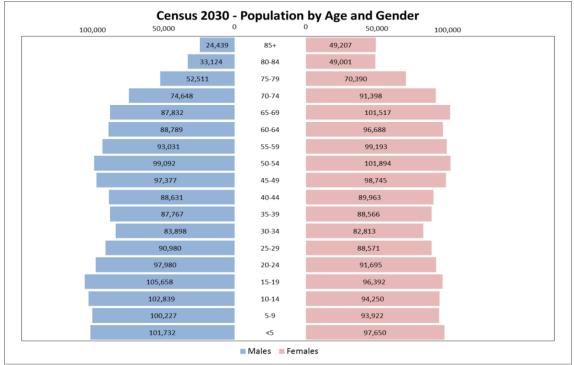
As the chart above indicates, Mississippi's economy is dominated by six sectors. The largest sector as of March 31, 2012 was Government, followed by Trade, Transportation, and Utilities and Education and Health Services.

The data below compare Mississippi's employment by industry sector at March 31, 2012, to employment at March 31, 2002. Education and Health Services and Professional and Business Services show the greatest growth and have the greatest employment potential for senior workers.

| | March | March | Number | Percent |
|------------------------------------|-----------|-----------|----------|----------|
| INDUSTRY SECTOR | 2012 | 2002 | Change | Change |
| Mining & Logging | 9,300 | 9,000 | 300 | 3.33% |
| Construction | 47,400 | 53,900 | (6,500) | (12.06%) |
| Manufacturing | 135,400 | 191,100 | (55,700) | (29.15%) |
| Trade, Transp. & Utilities | 211,800 | 218,300 | (6,500) | (2.98%) |
| Information | 11,600 | 16,300 | (4,700) | (28.83%) |
| Financial Activities | 44,600 | 45,500 | (900) | (1.98%) |
| Professional and Business Services | 93,300 | 77,100 | 16,200 | 21.01% |
| Education and Health Services | 137,800 | 112,600 | 25,200 | 22.38% |
| Leisure and Hospitality | 115,600 | 119,600 | (4,000) | (3.34%) |
| Other Services | 34,200 | 37,300 | (3,100) | (8.31%) |
| Government | 249,200 | 239,600 | 9,600 | 4.01% |
| Total | 1,090,200 | 1,112,400 | (22,200) | (2.00%) |

The charts below indicate that Mississippi is losing certain population groups while the population of those over 55 years of age is growing. The total population over 55 from the 2000 census was 589,346 and will nearly double to 1,011,768 by 2030.

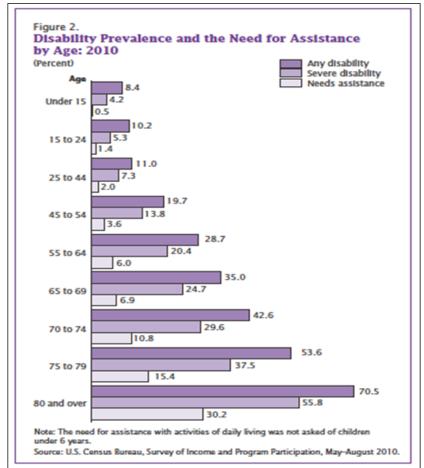




| Disability Status Of The Civilian Noninstitutionalized Population | | | | | | |
|---|-----------|-------|--|--|--|--|
| Total Civilian Noninstitutionalized Population (CNP) | 2,902,907 | | | | | |
| CNP with a disability | 472,835 | 16.3% | | | | |
| Under 18 years - total | 751,985 | | | | | |
| Under 18 with a disability | 37,696 | 5.0% | | | | |
| 18 to 64 years - total | 1,781,118 | | | | | |
| 18 to 64 with a disability | 266,903 | 15.0% | | | | |
| 65 years and over - total | 369,804 | | | | | |
| 65 and over with a disability | 168,236 | 45.5% | | | | |

US Census Bureau, American Community Survey for 2010

More importantly, the prevalence of disability and the need for assistance increases dramatically with age:



Data from the US Census Bureau also indicate that:

- Among men age 55 and older, 37.25% are veterans, and 1.33% of women age 55 and older are veterans;
- 50.72% of the overall population of Mississippi live in rural counties;
- 1.6% of Mississippians speak English less than "very well";
- Of the total population in Mississippi of 2,967,297:
 - Whites number, 754,684 or 59.1%
 - Black or African American number 1,098,385 or 37%
 - American Indian and Alaska Native number 15,030 or 0.5%
 - Asian number 25,742 or 0.9%
 - Latino/Hispanic number 89,052 or 2.9%

Educational Attainment statistics from the 2010 census are only available for the total population over 25, not specifically for those over 55, but show the following:

| Population 25 years and over | 1,890,674 | |
|---|-----------|-------|
| Less than 12th grade, no diploma | 368,681 | 19.5% |
| High school graduate (includes equivalency) | 576,656 | 30.5% |
| Some college or Associate's degree | 574,765 | 30.4% |
| Bachelor's degree | 238,225 | 12.6% |
| Graduate or professional degree | 132,347 | 7.0% |
| | | |
| Percent high school graduate or higher | 1,521,993 | 80.5% |
| Percent bachelor's degree or higher | 370,572 | 19.6% |

C. Role of SCSEP Relative to Other Workforce Programs and Initiatives

Since the Mississippi Department of Employment Security (MDES) was designated as the State Grantee as of July 1, 2012, coordination with other workforce programs in the state should increase greatly. The division of MDES that has direct oversight of the SCSEP also provides direct fiscal and programmatic support to the state's four Local Workforce Investment Areas. The Office of Grant Management (OGM) has served in this liaison capacity since the inception of WIA. OGM will work with the LWIAs to involve the National Grantees and the state's AAAs in Local Workforce Investment Board meetings to a greater degree. Coordination will include providing program information as speakers on the agendas, invitation as guests, and consideration for board membership when vacancies occur.

OGM will also work to incorporate a learning track for the SCSEP in the state's annual workforce conference. This will provide an opportunity for the state and National Grantees to provide training for the Job Center staff, AAA directors and staff, subcontractors, and Host

Agencies. We believe that the coordination and cross program exposure from such meetings will provide information on the program and define methods to work closer with the WIA systems.

D. Long Term Changes to the Design of the Program

Beginning Calendar Year 2013, during the first year of MDES as the new state grantee for the SCSEP, we will engage in an extensive program of staff and subgrantee training and technical assistance. This training and technical assistance program will use face to face meetings, monthly conference calls and webinar trainings, regular on-site monitoring, and analysis of SPARQ reports to overcome obstacles to performance. In CY14, MDES will begin an in-depth assessment of all subgrantees, including analysis of past performance and spending patterns to determine efficiency and performance gains from the prior year's training. If significant gains have not been made, the state will investigate whether there is a more efficient and effective way to run the State program. We will also continue the training and assistance program during the second calendar year, with PY14 as the target to implement any subgrantee changes determined necessary to redesign the system of service delivery for the SCSEP.

Staff of the Office of Grant Management at MDES serve as fiscal and programmatic liaisons to the Local Workforce Investment Areas for WIA funded programs. In this role, the state will facilitate SCSEP staff to develop close, coordinated ties to the State Workforce Investment Board and the WIA Boards as a part of the program design change. SCSEP will actively seek opportunities to network with the Workforce Development organization and deliver the "older worker" message.

Section 2. Involvement of Organizations and Individuals

As required in Section 503(a)(2) of the 2006 Older Americans Act (OAA) Amendments, the State Plan must describe the state's process for ensuring involvement and seeking the advice and recommendations from a variety of representatives.

A. The Mississippi Department of Employment Security Office of Grant Management and the Area Agencies on Aging (Grantees under Title III of the OAA).

The Department of Labor provides funds to operate SCSEP to States and other national sponsor organizations. Governor Bryant has designated the Mississippi Department of Employment Security as the State SCSEP Grantee. Currently, the MDES subgrants funds to the ten (10) planning and service areas designated as Area Agencies on Aging for the administration of the SCSEP. The Area Agencies on Aging are experienced providers of services for the senior population. In Mississippi, the Area Agencies on Aging are subordinate agencies within the nonprofit economic development organizations known as Planning and Development Districts. The OGM consults monthly with the directors of the Area Agencies on Aging and quarterly with the executive directors of the Planning and Development Districts to discuss matters regarding

the SCSEP planning process. OGM provides Title V training for AAA staff. (See Appendix A, Map of the Planning and Development Districts)

Additionally, the state held a state plan meeting with the national grantees and comments received during the public comment period were considered in the construction of the state plan.

B. Workforce Investment Boards

The MDES Executive Director serves on the Mississippi State Workforce Investment Board (SWIB) and the regional/local business-led Workforce Investment Boards (WIBs) are strategically placed within four of the Planning and Development Districts. The WIBs provide strategic planning and oversight of workforce development activities as established by the Workforce Investment Act (WIA) of 1998. SCSEP is represented on the WIBs by elected representatives from the Area Agencies on Aging. There are four (4) Local Workforce Investment Areas (LWIAs) in the state:

- Southcentral Mississippi Works LWIA, headquartered in Central Mississippi Planning and Development District;
- Mississippi Partnership LWIA, headquartered in Three Rivers Planning and Development District;
- Twin Districts LWIA, headquartered in Southern Mississippi Planning and Development District; and,
- Delta LWIA, headquartered in South Delta Planning and Development District.

The LWIAs oversee the one-stop career centers known as WIN Job Centers. OGM will confer with LWIA staff at conferences, trainings, and WIB meetings, and will facilitate greater involvement of the AAAs and the National Grantees.

C. National Sponsors

Mississippi has three (3) national sponsor organizations operating SCSEP. The following is a list of the national sponsors and the contact person for each of those agencies.

Experience Works Inc.

Becky Scott, Regional Director 936 Front Street, Slot 4 Cottonport, LA 71327 (318) 876-3954 Email: becky_scott@experience works.org www.experienceworks.org

National Caucus and Center on Black Aged, Inc.

Joe Woods, Program Manager Post Office Box 545 Cleveland, MS 38732 (662) 846-6992 Email: <u>dbronnerncbamsep@bellsouth.net</u>

Senior Service America, Inc.

Chris Garland, National SCSEP Director 8403 Colesville Road, Suite 1200 Silver Spring, MD 20910 301-578-8932 cgarland@ssa-i.org www.seniorserviceamerica.org

D. Service Organizations and Community Based Organizations

The state's grantees, the Area Agencies on Aging, have a direct contractual relationship with the service organizations that serve the aging population; many are community based organizations. Due to the direct contractual relationship, AAAs remain in constant contact with the service provider staff from which participant and host agency referrals are made. The SCSEP Managers, through the AAAs, work with homemakers, transportation, nutrition providers, and community action organizations. Service providers and community action agencies are invited to the public hearings held annually to discuss aging programs, including the SCSEP.

E. Local Governments

Area Agencies on Aging are also directly linked to the economic development of the region and receive funds from local cities, counties and local governments. Area Agencies on Aging have direct relationships with cities, counties and local governments; many are host agencies for SCSEP participants. The following are government agencies that SCSEP works with and solicits advice from on an ongoing basis:

- Board of Supervisors;
- Cities;
- Towns;
- Libraries;
- Local Chambers of Commerce; and,
- State Chamber of Commerce.

SCSEP staff from all grantees and subgrantees will continue to foster these relationships to increase their participation as host agencies and as potential locations for placement of participants in unsubsidized employment.

F. Business Organizations

The state works closely with the Planning and Development Districts as they are not only the local economic development agencies; they are also the umbrella agencies for the Area Agencies on Aging. SCSEP Managers rely on business organizations for access to the labor pool and advice on developing training plans for SCSEP participants looking for employment. Business organizations are invited to comment on SCSEP. Additionally, SCSEP Managers will attend Workforce Investment Act conferences to meet and work with workforce stakeholders and local businesses.

SCSEP Managers work with business organizations such as the Mississippi Manufacturers' Association to develop job opportunities.

State grantees collaborate with Medicaid and regional transportation and economic assistance providers to access services to SCSEP participants in need. State grantees solicit advice and recommendations from support service organizations through public hearings and joint conferences.

i. Mississippi Chambers of Commerce

The mission of a Chamber of Commerce is to provide leadership in economic development activities, support existing businesses, attract new businesses, and promote civic, cultural, and recreational activities that improve the quality of life for businesses and residents. There are about one hundred (100) Chambers of Commerce in Mississippi. (See Appendix B, Mississippi Chambers of Commerce)

a. Strategy for Collaborating with Chambers of Commerce

SCSEP Managers will contact the chambers to educate them on the benefits of hiring older workers. The mission of the chambers supports the goals of SCSEP; working together will strengthen the case for targeting older workers when meeting new and existing businesses. Additionally, the chambers will be avenues that SCSEP Managers can use to identify industry appropriate training opportunities for SCSEP participants interested in the local labor market opportunities.

b. Strategy for Seeking Advice and Recommendations

The state and National grantees will meet with the Chambers of Commerce at Workforce Investment Board meetings, conferences and individually to seek their advice and recommendation on improving SCSEP. The chambers can provide important information on the local economy and ensure that SCSEP Managers meet with and partner with existing and new businesses interested in hiring and/or training older workers. Partnering with chambers as host agencies and providing a SCSEP participant to train onsite brings recognition to SCSEP while providing valuable training to participants. Chambers of Commerce that are host agency sites provide skills training in clerical, phone skills, record keeping, etc.

G. Economic Development Agencies

Economic development is a focus on the state level as well as at the local community level. SCSEP grantees and subgrantees in the state will target economic development agencies for partnership opportunities.

Strategy for Collaborating with Economic Development Agencies

The state and National Grantees will work with economic development agencies at the state and local level to network and educate on employment training opportunities for older workers that new and existing businesses can utilize to hire skilled older workers. Collaboration with the economic development agencies through the Mississippi Economic Development Council allows SCSEP a single point of entry to providing education on older workers to the more than 3,100 manufacturing entities that drive the state's economy. The Mississippi Economic Development Council organizes two conferences a year. SCSEP Managers will attend the conferences to network with businesses.

a. Strategy for Seeking Advice and Recommendations

The state and National grantees will network with the economic development agencies and attend their meetings and conferences. SCSEP Managers will present the benefits of hiring older workers at local Workforce Investment Board meetings and conferences, such as the Governor's Conference on Workforce Development, to increase the entered employment rate for SCSEP participants. The state and National grantees will glean information from the economic development agencies on ways to improve participants' individual employment plans to ensure that participants are receiving the training needed to be job ready in the industries that support our economy.

H. Labor Organizations

Labor unions for business organizations in Mississippi can assist SCSEP Managers by providing information to assist in the design of individual employment plans for participants as they know the skills needed for worker safety and career advancement.

I. Major Employers

The state and National grantees will target the major employers with an educational campaign to raise awareness of the benefits of hiring older workers. The goals are to increase the rate of entered employment of exited SCSEP participants and increase the number of higher paying jobs (with benefits) for SCSEP participants.

a. Strategy for Collaborating with Major Employers

The top 100 businesses in Mississippi will provide SCSEP Managers businesses to target and education on hiring older workers, thereby increasing the rate of entered employment for exited SCSEP participants. SCSEP Managers have a sample letter, provided by the USDOL, which will be customized and sent to businesses to introduce SCSEP and request a face-to-face meeting. Additionally, the USDOL provided SCSEP Managers with sample presentations they can customize and present to businesses.

b. Strategy for Seeking Advice and Recommendations

Seeking advice and recommendations from local businesses is beneficial to SCSEP. Businesses can provide information on the skills needed for employment to assist in the development of the SCSEP participant's individual employment plan. Another possibility is to increase the number of On-the-Job Training contracts that SCSEP Managers can enter into with businesses to ensure that SCSEP participants received the training needed for hiring by the business. SCSEP Managers will attend job fairs and will require all participants to attend as part of their training.

Section 3. Solicitation and Collection of Public Comments

Public comments regarding the SCSEP State Plan concepts are sought through posting on the MDES website.

Other organizations directly or indirectly involved with the SCSEP are afforded an opportunity to discuss the program during the public comment period. Representatives of public and private nonprofit agencies and organizations providing employment services, social service organizations, public officials from counties, cities, and towns, community-based organization, older persons, the WIB, and business and labor organizations are invited to participate. A mailing list of attendees and potential invitees is used to ensure that the representative agencies and organizations are aware of and included in the SCSEP planning processes.

Section 4. SCSEP Distribution

A. Location of Positions

The 2012-2016 State Plan Meeting was held on October 11, 2012 by the MDES OGM. The US Department of Labor redistributed positions among Experience Works, Inc., Senior Service America, Inc., National Caucus on Black Aged, and the Department of Employment Security in order to more equitably serve the eligible population as indicated by the 2010 Census through the USDOL distribution process. (See Appendix C, Mississippi Program Year 2012 Distribution chart)

Strategy for Maintaining Equity of Slots

The Department of Labor redistributed slots throughout the country based on the 2010 census and the national competition between National Grantees. In Mississippi, the state and national grantees agree that the distribution is currently equitable. We will continue to monitor distribution of slots relative to demographic changes and will address any potential issues as they arise through communication with DOL.

B. Rural and Urban Populations

i. Distribution of Population.

The State of Mississippi is a predominately rural state, with 50.72% of Mississippians living in rural counties, according to the 2010 census. Access to transportation and limited numbers of host agencies in the most rural of the counties will continue to be a challenge that all SCSEP grantees must work together to overcome.

ii. Inadequate Resources.

The state and National Grantees strive to serve both rural and urban areas of Mississippi equitably. In order to accomplish this, state and National Grantees must work together to overcome inadequate resources (limited employment prospects, few host agencies, lack of transportation, etc.).

a. Employment

The rural nature of the state combined with an agrarian-based economy makes it difficult to provide adequate unsubsidized placement opportunities. The number of jobs available is few and because public and mass transportation are not available, access to many of the existing jobs or employment opportunities can be problematic. In some instances, the cost of transportation and other job maintenance factors exceed the benefits of employment.

b. Host Agencies.

The rural nature of the state also creates a shortage of host agencies. The state and National Grantees operating in the state know the challenge of developing enough host agencies to rotate participants appropriately according to their individual employment plan. SCSEP managers will continue to partner with the WIBs to assist in developing new business opportunities and to partner with new and existing non-profit organizations located in the state.

c. Transportation.

Access to transportation continues to be a problem in areas outside of the metropolitan area of Jackson. In an attempt to alleviate transportation concerns, the state grantees may reimburse participants for transportation costs only when travel is necessary for training, physical exams or enrollee meetings. If there is no public transportation available, and there are no other options, and if the participant could not otherwise participate in the program, transportation to and from host agency assignment may be reimbursed until another option is identified. The state grantee will attempt to collaborate with other local agencies and resources to provide participant transportation at no cost or reduced cost whenever possible. Additionally, flexible scheduling is encouraged to help participants reduce travel costs by training more hours on fewer days, providing the same community service assignment hours.

iii. Timeline.

In order to address inadequate resources in rural areas, the grantees will target individual geographic areas and systematically contact community representatives in an attempt to develop host agencies or employers and in partnership with these organizations determine if a plan to accomplish program requirements can be developed. The Area Agencies on Aging and the National Grantees will be challenged to identify and develop two targeted areas each program year. This strategy will result in approximately one-fourth of the 76 rural counties achieving successful targeted development annually.

C. Specific Populations Groups.

The state and National Grantees offer various recruitment and selection techniques in order to address Older Americans Act Section 518(b) as detailed below:

OAA Section 518(b) defines priority individuals as those who qualify based on one or more of the following criteria:

- Are aged 65 years or older;
- Have a disability;
- Have limited English proficiency or low literacy skills;
- Reside in a rural area;
- Are veterans or their spouses who meet the requirements of the Jobs for Veterans Act, 38 U.S.C.sec.4215(a)(1);
- Have low employment prospects;
- Have failed to find employment after utilizing services provided under Title 1 of WIA; or,
- Are homeless or at risk of homelessness.

Other populations identified in the statute are defined in OAA Section 503(a)(4)(C)(i)-(iv) as:

- Eligible individuals with the "greatest economic need" (as defined in 20 CFR 641.140);
- Eligible individuals who are minority individuals; and,
- Eligible individuals who are individuals with "greatest social need" (as defined in 20 CFR 641.140).

The WIBs that oversee the Workforce Investment Network in the state are key partners for both the state and National Grantees in the state as they provide labor market information and economic data to assist grantees in developing new host agencies, educating employers on the benefits of hiring older workers, and providing job search assistance for SCSEP participants. Workforce Investment Network provide an additional avenue to recruit eligible individuals to participate in the SCSEP.

Additional recruitment activities include, but are not limited to, the following:

- attending job fairs;
- advertising in local newspapers and newsletters;
- referrals from exited participants, host agencies, faith based organizations and local officials;
- running public service announcements;
- visiting local senior centers;
- partnering with organizations that serve aging adults and/or adults with disabilities;
- distributing brochures, flyers, posters and fact sheets throughout the state; and,
- partnering with the local Workforce Investment Networks.

Section 5. Supporting Employment Opportunities for Participants.

There has been a shift in the last two decades in the nation as a whole from an industrial to a service and knowledge based economy. According to the U.S. Bureau of Labor Statistics, Mississippi has followed the national industrial trend with 36% of the workforce employed in service oriented jobs. In the service industry, the largest sub-sectors include healthcare and social assistance followed by administrative and support services.

Governor Phil Bryant's economic priorities for Mississippi over the next four years will guide the strategic and operational workforce planning for state agencies. The priorities include providing an attractive economic climate for current and emerging industries that foster economic opportunity, job creation, capital investment and infrastructure development by developing a well-trained, educated, and productive workforce. The initial emphasis will be placed on two growth sectors, Health Care and Energy, which were the focus of important pieces of legislation passed in the 2012 Legislative Session. Of equal importance is the retention and expansion of existing industries such as advanced manufacturing, including automotive, shipbuilding, and aerospace; tourism; and defense and homeland security.

A. Employment Projections for High Growth Industries and Occupations.

Employment in the service sector is projected to grow by 16% by 2018 with the largest growth in administrative support; professional, scientific and technical services; health care and social assistance; and arts, entertainment, and recreation. Meanwhile, employment in the manufacturing sector is expected to grow by only 3.2% by 2018.

The state relies on labor market information disseminated by the MDES Labor Market Information division to ensure that SCSEP meets the local labor market demands. Labor market information shows that all industry sectors are in need of skilled workers, especially those that require the application of technology and knowledge such as automotive and health care professionals. The SCSEP Managers must emphasize the need to obtain skills through training at host agencies in order to generate quality job placements in high growth industries. Mississippi projects that over 1.5 million jobs are expected to be available in the next ten years. Increasing SCSEP job placements in the high growth areas will move Mississippi ahead.

Industries and Occupations with Employment Opportunities for SCSEP participants.

Participants are encouraged to design their employment plan around the following industries most in need of skilled workers:

- service sector;
- administrative support;
- health care;
- retail;

- food service;
- gaming;
- social assistance; and,
- education.

C. Employment Histories and Skills Possessed by Eligible Individuals in the State.

Generally, SCSEP participants in Mississippi have very limited skills and work history; many are displaced homemakers or widows with limited work experience. Therefore, the state and National Grantees must ensure that the SCSEP participant's Individual Employment Plan includes the skills training needed to locate unsubsidized employment upon exiting the program. Training may be attained at the host agency, the Workforce Investment Network Job Centers, community colleges, and at participant educational meetings.

Mississippi ranks last in educational attainment in the adult population, particularly older females. In the state, 29% of SCSEP participants have no high school degree, 37% have a high school degree or equivalent, and only 10% have a bachelor's degree or higher. A snapshot of the Mississippi SCSEP participant education, age, and wages from the SPARQ database follows:

| Participant Education, Age, and Wages by Mississippi Grantee PY11 Final | | | | | | |
|---|-------------|------------|-------------|-------------|-----------------|------|
| | EW | NCBA | SSA | MS | All Miss SCS | |
| Total | 224 | 318 | 330 | 158 | 1030 | 100% |
| Educational Attainment | | | | | | |
| 8th grade & under | 22 | 20 | 13 | 11 | 66 | 6% |
| 9th grade – 11th grade | 68 | 71 | 73 | 24 | 236 | 23% |
| High School diploma or equivalent | 71 | 122 | 123 | 62 | 378 | 37% |
| 1–3 years college | 42 | 65 | 59 | 35 | 201 | 20% |
| Post-secondary certificate | 4 | 0 | 17 | 5 | 26 | 3% |
| Associate's degree | 2 | 1 | 13 | 5 | 21 | 2% |
| Bachelor's degree or equivalent | 11 | 30 | 28 | 11 | 80 | 8% |
| Some graduate school | 2 | 4 | 1 | 2 | 9 | 1% |
| Master's degree | 1 | 5 | 3 | 3 | 12 | 1% |
| Doctoral degree | 1 | 0 | 0 | 0 | 1 | 0% |
| Age | | | | | | |
| 55-64 | 138 | 216 | 182 | 87 | 623 | 60% |
| 65+ | 86 | 102 | 150 | 71 | 409 | 40% |
| Average Placement Wages & H | lours | | | | | |
| Starting Wage | \$7.91 | \$8.90 | \$8.28 | \$8.35 | | |
| Hours per Week | 28 | 25.5 | 25.6 | 26 | | |
| Source: SCSEP | Quarterly P | rogress Re | port, ETA 5 | 141, PY11 F | inal | |

D. Labor Market Effects on Employment Opportunities and Host Agencies.

Data on the high growth jobs determine the types and number of host agencies needed to support SCSEP participants training. The SCSEP participant's Individual Employment Plan is developed based on the skills needed for the available jobs in the region. Data are provided in partnership with the WIBs through board meetings, conferences, the Workforce Investment Act State Plan, and local Workforce Investment Network Job Centers.

E. Training Positions Available at Host Agencies.

- Telephone Operator
- Janitorial
- Administrative Assistant
- Landscaping
- Homemaker
- Food Preparation
- Maintenance
- Outreach/Referral
- Recreation/Senior Center
- Nutrition Program
- Education, Training, and Library
- Healthcare
- Retail and Sales
- Transportation

F. Skill Training Offerings.

- Computer Training
- Heavy Equipment Training
- Custodial
- Clerical
- Telephone skills
- GED Services
- Adult Basic Education
- Record Keeping

G. Training Linkages Negotiated with the One-Stop.

- Resume writing classes
- Interviewing Skills
- Word Processing Instruction
- Typing Classes

- Conflict Resolution
- Job Search Assistance
- Labor Market Information

H. Ensuring Community Services Assignments Provide Skill Training that Meets the Needs of Participants and Employers: A Collaborative Effort.

The state and National Grantees will follow the SCSEP regulations that require participants be assessed to determine the most suitable employment and community service assignment. They will also require that case managers conduct reassessments every six months to develop and amend IEPs and to ensure that the training the participants receive at the host agency provides the skills training necessary to secure unsubsidized employment in the fields that support the local economy. Additionally, the state will host a collaborative meeting with the National Grantees, WIBs, and host agencies to ensure that community service assignments are truly providing skill training that meets the needs of both participants and employers.

The USDOL Subgrantee Performance Assessments and Reporting Quarterly (SPARQ) data collection system generates management reports that allow grantees to track performance. The SPARQ reporting system generates reports on the types of host agencies that allow SCSEP Managers to track the types of host agencies used to provide training to participants to ensure that the training participants receive meets the needs of the participants and the employers.

Section 6. Increasing Participant Placement in Unsubsidized Employment and Employer Outreach.

A. Engaging and Developing Partnerships with Businesses.

The state and National Grantee SCSEP managers will coordinate with the Local WIBs to show businesses the benefits of hiring older workers. Older workers in general have low turnover rates, are flexible and open to change, are interested in learning new skills, have low absentee rates, have experience and knowledge, and are willing to work. Therefore, hiring older workers is a solution to the shortage of workers in the state.

SCSEP Managers will work with the WIAs to develop partnerships with businesses by utilizing recruitment efforts such as sending brochures and fact sheets on the older workers, sending letters to businesses outlining the benefits of older workers and following up with a presentation to the Human Resources Director and/or President, and where applicable recruit them to become a host agency. Developing partnerships with businesses creates the opportunity to share success stories from other businesses that hire older workers.

To increase partnerships with businesses, SCSEP Managers are encouraged to:

• increase contacts with local businesses;

- promote On-the-Job Training contracts with businesses;
- make presentations to businesses; and,
- assist local businesses with training needs.

B. Identifying Employment Opportunities with Established Career Ladders.

In order to identify employment opportunities with career ladders, SCSEP Managers rely on the information from the WIAs on high growth occupations to determine employment opportunities. SCSEP Managers will contact the businesses in the high growth jobs to determine what skills are needed and the possibilities for advancement. Participant training plans will be developed to provide participants with the skills needed for career advancement.

C. Placing Individuals in High Growth Occupations.

The Baby Boomer generation is growing older, retiring and leaving businesses with less experienced younger workers not capable of sustaining the status quo resulting in a loss of institutional memory, loss of experienced management skills, and work ethic. To combat this, SCSEP Managers will train participants in the skills needed by targeted high growth occupations in need of skilled workers, as identified by the LWIBs.

D. Retention Activities for Participants in Unsubsidized Employment.

Once an SCSEP participant is trained and placed in unsubsidized employment, the SCSEP Manager continues to follow the participant for one year to ensure he/she has the support needed to remain employed. SCSEP participants in unsubsidized employment may need additional training and support to keep up with the demands of the changing workforce. Support will be provided in the form of tracking, counseling, and job development.

SCSEP Managers will work with the WIAs to educate businesses on how to retain older workers. Once businesses see the value older workers bring to their businesses, they will be looking for ideas to retain their older workers. SCSEP assists in restructuring jobs that help employees to maintain or advance their careers. Managers can educate businesses on the following strategies for creating a positive environment for older workers:

- Flextime: employees can begin and end their workday at varying times;
- Job Sharing: Use two employees for one job position;
- Part-time Position: Older workers may be looking for 20-30 hours a week;
- Consulting: older workers may prefer to work in a consultant role;
- Compressed Work Week: work longer hours, but fewer days; and,
- Telecommuting: working from home.

E. State's Strategy for Increasing Level of Performance for all Grantees Operating in the State for Entry into Unsubsidized Employment by SCSEP Participants.

The state Grantee will coordinate discussions with the National Grantees and review Quarterly Performance Reports from the online data collection system to ensure that the state is increasing the level of performance for entry into unsubsidized employment.

F. Grantees' Plans for Providing Training.

i. Internet Resources.

Older workers are a resource that cannot be overlooked. The older population is the fastest growing group of internet users, so computer training is vital. MDES will provide information to the National Grantees and to our subgrantees regarding what WIN Job Centers offer free computer training onsite. This will help to ensure that our participants are comfortable with the increased use of technology in the workplace and in the job search process. There are a growing number of websites devoted to employment opportunities for the older worker. The following is a list of internet resources dedicated to assisting seniors:

- AARP: <u>www.aarp.org/money/careers</u>
- Retirement Jobs: <u>www.retirementjobs.com</u>
- Senior Job Bank: <u>www.seniorjobbank.org</u>
- SeniorNet: <u>www.seniornet.org</u>
- Seniors4Hire: <u>www.Seniors4hire.org</u>
- Too Young to Retire: <u>www.2young2retire.com</u>
- YourEncore: <u>www.yourencore.com</u>
- Mississippi Get Help: <u>www.Mississippigethelp.org</u>

Internet resources will be used by the host agencies to provide training to the participants as a method to locate unsubsidized employment opportunities.

ii. Classroom Training.

Older workers are willing and sometimes eager to update their skills. However, structured training can cause anxiety and fear of failure in older workers. To reduce anxiety, SCSEP managers provide participants with studying tips, shorter hours of training, and assurance that the training is hands-on. Training will be coordinated with WIN Job Centers, local community colleges, SCSEP education meetings and libraries.

iii. Other Training Opportunities.

SCSEP participants will also be prepared for unsubsidized employment through training that is in addition to their community service assignments. SCSEP Managers assist participants to identify other training opportunities based on their Individual Employment Plans.

Other training opportunities may include:

- lectures;
- seminars;
- classroom instruction;
- individual instruction;
- private sector on-the-job experiences; and,
- work experience.

iv. Strategies for Improving Training Opportunities.

Stressing the need for participant training to all levels of the SCSEP service delivery system – grantees, subgrantees, host agencies, and participants – will keep this vitally important aspect of the program at the forefront of SCSEP in Mississippi. To this end, we will work with our partners to provide information on free, reduced price, and partner-funded training resources that can be utilized by our service providers, host agencies, and our participants to further the skills and abilities of our participants.

For instance, MDES will provide information to the National Grantees and to our subgrantees regarding what WIN Job Centers offer onsite training classes. MDES will also coordinate the development of computer training classes geared specifically to the needs of our seniors, many of whom may be computer illiterate and fearful of learning new technologies.

MDES will also encourage training to address literacy skills among participants when needed. For participants that are interested in completing their General Equivalency Diploma (GED), SCSEP partners with the Adult Basic Education program administered by the Mississippi Community College Board (MCCB). The Adult Basic Education program is designed to offer opportunities to enhance the skills and abilities of individuals preparing for the workforce. A link to ABE/GED information at the MCCB website will be provided on our website.

MDES is in the process or redesigning our agency website and will add a section providing information on SCSEP in Mississippi for participants, our SCSEP partners, and the public. Included on the site will be information on what SCSEP offers to the senior population, who qualifies for the program, and the benefits of being a host agency in the program. Information on the training options for our participants will be provided on the website to inform our host agencies and partners about what classes and programs are offered, where and when the trainings are offered, and which entities are providing the classes.

G. State's Plan for Ensuring Goals are Achieved.

SCSEP Managers receive performance measures from the USDOL prior to the start of the Program Year. The 2006 amendments to the Older Americans Act section 513(a) mandates that SCSEP Managers are given the opportunity to negotiate their performance measures based on state-specific data. Acceptable sources of data include, but are not limited to: TANF; state unemployment rate; labor market information, and past performance.

The USDOL provides the SCSEP Managers with management reports via the web-based data collection system known as SPARQ (SCSEP Performance And Results QPR). Management reports are produced quarterly to gauge progress towards performance measures. The following management reports will be used by the state, National Grantees, and SCSEP Managers:

Applicant

- Pending
- Ineligible
- Eligible, Not Assigned or on Waiting List
- Waiting List

Participants

- Current/Exited
- Started Employment but Not Yet Achieved Entered Employment
- Achieved Entered Employment but Not Yet Achieved Retention
- Waiver of Durational Limit
- Participants Who Have Reached Durational Limit
- Participants With Approved Break(s)

Follow-Ups

- Pending
- Pending, Displayed by Month

Actions

Most In Need/Waiver Factor Actions

Host Agencies

- Host Agencies
- Assignments by Host agency

Employers

- Unsubsidized Employers
- Placements by Employer

Meetings, trainings, and conference calls: Meetings among the state, National Grantees, and subgrantees will be held on a regular basis, either in person or using electronic means such as conference calls and webinars. As issues warrant, MDES will meet with subgrantees on an individual basis by phone or during site visits, monitoring visits, or data validation visits. Topics may include:

- Data entry review prior to close date for reports
- Quarterly reports
- Reports reviewed
- Reports discussed by SCSEP Managers.

Section 7. Community Service Needs.

A. Process Implemented to Identify Community Service Needs.

As follow-up to the State Plan Planning Meeting, MDES sent a questionnaire to the three National Grantees and to the ten AAAs to collect information on the participants, services, and skills needs of the businesses in the area that each serves. Identifying gaps between the participants, the skill requirements, and the services provided will guide decisions on targeted recruitment, training, host agency assignments, and recruitment of businesses willing to hire seniors into unsubsidized training.

The makeup of the state varies by region. The delta region of the state is predominately agricultural; the northeastern region is industrial; the central region is mixed with agriculture, manufacturing, and professional; and the southern region is agricultural, gaming, and industrial. Due to the variety of industries in the state, SCSEP Managers will continue to work with the local WIN Job Centers and other stakeholders to identify local community service needs and obtain recommendations on how SCSEP can bridge the gaps. Individual Employment Plans will be tailored to meet the needs of the participants and the community service assignments.

B. Timeline for Identifying and Recruiting Host Agencies to Meet Community Service Needs.

The state and National Grantees will increase the number of host agencies every program year to meet the needs of participants. State and National Grantees, with the assistance of the LWIAs, will identify non-profits and government organizations as potential host agencies. The United Way of Mississippi also produces an online Resource Directory of non-profit agencies in the state, found at http://211ms.com/. MDES will provide a link the 2-1-1 Mississippi website on our MDES internet portal.

This resource list will guide the SCSEP Managers in their attempts to recruit host agencies to train SCSEP participants. The USDOL data collection system will assist SCSEP Managers to track the types of host agencies using the host agency management reports. The state and National Grantees will use the host agency management reports to ensure that these statewide recruitment efforts are increasing the number and variety of host agencies.

Section 8. Coordination with Other Program, Initiatives and Entities.

A. Coordination with State's Title I WIA Activities.

MDES is the agency that oversees WIA and the OGM staff are liaisons to the LWIAs and track the use of WIA funding. The WIA in Mississippi and the LWIAs are important partners to SCSEP. The SCSEP Managers rely on MDES and the WIAs for labor market information, training, and job search assistance. SCSEP participants register with the WIN Job Centers (One-Stop Centers) to research the available jobs in their area and jobs of interest to them. Participant training plans are based on the employment opportunities for which they are interested. Employment specific training is usually coordinated through the WIA course offerings.

Coordination with Title I WIA is further enhanced through their participation as a host agency. All grantees in the state place participants in local WIN Job Centers as a host agency. Placing participants in the WIN Job Centers serves many purposes such as:

- having a senior on site provides a more comfortable setting, thereby attracting other seniors;
- provides easy access to the participant for training offered at or through the WIN Job Center;
- provides an opportunity for the older worker to network with potential businesses and locate unsubsidized employment;
- provides an opportunity for the older work to recruit eligible individuals into the SCSEP program; and,
- provides an opportunity to research jobs regularly.

B. Activities Carried out Under Other Titles of the Older Americans Act.

i. Transportation.

Transportation is offered to older adults as an option to assist in continuing their independence. SCSEP participants that cannot drive may take advantage of local Area Agency on Aging transportation services. The state and National Grantees target transportation providers with a goal of benefiting SCSEP participants interested in training – with the transportation providers acting in a host agency capacity.

ii. Nutrition.

The Nutrition Program serves a dual purpose; it provides a well-balanced meal for SCSEP participants and the congregate meal sites serve as host agencies that train participants. Training at the Nutrition Program congregate meal sites offers skills training in food handling and preparation, management skills, and recreation

development. SCSEP Managers' goals are to continue partnering with the Nutrition Program congregate meal sites as host agency sites.

iii. Aging and Disability Resource Center.

The state and National Grantees plan to partner with the Aging and Disability Resource Center (ADRC), an online database of resources. The Aging and Disability Resource Center Program (ADRC), a collaborative effort of AoA and the Centers for Medicare & Medicaid Services (CMS), is designed to streamline access to long-term care. The ADRC program provides states with an opportunity to effectively integrate the full range of long-term supports and services into a single, coordinated system. The ADRC provides a single entry point for resources that can assist SCSEP participants to meet their personal and family needs. Additionally, the ADRC will identify eligible participants for SCSEP.

iv. Adult Day Care.

The Adult Day Care program is beneficial for the SCSEP participants that are also caregivers. The Adult Day Care program allows participants to continue training at host agencies with the reassurance that care is provided for their family member. The state and National Grantees also benefit from the Adult Day Care Program in a host agency capacity. Certified Nursing Assistants (CNA) are needed in Adult Day Care centers; CNA Training is an opportunity for those interested in furthering their careers.

v. Family Caregiver Support Program.

The Family Caregiver Support Program provides information about services, assistance in gaining access to services, counseling, respite care, and supplemental services to complement the care provided by the caregivers. The program can support the needs of SCSEP participants that are caregivers needing to be trained for unsubsidized employment.

C. Collaboration with Other Public and Private Entities and Programs that Provide Services to Older Americans.

i. Community Based Organizations

The state subgrants SCSEP to the ten AAAs in the state; the AAAs have a direct contractual relationship with community based organizations as service providers. Local community action agencies work closely with the state grantee to collaborate on the SCSEP.

ii. Transportation Programs.

Transportation providers are generally non-profit organizations that partner with Area Agencies on Aging. The rural nature of the state is compounded by the lack of an entity with mandated responsibility for providing transportation assistance to citizens in need. To combat transportation problems:

- the Mississippi Department of Transportation is actively involved in leading the United We Ride campaign in the state;
- the AAAs' Planning and Development Districts either sponsor or closely partner with the Regional Transportation Councils.

D. Collaboration with Other Partners.

i. State Vocational Rehabilitation.

The Mississippi Department of Rehabilitation Services Office of Vocational Rehabilitation (VR), like SCSEP, is a required partner in the Workforce Investment Act. SCSEP and Vocational Rehabilitation will collaborate with the WIN Job Centers for employment assistance for individuals who are aging and have disabilities through training modules and make and receive referrals as appropriate for needed services.

ii. Adult Education and Literacy Providers.

SCSEP participants complete an initial assessment upon entrance into the program to determine their employment plan. For participants that are interested in completing their General Equivalency Diploma (GED), SCSEP partners with the Adult Basic Education program administered by the State Community College Board. The Adult Basic Education program is designed to offer opportunities to enhance the skills and abilities of individuals preparing for the workforce. SCSEP participants are encouraged to prepare themselves in the areas of math, reading, writing, communication, and computer skills to become employment ready. The Adult Education program provides assistance in developing these skills based on the individual's skill level and learning capacity.

The Adult Basic Education program is available statewide through community colleges, public schools, and other resources. SCSEP participants can test at any of the 28 GED testing sites across the state. A list of the locations and contact information for the sites is included as Appendix D.

iii. Education and Training Providers.

The SCSEP program collaborates with the WIN System to offer SCSEP participants access to training. Many WIN Job Centers offer free computer training classes on-site that can be taken by SCSEP participants. The WIN Job Centers also offer WIA-funded training using Individual Training Accounts (ITAs) through the state's Eligible Training Provider System. Available ITA courses include, but are not limited to:

- Accounting;
- Administrative Services;
- Animal Husbandry;
- Auto Mechanics;
- Banking and Finance;
- Building Maintenance;
- Clerical;
- Computer;
- Data Word Processing;
- Forestry;

- Health Services;
- Industrial;
- Landscaping;
- Manicuring;
- Medical Coding;
- Pharmacy Tech;
- Retail Sales;
- Teacher Assistant; and,
- Welding.

E. Collaboration with Other Labor Market and Job Training Initiatives.

MDES is the State Grantee for SCSEP and developed the 5-Year SCSEP State Plan. MDES is also the designated state workforce agency, and as such, provided Governor Phil Bryant's fiveyear Integrated Workforce Plan to the Department of Labor for WIA, Wagner-Peyser, and other DOL funded workforce programs. The integrated plan is centered on an effective and efficient state workforce development system that meets the demands of Mississippi's businesses and job seekers by creating a *Work-Ready Mississippi*. This system will integrate state and local resources to create a seamless system to serve the business community and the individuals who use the system. The SCSEP plan will coordinate with, support, and benefit from the Integrated Workforce Plan and the Governor's workforce initiatives.

As a demonstration of his commitment to transform the system, Governor Bryant directed a commission of workforce and education partner agencies to develop a statewide plan that establishes a more coordinated and accountable workforce development system with greater emphasis on training, increasing job skills, and certifications. The Governor has also created a statewide economic development plan, "Mississippi Works," that will be aligned with the redesigned workforce development system. This will be an industry-focused, demand-driven workforce development system.

Governor Phil Bryant's economic priorities for Mississippi over the next four years will guide the strategic and operational workforce planning for state agencies. The priorities include providing an attractive economic climate for current and emerging industries that foster economic opportunity, job creation, capital investment and infrastructure development by developing a well-trained, educated, and productive workforce. The initial emphasis will be placed on two growth sectors, Health Care and Energy, which were the focus of important pieces of legislation passed in the 2012 Legislative Session. Of equal importance is the retention and expansion of existing industries such as advanced manufacturing, including automotive, shipbuilding, and aerospace; tourism; and defense and homeland security.

Mississippi passed the Mississippi Health Care Industry Zone Act which expands the health care industry. This Bill advocates centralizing health care and encouraging health care-related businesses to create high-paying jobs and to locate within qualified Health Care Zones. Businesses that create jobs in the research, development, manufacturing or processing of pharmaceuticals, biologics, biotechnology, medical supplies and medical equipment, diagnostic imaging and other shared services would be eligible for incentives.

As Mississippi's population ages, the need for quality, accessible medical care will increase. This increase in need for medical care will require an increase in the number of healthcare jobs, as evidenced by the national growth in this sector of 21% between 2001 and 2010. Mississippi jobs in healthcare pay 40% more than the statewide average. This is an area in which older Mississippians can also be placed in unsubsidized employment after SCSEP job training.

At the heart of Mississippi's economy are our existing business and industries. Developing a workforce for the growth and sustainability of Mississippi businesses large and small - from tourism on the Mississippi Blues Trail to the high tech and advanced manufacturing of military drones - must remain a priority. The vision is simple: to help our state attract, keep, and grow businesses that create good jobs.

The Governor understands that Mississippi's economic growth is dependent on a comprehensive statewide workforce system that integrates education, industry, employment and economic development into a unified enterprise with a shared vision and common goal. This system will be employer-focused and demand-driven. The growth of high wage employment is dependent upon Mississippi having a trained workforce, a continued supply of skilled Mississippians who are ready, willing and able to fill jobs. Mississippi has identified five keys to meet the demands of a high-quality workforce:

- 1. A *high quality education* for all citizens is a key tenet of competitiveness that makes Mississippi an attractive place to create, locate and grow a business;
- 2. High wage jobs must be filled by *highly skilled workers* possessing the appropriate skills to do the job and further business growth. Unfilled job positions are wasted opportunities in the short and long term causing employers to look outside Mississippi for talent;

- 3. An *information system that supports data-driven planning and decision making* for state and local workforce stakeholders;
- 4. An increase in *post-secondary credentials and certifications* that help jobseekers access the high-skill, high-growth jobs of the future; and
- 5. A *pipeline for workforce development* must be advanced through *strategic partnerships* with a common vision among K-12, community colleges, universities, state agencies and other stakeholders devoted to workforce training and retraining.

Governor Phil Bryant envisions a business friendly climate with a skilled and qualified workforce that positions Mississippi as a leader for economic growth in the global economy.

i. Leveraging Resources from Key Partners to Support SCSEP.

Area Agencies on Aging work with community colleges to provide training to SCSEP participants at a reduced cost; many provide tuition waivers for SCSEP participants. Community colleges are an integral component of the Workforce Investment Act programs offered through the WIN Job Centers. SCSEP participants are encouraged to dual enroll with the WIN Job Centers for job search assistance and training classes. (See Appendix E, State Community and Junior Colleges.)

Section 9. Avoidance of Disruptions in Services.

The state and National Grantees are dedicated to the avoidance of disruptions in the service to SCSEP participants. Mississippi's state and National SCSEP Grantees will take the recommendation of the USDOL that when there is over-enrollment, for any reason, there will be a gradual shift that encourages current participants to move into unsubsidized employment to make positions available for eligible individuals in the areas that are underserved. Grantees understand that participants are not entitled to remain in a subsidized community service assignment indefinitely, and will adhere to the time limits on a SCSEP community service assignment as detailed in the Older Americans Act.

SCSEP standards define the program requirements to which AAA state grantees must adhere. Issued in March 2006, the standards address Designation of Service, slot movement, and time in training assignment.

Section 10. Improvement of SCSEP Services.

A. Long-Term Strategy to Improve SCSEP Services.

Since the Mississippi Department of Employment Security (MDES) was designated as the State Grantee as of July 1, 2012, coordination with other workforce programs in the state should

increase greatly. The division of MDES that has direct oversight of the SCSEP also provides direct fiscal and programmatic support to the state's four Local Workforce Investment Areas. The Office of Grant Management (OGM) has served in this liaison capacity since the inception of WIA. OGM will work with the LWIAs to involve the National Grantees and the state's AAAs in Local Workforce Investment Board meetings to a greater degree. Coordination will include providing program information as speakers on the agendas, invitation as guests, and consideration for board membership when vacancies occur.

OGM will also work to incorporate a learning track for the SCSEP in the state's annual workforce conference. This will provide an opportunity for the state and National Grantees to provide training for the Job Center staff, AAA directors and staff, subcontractors, and Host Agencies. We believe that the coordination and cross program exposure from such meetings will provide information on the program and define methods to work closer with the WIA systems.

B. Long-Term Strategy for Serving Minorities.

The state's long-term strategy for serving minorities will begin with an analysis of the latest SCSEP Minority Reports, as they are published, to identify trends or problem issues in our service delivery to various demographic groups. MDES will coordinate with the National Grantees to discuss the findings of the latest SCSEP Minority Reports to address the issues noted for Mississippi. We will then develop and implement strategies to correct those issues that are found.

It is noted in the 2010 Minority Report that for one grantee, Hispanic participants earn significantly less in unsubsidized employment than do non-Hispanic participants. We must determine the cause of that disparity and if there are strategies that can alleviate it. For instance, are there best practices of the other grantees that can help that grantee correct that disparity? The current report also shows that SCSEP in Mississippi is over-serving minorities in proportion to the population distribution. Again, we must determine the cause and decide if there are strategies that can alleviate or correct the issue.

The initial discussion, strategic actions, and any subsequent follow-up will be based on the PY 2010 Minority Report. Future Program Year Minority Reports will indicate whether corrective action strategies that we implemented were effective and will direct that year's discussion among the grantees to define new strategies that will address any new issues.

C. Future Changes to the Design of the Program.

The state grantee will follow the following timeline to review the program service delivery and performance by the current subgrantees and evaluate whether there is a need to implement new criteria for determining subgrantees.

ii. Program Year 2012.

Program Year 2012 will be a strategic planning and transition year; the state will subgrant authorized positions to the existing ten Area Agencies on Aging. Beginning with Calendar Year 2012, the state grantee will provide extensive training to the AAAs and other staff to improve performance in line with the USDOL negotiated measures. MDES will use webinars, conference calls, and meetings to disseminate information on operating the program in compliance with regulations and guidelines.

The state will develop a **State Policy on Performance** based on the PY11 final performance as a benchmark to which we can compare future results. This policy will include these benchmarks and provide for sanctions and corrective action plans.

iii. Program Year 2013.

MDES will continue to subgrant SCSEP authorized positions to the Area Agencies on Aging headquartered in the WIAs in PY13. The state grantee will continue the training begun in CY13 and will conduct analysis of past performance and spending patterns to evaluate the effect of the prior year's training. This evaluation will allow MDES to make decisions as to whether there is a more efficient and effective way to run the State program.

iv. Program Year 2014.

Based on the State Policy on Performance and the prior year's evaluation, the state grantee may develop a plan to assist Area Agencies on Aging that are chronically underperforming through technical assistance, corrective action plans, or sanctions. We will also work to align Area Agencies on Aging more closely to the LWIAs, and may reassign funding or slots to achieve greater coordination and economy of scale. The LWIAs are the leaders in workforce training development and SCSEP is a workforce development program for seniors. Alignment of SCSEP with the Workforce Investment Area staff would create a connection between aging and workforce development, with the goal of improving SCSEP performance.

v. Program Year 2015.

MDES will evaluate results from PY14 to determine the success of technical assistance, corrective action plans, or sanctions. The state grantee and the USDOL will work together to evaluate the subgrantees in the state and, if proven necessary, may condense subgrants to achieve program's objectives. Condensing subgrants and subgranting SCSEP to Area Agencies on Aging who perform at or above the negotiated standards increases the amount of administrative dollars available to run the program effectively. Additionally, subgranting with fewer entities will increase the effectiveness of communication between the state grantee and the subgrant program managers.

The ultimate goal is to improve the program to better serve low income persons age 55 and older. SCSEP will be positioned to lead economic development for seniors through close partnerships with the Chambers of Commerce, WIBs, and the economic development agencies.

D. Planned Changes in the Utilization of SCSEP Grantees and Program Operators.

i. Increased Frequency of Formal Collaboration Activities Among SCSEP Grantees.

The state grantee will conduct trainings multiple times a year, as previously discussed. The state is dedicated to increasing the number of collaborative activities and efforts in the state regarding the benefit of older workers.

ii. Development of Criteria for Selection of Sub-Recipients.

The state grantee, in collaboration with the USDOL, will develop more stringent criteria for the selection of sub-recipients. Subgrantees will be selected based on their ability to run SCSEP effectively, measured by performance measure results. The program is designed to develop economic self-sufficiency and promote useful opportunities in community service activities to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors. A performance driven selection process for subgranting SCSEP will ensure the program meets its performance measures.

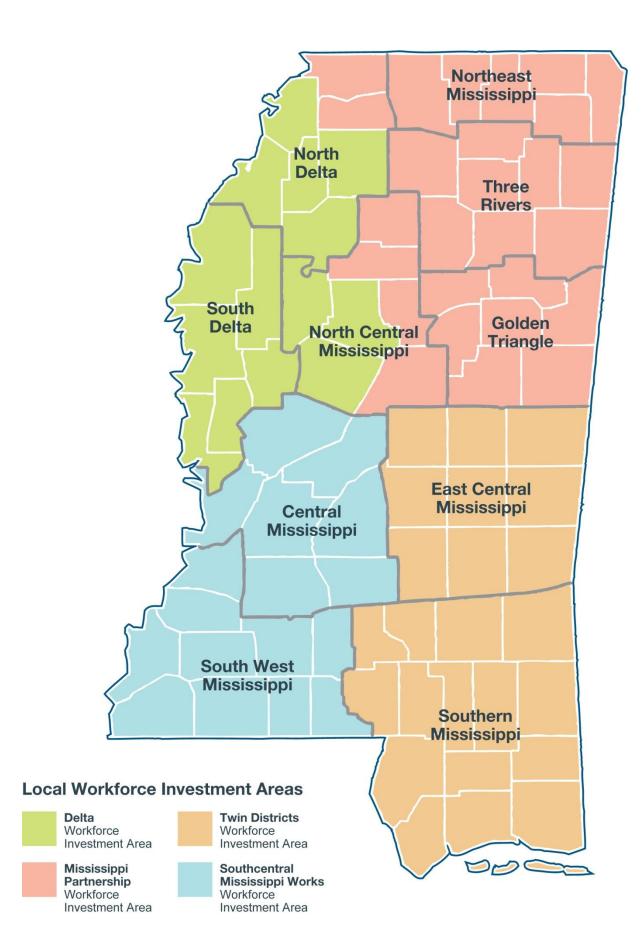
iii. Opportunities to Share Best Practices Statewide.

The state grantee will work with National Grantees to share best practices through regular contact including the annual Equitable Distribution Meeting. Working together statewide will ensure that SCSEP is serving the eligible and the target population effectively.

Appendix A:

Map of Mississippi Planning & Development Areas

Overlaid on Map of Local Workforce Investment Areas



Appendix B:

Mississippi Chamber of Commerce Directory

Mississippi Chamber of Commerce Directory

For demographics, business and commerce, the MS. Chamber of Commerce Directory provides links to all of the chambers of commerce in Mississippi.

Mississippi State Chamber of Commerce Aberdeen, Mississippi Chamber of Commerce Amory, Mississippi Chamber of Commerce Baldwyn, Mississippi Chamber of Commerce Batesville, Mississippi Chamber of Commerce Bay Saint Louis, Mississippi Chamber of Commerce Belzoni, Mississippi Chamber of Commerce Biloxi, Mississippi Chamber of Commerce Booneville, Mississippi Chamber of Commerce Brandon, Mississippi Chamber of Commerce Brookhaven, Mississippi Chamber of Commerce Bruce, Mississippi Chamber of Commerce Calhoun City, Mississippi Chamber of Commerce Canton, Mississippi Chamber of Commerce Carthage, Mississippi Chamber of Commerce Clarksdale, Mississippi Chamber of Commerce Cleveland, Mississippi Chamber of Commerce Clinton, Mississippi Chamber of Commerce Collins, Mississippi Chamber of Commerce Columbia, Mississippi Chamber of Commerce Columbus, Mississippi Chamber of Commerce Corinth, Mississippi Chamber of Commerce Crystal Springs, Mississippi Chamber of Commerce D'Iberville, Mississippi Chamber of Commerce DeKalb, Mississippi Chamber of Commerce Drew, Mississippi Chamber of Commerce Flora, Mississippi Chamber of Commerce Forest, Mississippi Chamber of Commerce Fulton, Mississippi Chamber of Commerce

Greenville, Mississippi Chamber of Commerce Greenwood, Mississippi Chamber of Commerce Grenada, Mississippi Chamber of Commerce Gulfport, Mississippi Chamber of Commerce Hattiesburg, Mississippi Chamber of Commerce Hazlehurst, Mississippi Chamber of Commerce Hernando, Mississippi Chamber of Commerce Holly Springs, Mississippi Chamber of Commerce Horn Lake, Mississippi Chamber of Commerce Houston, Mississippi Chamber of Commerce Indianola, Mississippi Chamber of Commerce Jackson, Mississippi Chamber of Commerce Kosciusko, Mississippi Chamber of Commerce Laurel, Mississippi Chamber of Commerce Leland, Mississippi Chamber of Commerce Lexington, Mississippi Chamber of commerce Long Beach, Mississippi Chamber of Commerce Louisville, Mississippi Chamber of Commerce Lyman, Mississippi Chamber of Commerce Macon, Mississippi Chamber of Commerce Madison, Mississippi Chamber of Commerce Magee, Mississippi Chamber of Commerce Magnolia, Mississippi Chamber of Commerce McComb, Mississippi Chamber of Commerce Mendenhall, Mississippi Chamber of Commerce Meridian, Mississippi Chamber of Commerce Monticello, Mississippi Chamber of Commerce Moorhead, Mississippi Chamber of Commerce Morton, Mississippi Chamber of Commerce Natchez, Mississippi Chamber of Commerce New Albany, Mississippi Chamber of Commerce Newton, Mississippi Chamber of Commerce Ocean Springs, Mississippi Chamber of Commerce Okolona, Mississippi Chamber of Commerce Olive Branch, Mississippi Chamber of Commerce Orange Grove, Mississippi Chamber of Commerce Oxford, Mississippi Chamber of Commerce Pascagoula, Mississippi Chamber of Commerce Pass Christian, Mississippi Chamber of Commerce Pearl, Mississippi Chamber of Commerce Petal Mississippi Chamber of Commerce Philadelphia, Mississippi Chamber of Commerce Picayune, Mississippi Chamber of Commerce Pontotoc, Mississippi Chamber of Commerce Port Gibson, Mississippi Chamber of Commerce Prentiss, Mississippi Chamber of Commerce Purvis, Mississippi Chamber of Commerce Quitman, Mississippi Chamber of Commerce Richland, Mississippi Chamber of Commerce Ridgeland, Mississippi Chamber of Commerce Ruleville, Mississippi Chamber of Commerce Sardis, Mississippi Chamber of Commerce Senatobia, Mississippi Chamber of Commerce Southaven, Mississippi Chamber of Commerce Starkville, Mississippi Chamber of Commerce Tunica, Mississippi Chamber of Commerce Tupelo, Mississippi Chamber of Commerce Tylertown, Mississippi Chamber of Commerce Union, Mississippi Chamber of Commerce Verona, Mississippi Chamber of Commerce Vicksburg, Mississippi Chamber of Commerce Water Valley, Mississippi Chamber of Commerce Waynesboro, Mississippi Chamber of Commerce Yazoo City, Mississippi Chamber of Commerce

Appendix C:

Program Year 2012 Equitable Distribution List by National and State Grantee with Counties

| PDD / AAA | County | PY 12 Natl Grantee | PY12 Nat'l Award | PY12 State Grantee Slots |
|--------------|-------------|-----------------------|---------------------|-----------------------------|
| Central N | IS PDD | | | |
| CMPDD | Copiah | SSA | 6 | 0 |
| CMPDD | Hinds | SSA | 34 | 5 |
| CMPDD | Madison | NCBA | 10 | 0 |
| CMPDD | Rankin | SSA | 10 | 3 |
| CMPDD | Simpson | SSA | 7 | 0 |
| CMPDD | Warren | SSA | 10 | 0 |
| CMPDD | Yazoo | NCBA | 7 | 0 |
| | | | 84 | 8 |
| | | | | |
| East Cent | ral PDD | | | |
| ECPDD | Clarke | SSA | 5 | 0 |
| ECPDD | Jasper | SSA | 6 | 0 |
| ECPDD | Kemper | SSA | 4 | 0 |
| ECPDD | Lauderdale | SSA | 11 | 3 |
| ECPDD | Leake | NCBA | 5 | 0 |
| ECPDD | Neshoba | SSA | 6 | 0 |
| ECPDD | Newton | No National | 0 | 4 |
| ECPDD | Scott | SSA | 6 | 0 |
| ECPDD | Smith | SSA | 3 | 0 |
| | | | 46 | 7 |
| Calden T | | | | |
| | riangle PDD | | 2 | 0 |
| GTPDD | Choctaw | EW | 2 | 0 |
| GTPDD | Clay | EW | 6 | 0 |
| GTPDD | Lowndes | No National | 0 | 10 |
| GTPDD | Noxubee | EW | 4 | 0 |
| GTPDD | Oktibbeha | EW | 5 | 0 |
| GTPDD | Webster | EW | 3 | 0 |
| GTPDD | Winston | EW | 5 | 0 |
| | | | 25 | 10 |
| North Ce | ntral PDD | | | |
| NCPDD | Attala | EW | 6 | 0 |
| NCPDD | Carroll | EW | 4 | 0 |
| NCPDD | Grenada | No National | 0 | 5 |
| NCPDD | Holmes | NCBA | 7 | 0 |
| NCPDD | Leflore | EW | , 10 | 0 |
| NCPDD | Montgomery | EW | 3 | 0 |
| NCPDD | Yalobusha | EW | 3 | 0 |
| | | | 33 | 5 |
| | | | | |

| PDD / AAA | County | PY 12 Natl Grantee | PY12 Nat'l Award | PY12 State Grantee Slots |
|----------------|-------------------|-----------------------|---------------------|-----------------------------|
| North De | lta PDD | | | |
| NDPDD | Coahoma | NCBA | 7 | 0 |
| NDPDD | DeSoto | NCBA | 6 | 5 |
| NDPDD | Panola | EW | 7 | 0 |
| NDPDD | Quitman | NCBA | , 3 | 0 |
| NDPDD | Tallahatchie | No National | 0 | 4 |
| NDPDD | Tate | NCBA | 5 | 0 |
| NDPDD | Tunica | NCBA | 2 | 0 |
| | | | 30 | 9 |
| | | | | <u> </u> |
| North Eas | st MS PDD | | | |
| NEPDD | Alcorn | No National | 0 | 9 |
| NEPDD | Benton | EW | 2 | 0 |
| NEPDD | Marshall | EW | 7 | 0 |
| NEPDD | Prentiss | EW | 7 | 0 |
| NEPDD | Tippah | No National | 0 | 6 |
| NEPDD | Tishomingo | EW | 5 | 0 |
| | | | 21 | 15 |
| | | | | |
| South De | lta PDD | | | |
| SDPDD | Bolivar | NCBA | 10 | 0 |
| SDPDD | Humphreys | NCBA | 3 | 0 |
| SDPDD | Issaquena | No National | 0 | 0 |
| SDPDD | Sharkey | NCBA | 1 | 0 |
| SDPDD | Sunflower | NCBA | 5 | 3 |
| SDPDD | Washington | NCBA | 9 | 5 |
| | | | 28 | 8 |
| a | | | | |
| Southern | | | 0 | - |
| SMPDD | Covington | No National | 0 | 5 |
| SMPDD | Forrest | SSA | 8 | 4 |
| SMPDD | George | SSA | 3 | 0 |
| SMPDD SMPDD | Greene Hancock | SSA SSA | 5 | 0 |
| SMPDD | Harrison | SSA | , 19 | 0 4 |
| SMPDD | Jackson | SSA | 19 | 4 |
| SMPDD | Jefferson Davis | No National | 0 | 3 |
| SMPDD | | SSA | 11 | 3 |
| | Jones | SSA | 7 | - |
| SMPDD SMPDD | Lamar Marion | SSA | 9 | 0 0 |
| SMPDD | Pearl River | SSA | 9 7 | 5 |
| SMPDD | Perry | SSA | 3 | 5 0 |
| SMPDD | Stone | SSA | 2 | 0 |
| SMPDD | Wayne | SSA | 7 | 0 |
| | wayiic | <u> </u> | 103 | 25 |
| | | | 103 | 25 |

| PDD / AAA | County | PY 12 Natl Grantee | PY12 Nat'l Award | PY12 State Grantee Slots |
|--------------|------------------|-----------------------|---------------------|-----------------------------|
| | | - | | |
| | est MS PDD | | | |
| SWPDD | Adams | SSA | 6 | 3 |
| SWPDD | Amite | SSA | 4 | 0 |
| SWPDD | Claiborne | SSA | 3 | 0 |
| SWPDD | Franklin | SSA | 2 | 0 |
| SWPDD | Jefferson | SSA | 3 | 0 |
| SWPDD | Lawrence | SSA | 3 | 0 |
| SWPDD | Lincoln | SSA | 6 | 0 |
| SWPDD | Pike | SSA | 9 | 0 |
| SWPDD | Walthall | SSA | 4 | 0 |
| SWPDD | Wilkinson | SSA | 2 | 0 |
| | | | 42 | 3 |
| | | | | |
| Three Riv | ers PDD | | | |
| TRPDD | Calhoun | EW | 6 | 0 |
| TRPDD | Chickasaw | EW | 4 | 0 |
| TRPDD | Itawamba | EW | 5 | 0 |
| TRPDD | Lafayette | EW | 5 | 0 |
| TRPDD | Lee | No National | 0 | 11 |
| TRPDD | Monroe | EW | 9 | 0 |
| TRPDD | Pontotoc | No National | 0 | 6 |
| TRPDD | Union | No National | 0 | 6 |
| | | | 29 | 23 |
| | Mississippi Tota | al | 441 | 113 |

Appendix D:

ABE and GED Sites in Mississippi

Community and Junior College Adult Basic Education Directors

Coahoma Community College

Ms. Pariscene Wilson 510 Sunbelt Drive Clarksdale, MS 38614 Phone: (662) 621-4307 Fax: (662) 621-4305 E-mail: <u>koaloil@yahoo.com</u>

East Central Community College

Mr. Ryan Clarke P.O. Box 792 Decatur, MS 39327 Phone: (601) 635-2111 x 279 Fax: (601) 635-4011 E-mail: <u>rclarke@eccc.edu</u>

Hinds Community College

Ms. Betty Gibson P.O. Box 1100 Raymond, MS 39154 Phone: (601) 857-3913 Fax: (601) 857-3919 E-mail: <u>Betty.Gibson@hindscc.edu</u>

Itawamba Community College

Ms. Jan West 3200 Adams Farm Road Belden, MS 38826 Phone: (662) 620-5247 Fax: (662) 620-5244 E-mail: jhwest@iccms.edu

Meridian Community College

Ms. Jennifer Whitlock 910 Highway 19 North Meridian, MS 39307 Phone: (601) 484-8798 Fax: (601) 484-8703 E-mail: <u>jwhitloc@meridiancc.edu</u>

Mississippi Gulf Coast Community College

Ms. Rebecca Layton 10298 Express Drive Gulfport, MS 39503 Phone: (228) 897-4371 Fax: (228) 897-4375 E-mail: <u>rebecca.layton@mgccc.edu</u>

Northwest Mississippi Community College

Mr. Guy Purdy P.O. Box 7048 4975 Hwy. 51 North Senatobia, MS 38668-7048 Phone: (662) 562-3401 Fax: (662) 562-3951 email: <u>gpurdy@northwestms.edu</u>

Copiah-Lincoln Community College

Ms. Karen Gaudet P.O. Box 649 Wesson, MS 39191-0649 Phone (601) 643-8651 Fax: (601) 643-8216 E-mail: <u>karen.gaudet@colin.edu</u>

East Mississippi Community College

Mr. James Bearden 8731 South Frontage Road Mayhew, MS 39753 Phone: (662) 243-2627 , (662) 243-1981 Fax: (662) 243-1931 E-mail:jbearden@emcc.edu

Holmes Community College

Ms. Nancy Spellman 254 Hwy. 12 West Kosciusko, MS 39090 Phone: (662) 290-0808 Fax: (662) 290-0810 E-mail: <u>nspellman@holmescc.edu</u>

Jones County Junior College

Ms. Jennifer Griffith 900 South Court Street Ellisville, MS 39437 Phone: (601) 477-4187 Fax: (601) 477-4166 E-mail: Jennifer.griffith@jcjc.edu

Mississippi Delta Community College

Ms. Teresa Smith P.O. Box 668 Hwy. 3 South Moorhead, MS 38761-0668 Phone: (662) 246-6524 Fax: (662) 246-6350 E-mail: tsmith@msdelta.edu

Northeast Mississippi Community College

Ms. Pam Meeks Holliday Hall, 316, Cunningham Boulevard Booneville, MS 38829 Phone: (662) 720-7259 Fax: (662) 720-7464 E-mail: <u>pmeeks@nemcc.edu</u>

Pearl River Community College

Mr. Barry Upton 5448 U.S. Hwy 49 S. Hattiesburg, MS 39401 Phone: (601) 554-5527 Fax: (601) 554-5550 E-mail: <u>bupton@prcc.edu</u> Southwest Mississippi Community College

Ms. Carolyn Williams 2000 College Drive Summit, MS 39666 Phone: (601) 276-3846 Fax: (601) 276-3883 E-mail: <u>wmsc@smcc.edu</u>

INSTITUTIONAL ORGANIZATION

Central Mississippi Correctional Facility

Mr. Donald Pendergrast P.O. Box 88550 3794 Hwy. 468 Pearl, MS 39288-8550 Phone: (601) 932-2880 x 6344 Fax: 932-2880 Ext 6346 E-mail: <u>dpendergrast@mdoc.state.ms.us</u> **MS Department of Corrections**

Pre-Release Program Ms. Caroline Banyard P.O. Box 219 Parchman, MS 38738-0219 Phone: (662) 745-6611 x 3002 Fax: (662) 745-6611 Ext. 3137 E-mail: cbanyard@mdoc.state.ms.us

COMMUNITY BASED ORGANIZATION

Greater Columbus Learning Center

Mr. Darren Jordan Greater Columbus Learning Center 612 Military Road Columbus, MS 39701 Phone:(662) 329-7691 Fax: (662) 329-8528 E-mail: djordan@gclc88.org

UNIVERSITY

Jackson State Continuing Education/Learning Center

Ms. Cleo Porter 1324 Hattiesburg Street Jackson, MS 39209 Phone: (601) 979-2037 Fax: (601) 979-4318 Email: <u>cleopatric.porter@jsu.edu</u>

PUBLIC SCHOOLS

GRENADA SCHOOL DISTRICT

Ms. Cindy Heimbach Grenada School District 423 S. Line Street Grenada, MS 38901 Phone: (662) 227-6101 Fax: (662) 226-7462 E-mail: <u>cindyheimbach@msn.com</u>

HATTIESBURG SEPARATE SCHOOLS

Dr. Carroll Russell 516 Forrest Street Hattiesburg, MS 39403 Phone: (601) 582-5064 Fax: (601) 582-6667 E-mail: cdrussell@hpsd.k12.ms.us

JACKSON PUBLIC SCHOOLS

Mr. Isaac Norwood 1224 Eminence Row Jackson, MS 39213 Phone: (601) 987-3695 Fax: (601) 987-4952 E-mail: Inorwood@jackson.k2.ms.us

JONES COUNTY SCHOOLS

Mr. Gerald Henderson 923 B. Sawmill Road Laurel, MS 39440 Phone: (601) 649-4141 Fax: (601) 649-4150 E-mail: gwhenderson@jones.k12.ms.us

McCOMB SEPARATE SCHOOLS

Mr. Alvin Hogan McComb Public Schools 411 A. St. Augustine Street McComb, MS 39468 Phone: (601) 684-4306 Fax: (601) 276-2820 E-mail: <u>summitlearningcenter@yahoo.com</u>

PASCAGOULA SEPARATE SCHOOLS

Mr. Harold Baxter 1716 Tucker Ave. Pascagoula, MS 39567 Phone: (228) 938-6587 Fax: (228) 938-6445 E-mail: <u>hbaxter@psd.k12.ms.us</u>

PICAYUNE SCHOOL DISTRICT

Ms. Deborah Ferguson 600 Goodyear Boulevard Picayune, MS 39466 Phone: (601) 798-7601 FAX: (601) 799-4711 E-mail: <u>dferguson@pcu.k12.ms.us</u>

RANKIN COUNTY SCHOOLS

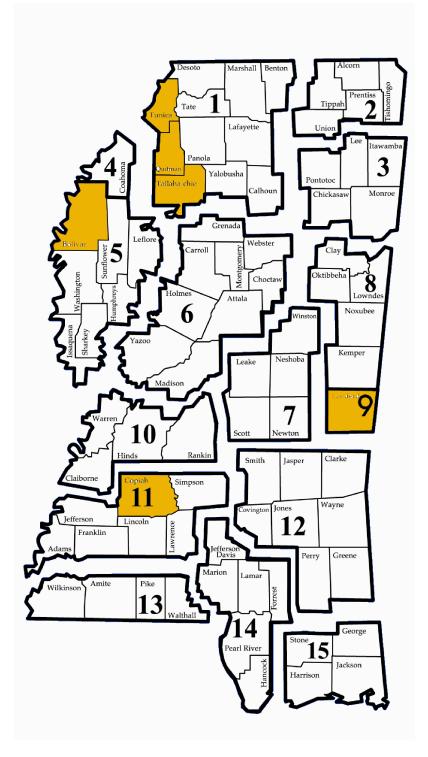
Ms. Jean King 135 1/2 South College Street Brandon, MS 39042 Phone: (601) 825-5040 Fax: (601) 825-5283 Email: jking@rcsd.ms

STARKVILLE PUBLIC SCHOOLS

Dr. Joan Butler 01 Greensboro St. Starkville, MS 39759 Phone: (662) 615-0033 Fax: (662) 324-5011 E-mail: jbutler@starkville.k12.ms.us Appendix E:

Map of Mississippi Community & Junior College Districts

COMMUNITY AND JUNIOR COLLEGE DISTRICTS



- 1. Northwest Mississippi Community College
- 2. Northeast Mississippi Community College
- 3. Itawamba Community College
- 4. Coahoma Community College
- 5. Mississippi Delta Community College
- 6. Holmes Community College
- 7. East Central Community College
- 8. East Mississippi Community College
- 9. Meridian Community College
- 10. Hinds Community College
- 11. Copiah -Lincoln Community College
- 12. Jones County Junior College
- 13. Southwest Mississippi Community College
- 14. Pearl River Community College
- 15. Mississippi Gulf Coast Community College

*Shaded counties support two districts.

- Quitman County supports Districts 1 and 4
- Tunica County supports Districts 1 and 4.
 Tallahatchie County supports Districts 1
- Tallahatchie County supports Districts and 4.
- Bolivar County supports Districts 4 and 5
- Lauderdale County supports Districts 8 and

Governor's Designation

for the

Mississippi

Senior Community Service Employment Program

Program Years 2012 - 2015

STATE OF MISSISSIPPI

Office of the Governor



EXECUTIVE ORDER NO. 1294

WHEREAS, the State of Mississippi has previously assigned the administration of the Senior Community Service Employment Program (SCSEP), to the Mississippi Department of Human Services; and

WHEREAS, SCSEP is a community service work based training program for older workers that provides subsidized, service based training for low income persons fifty-five (55) years of age or older who are unemployed and have poor employment prospects; and

WHEREAS, the goals and intentions of the SCSEP are more aligned with the goals of the workforce programs currently administered by the Mississippi Department of Employment Security (MDES).

NOW THEREFORE, I, Phil Bryant, Governor of the State of Mississippi, pursuant to the authority vested in me by the Constitution and Laws of this State, do hereby rescind the authority previously conferred upon the Mississippi Department of Human Services to act as administrative agency for the SCSEP, effective June 30, 2012, and designate the Mississippi Department of Employment Security as the agency to administer the SCSEP. Effective July 1, 2012, MDES is to assume the responsibility and authority for the operation and oversight of all program activities.



IN WITNESS WHEREOF, I have hereunto set my hand and caused the Great Seal of the State of Mississippi to be affixed.

DONE at the Capitol, in the City of Jackson, this the 15th day June, in the year of our Lord two thousand and twelve, and of the two hundred and thirty-<u>six</u>th year of the United States of America.

PHIL BRYANT GOVERNOR

BY THE GOVERNOR C. D. D. H. Hoseman, J. C. DELBERT HOSEMANN, JR. SECRETARY OF STATE 

March 26, 2012

Mr. F. Clarke Holmes, Chief Executive Officer Central MS Planning and Development District Post Office Box 4935 Jackson, Mississippi 39296

Dear Mr. Holmes:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

MDES provides an array of employment services though the Workforce Investment Network (WIN) Job Centers located throughout the state. The WIN Job Centers provide convenient, onestop employment and training services to increase employment by serving employers and job seekers. As the Executive Directors of the two agencies, we feel strongly that the SCSEP will greatly benefit from the expertise provided by MDES staff and the 55 WIN Job Centers.

MDHS will work with MDES throughout the transfer of the SCSEP grant to ensure a seamless transition for subgrantees and SCSEP participants. Additional information may be obtained by contacting Yolanda Boone in the MDES, Office of Grant Management at 601-321-6050 or by email at <u>yboone@mdes.ms.gov</u>.

Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Mr. Bill Richardson, Executive Director East Central Planning and Development District Post Office Box 499 Newton, Mississippi 39345

Dear Mr. Richardson:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

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Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Mr. Rudy Johnson, Executive Director Golden Triangle Planning and Development District Post Office Box 828 Starkville, Mississippi 39760-0828

Dear Mr. Johnson:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

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Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Mr. Stephen Russell, Executive Director North Central Planning and Development District 711 South Applegate Winona, Mississippi 38967

Dear Mr. Russell:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

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Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Mr. James Curcio, Executive Director North Delta Planning and Development District Post Office Box 1488 Batesville, Mississippi 38606-1488

Dear Mr. Curcio:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

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Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Ms. Sharon Gardner, Executive Director Northeast Mississippi Planning and Development District Post Office Box 600 Booneville, Mississippi 38829

Dear Ms. Gardner:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

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Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Mr. Wirt Peterson, Executive Director Southwest Mississippi Planning and Development District 100 South Wall Street Natchez, Mississippi 39120

Dear Mr. Peterson:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

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Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Mr. Randy Kelley Three Rivers Planning and Development District Post Office Box 690 Pontotoc, Mississippi 38863

Dear Mr. Kelley:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

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Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Mr. Billy Haney, Executive Director South Delta Planning and Development District Post Office Box 1776 Greenville, Mississippi 38702

Dear Mr. Haney:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

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Sincerely,

Richard A. Berry, Executive/Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security



March 26, 2012

Mr. Les Newcomb, Executive Director Southern Mississippi Planning and Development District 9229 Highway 49 Gulfport, Mississippi 39503

Dear Mr. Newcomb:

The Mississippi Department of Human Services (MDHS) in partnership with the Mississippi Department of Employment Security (MDES) is pleased to announce the transfer of the Older Americans Act Title V Senior Community Service Employment Program (SCSEP) to MDES effective July 1, 2012. MDES, like MDHS, is a federally funded state agency under direction of the Governor of Mississippi.

MDES provides an array of employment services though the Workforce Investment Network (WIN) Job Centers located throughout the state. The WIN Job Centers provide convenient, onestop employment and training services to increase employment by serving employers and job seekers. As the Executive Directors of the two agencies, we feel strongly that the SCSEP will greatly benefit from the expertise provided by MDES staff and the 55 WIN Job Centers.

MDHS will work with MDES throughout the transfer of the SCSEP grant to ensure a seamless transition for subgrantees and SCSEP participants. Additional information may be obtained by contacting Yolanda Boone in the MDES, Office of Grant Management at 601-321-6050 or by email at <u>yboone@mdes.ms.gov</u>.

Sincerely,

Richard A. Berry, Executive Director Department of Human Services

Mark Henry, Executive Director Department of Employment Security

Letters of Attestation of Participation

for the

Mississippi

Senior Community Service Employment Program

2012 - 2015 State Plan

Robert DeYoung

| From: | Robert DeYoung |
|--------------|---|
| Sent: | Wednesday, October 03, 2012 3:23 PM |
| То: | Christine Garland; 'Debra Carter'; Becky Scott (becky_scott@experienceworks.org); Melinda Bertucci (melinda.bertucci@mdhs.ms.gov); Cindy Goodin (cgoodin@mdrs.ms.gov); Bobby Gann (bgann@gtpdd.com); Chelsea Crittle (ccrittle@cmpdd.org); Cleveland Joseph (cjoseph@trpdd.com); Darlena Allen (dallen@ncpdd.org); Linda Presley (lpresley@nempdd.com); rmoore@smpdd.com; Rod Gordon (rgordon@ndpdd.com); Rosie Coleman (rjcoleman@ecpdd.org); Sylvia Jackson (sgj38701@hotmail.com); Yolanda Campbell (Yolanda@swmpdd.com) |
| Cc: | Yolonda Boone; Joyce C. Welsh (joycecwelsh@verizon.net); Cherish R. Johnson; John McMillan |
| Subject: | Invitation to the Senior Community Service Employment Program State Strategic Plan Development Meeting October 11, 2012 |
| Attachments: | Invitation for Strategic Plan Development Meeting.pdf; DRAFT full Senior Services Plan 2.docx |
| Importance: | High |

Good Afternoon,

Attached is an invitation to attend the Senior Community Service Employment Program (SCSEP) State Strategic Plan Development Meeting that will be held at the Mississippi Department of Employment Security state office building on Thursday, October 11, 2012. Please let me know of your availability, whether in person or via telephone, so we might plan accordingly. You may RSVP to <u>rdeyoung@mdes.ms.gov</u> or 601-321-6477.

Also attached is a rough draft copy of the SCSEP State Strategic Plan. Please note that the areas that are highlighted need particular consideration for your input on editing, rewriting, or replacement. Please bring your recommendations for revision of the draft to the meeting in an electronic format. If you will attend the meeting via conference call or want to submit your input before the meeting, please email your comments to me at <u>rdeyoung@mdes.ms.gov</u>.

If you have any questions about the meeting, do not hesitate to contact me.

Sincerely,

Robert DeYoung

Office of Grant Management Mississippi Department of Employment Security 1235 Echelon Parkway Jackson, Mississippi 39213

601-321-6477 Phone 601-321-6598 Fax rdeyoung@mdes.ms.gov





Mississippi Department of Employment Security

Phil Bryant Governor

Mark Henry Executive Director

October 2, 2012

Subject: Invitation to the Senior Community Service Employment Program State Strategic Plan Development Meeting

The Mississippi Department of Employment Security's Office of Grant Management is tasked with submission of the 2012 – 2016 SCSEP State Plan. Due to the Grant transition in Mississippi from MDHS to MDES, the Department of Labor granted an extension of the submission date from September 15 to November 1, 2012.

In compliance with US Department of Labor guidance and the SCSEP Statute, all grantees operating in the state must be part of both the Plan development process and implementation of the final approved plan during the course of the next 4 program years. Accordingly, MDES Office of Grant Management (OGM) will host a planning meeting for SCSEP State Strategic Plan Development on October 11, 2012. The meeting will be at the MDES State Office at 1235 Echelon Parkway, Jackson, Mississippi from 10:00 am to 2:00 pm. If you are unable to attend in person, your presence is requested via conference call. Please let me know if you will be attending via telephone so I can provide you with a call in number.

To facilitate discussion and input from interested parties, I am attaching a first draft of the SCSEP Plan to you for your review. Please bring your recommendations for revision of the draft to the meeting in an electronic format. If you will attend the meeting via conference call or want to submit your input before the meeting, please email your comments to me at <u>rdeyoung@mdes.ms.gov</u>.

To make this time most efficient and time effective, I am asking you to gather the following data for your service delivery area to share with us during this meeting and conference call:

- Any coordination initiatives that you can undertake to make the program more effective, most particularly with the WIA/One-Stop system
- Unmet community service needs identified through community planning processes (United Way, etc) that SCSEP can help fulfill through the host agency partnership
- Any major demographic shifts that may require specific (new) outreach efforts to attract participants identified as priority for enrollment and service (e.g. minority population, limited English proficiency, 65+, other most-in-need characteristics)

Increasing Employment in Mississippi

- Specific rural challenges and potential strategies to address them
- Primary jobs available in your localities, major skill sets needed by employers, and growth industries projected

I am very aware of the demands on your time during this participant transition process, and appreciate that you will take the time to meet with us and participate in this required strategic planning process. Since all grantees working in a state are responsible for the plan's implementation, I wanted to be certain that all have the opportunity for direct input. Please let me know of your availability, whether in person or via telephone, so we might plan accordingly. You may RSVP to <u>rdeyoung@mdes.ms.gov</u> or 601-321-6477.

We at MDES look forward to meeting and talking with each of you on the 11th.

Sincerely,

Rebuild Defound

Robert DeYoung SCSEP State Program Manager

Robert DeYoung

| From: Sent: | Robert DeYoung Wednesday, October 24, 2012 10:23 AM |
|----------------|--|
| Cc: | 'Wednesday, October 24, 2012 10.23 AW 'Marta Ames'; Becky Scott (becky_scott@experienceworks.org); jwoods@myncba.com; Colleen Armand (colleen_armand@experienceworks.org); Christine Garland; Joyce C. Welsh (joycecwelsh@verizon.net); James Curcio (jcurcio@ndpdd.com); Sharon Gardner (sgardner@nempdd.com); Wirt L. Peterson (wpeterson1@bellsouth.net); William B. Haney (bhaney@sdpdd.com); F. Clarke Holmes (cholmes@cmpdd.org); Rupert "Rudy" Johnson (rjohnson@gtpdd.com); Leslie Newcomb (les@smpdd.com); Bill Richardson (mail@ecpdd.org); Kelly, Randy; srussell@ncpdd.org; richard.berry@mdhs.state.ms.us; Melinda Bertucci (melinda.bertucci@mdhs.ms.gov); Joyce White (jwhite@mdrs.ms.gov); Cindy Goodin (cgoodin@mdrs.ms.gov); 'Mitzi Woods'; McGuffee, James; Rebecca Brown (rbrown@smpdd.com); Renick, Bill; Bobby Gann (bgann@gtpdd.com); Chelsea Crittle (ccrittle@cmpdd.org); Linda Presley (lpresley@nempdd.com); Darlena Allen (dallen@ncpdd.org); Linda Presley (lpresley@nempdd.com); rmoore@smpdd.com; Rod Gordon (rgordon@ndpdd.com); Rosie Coleman (rjcoleman@ecpdd.org); Sylvia Jackson (sgj38701@hotmail.com); Yolanda Campbell (Yolanda@swmpdd.com) |
| Subject: | Mississippi Senior Community Service Employment Program (SCSEP) posted for review and comment |
| Importance: | High |

Good Morning,

The Mississippi State Plan for Program Years 2012 – 2015 for the Senior Community Service Employment Program (SCSEP) has been posted in the Internet for review and comment by stakeholders and workforce partners and for public review and comment. Please go to the following link <u>Mississippi SCSEP State Plan 2012-2015</u> to review it. If you have any trouble with that link, you may also go to <u>www.mdes.ms.gov</u> and click on the <u>*RFPs and Bid Notices*</u> link under the section **"We'd Like You To Know"** to find the link to the SCSEP Plan.

The plan will be available for review until it is submitted to USDOL on November 1, so any comments should be received prior to that date. However, I would appreciate comments to be sent to me <u>by</u> <u>close of business, Monday, October 29, 2012</u>, so that they may be incorporated into any final edits of the plan.

Thank you,

Robert DeYoung

Office of Grant Management Mississippi Department of Employment Security 1235 Echelon Parkway Jackson, Mississippi 39213

601-321-6477 Phone 601-321-6598 Fax

Comments received for the SCSEP State Plan

| | | Date | | |
|--------------------------------------|------------------|----------------------|---|-----------------------------------|
| Entity Notified | Affiliation | Response Received | Comments Made | Comments Noted or Incorporated |
| Experience Works | National Grantee | | -Provided data/content for the drafting of the plan. | Incorporated |
| | | 10/31/2012 | -No further comments made. | |
| National Caucus on Black Aged (NCBA) | National Grantee | 10/16/2012 | -Provided data/content for the drafting of the plan. | Incorporated |
| | | 10/31/2012 | -No further comments made. | |
| Senior Service America, Inc. (SSAI) | National Grantee | 10/16/2012 | -Provided data/content for the drafting of the plan | 10/16 Comments Incorporated. |
| | | 10/31/2012 | -COMMENTS: | · |
| | | | 1. On page 2, do you want to include in your description of | 10/31 Comments |
| | | | community service projects that they are limited by law to | noted, as were too |
| | | | 501(c)(3) nonprofit agencies or governmental entities? | late to be incorporated. Will |
| | | | 2. On the top of page 6, do you want to include any mention | incorporate if DOL |
| | | | of the Latino/Hispanic population in the overview of the | requests edits or if |
| | | | U.S. Census Bureau data? | we modify. |
| | | | 3. In your table on page 6 regarding educational attainment | |
| | | | statistics, you may want to insert a blank row between the | comments were |
| | | | "graduate or professional degree" and the next line, | incorporated in |
| | | | "percent high school graduate or higher". This | the plan when DOL |
| | | | recommendation stems from the fact that when I add up | requested edits by |
| | | | the figures for those that comprise the 1,890,674, I realize | November 29, |
| | | | that the table is illustrating different data and I need to exclude the last two rows for the math to work. | 2012. |
| | | | 4. On page 14 in section "C. Transportation", there is a typo | |
| | | | in the third sentence of this paragraph: "If there is no public | |
| | | | transformation (should be transportation) available" | |
| | | | | |

| North Delta Area Agency on Aging | State Subgrantee | 10/31/2012 None | |
|------------------------------------|------------------|-----------------|-----|
| South Delta Area Agency on Aging | State Subgrantee | | |
| North Central Area Agency on Aging | State Subgrantee | 10/31/2012 None | N/A |

| Golden Triangle Area Agency on Aging | State Subgrantee | | | |
|---|------------------|------------|---|---|
| Three Rivers Area Agency on Aging | State Subgrantee | 10/29/2012 | None | N/A |
| Northeast Mississippi Area Agency on Aging | State Subgrantee | 10/31/2012 | None | N/A |
| Central Mississippi Area Agency on Aging | State Subgrantee | 10/31/2012 | None | N/A |
| East Central Area Agency on Aging | State Subgrantee | | | |
| Southern Mississippi Area Agency on Aging | State Subgrantee | 10/29/2012 | None | N/A |
| Southwest Area Agency on Aging | State Subgrantee | 11/1/2012 | None | N/A |
| Delta Local Workforce Investment Area (LWIA) | LWIA | 10/31/2012 | None | N/A |
| MS Partnership LWIA | LWIA | | | |
| Southcentral MS Works LWIA | LWIA | | | |
| Twin Districts LWIA | LWIA | 10/24/2012 | LWIA Director is inviting SCSEP Staff to attend LWIB Meetings | Noted |
| Mississippi Department of Human Services | Required Partner | | | |
| Mississippi Department of Rehabilitation Services | Required Partner | 10/29/2012 | Vocational Rehabilitation didn't really help with the ADRC. Our Office on Special Disabilities Programs did help some, but only minimally. Therefore, I crossed out that sentence. Please make sure you put Mississippi Department of Rehabilitation Services/Office of Vocational Rehabilitation as mandated partner since Vocational Rehabilitation is how listed in the law. | Comment incorporated. Many editorial edits also incorporated. |
| Mississippi Community College Board | ABE/GED | | Provided data/content for the drafting of the plan | Incorporated |
| Mississippi Economic Policy Council | Interested party | | Provided data/content for the drafting of the plan | Noted |